



# Business Requirements Document

---

Date Submitted: 10/6/2021

## Team Hobby:

Colin Creasman

Daniel Bribiesca

Team Lead: Jacob Delgado

Long Nguyen

Rifat Hasan

## Document History

Date	Version	Changes
9/11/2021	0.1	Develop Outline of Doc
9/20/2021	0.2	Add Descriptions to Headings
9/28/2021	0.3	Start on Requirements
10/1/2021	0.4	Fill in Feature Requirements
10/4/2021	0.5	Formatting and Final Touches
11/5/2021	0.6	Revisions to Given Feedback

## Introduction

---

## **Purpose**

The purpose of our website is to give users an immersive experience when looking for a hands-on activity to work on. Rather than recommending users projects that are arbitrary in practice and/or based on popularity, our website is geared towards personalizing the user interface through a simple questionnaire. Our customized algorithm will provide an intuitive environment where the user can develop, progress, and mature their current skill sets, or look to acquire new skills based on their personality.

## **Audience**

The leading audience of this website would be beginner to professional hobbyists with tools at their disposal that seek to progress their physical crafting skills through personalized project recommendations. Age-wise, the target audience would be adults who are 18 and older to decrease liability issues within the website application.

## **Project Summary**

---

## Project Scope

The website will be region locked to the United States of America and will be supporting American English only. The website will only support the latest Chrome version as of 05/20/22 and will not support beta versions. Our website is based on the tools a user has, so the website will display all measurements in metric units, but will also offer imperial conversions.

Our website will contain a(n):

- About us page where users can contact the creators
- Frequently asked questions section for any common questions or issues
- Discovery/Featured page for looking for new project ideas
- Discovery page will include:
  - Thumbnail of pooled projects from specified websites
  - Brief description of the project
  - User can expand project and get more insight about it
- Allow both registered/non-registered users to view website
- Have a working login/logout function
- Give logged in users more capabilities:
  - Post projects
  - Receive notifications
  - Receive recommended projects and tools
  - Comment on all projects
    - Includes both text and pictures
  - Rate all projects
- Account profile portfolio for users to view their posted projects
- Published projects will ask user for:
  - Title
  - Project description
  - Media file(s)
- Save projects as drafts so users can edit later then publish after their final revisions
- Notifications option for:
  - Comments
  - Ratings
  - Recommended projects and tools
  - First upvote of user uploaded project
- Allow users to save their projects as draft or publish to their portfolio
- Can edit a project infinitely after publishing it
- Can remove an existing project from project portfolio
- Can update own user account or/and password
- Log errors to send error messages to users if they do occur
- Log login attempts and have a security protocol for malicious users
- Personalize user content through a mutable questionnaire
- Clean UI/UX that immerses user into a friendly and academic environment

## Personalization Formula

Go over how the website will find projects specifically for each user

Our personalization formula is based off of the mandatory questionnaire that every user must complete when creating an account. The user inputs the tools available to them and then they enter in their skills along with the skill sets that they are interested in. We gave the most weight to tools, with a weight of 2, while both the user interest and the skillset are given an equal weight value of 1. Skills will have levels based on what the user inputs so we can recommend them projects that are feasible. Skill interests will then have a secondary scaling of 1 to 3 based on how interest there is from the user.

### Order of Filtering

1. Project recommendations will first filter out any required tools the user doesn't have.
2. It will then filter out the projects based on the skills and skill level the user has on that specific expertise.
3. Lastly, it will filter in projects that the user is interested in, but will be of low skill level if the user states that they do not have the skill set.

## Out of Scope

Our website will not:

- Have any monetization or product recommendations.
- Support Software/coding related projects or skill sets.
- Support languages other than American English.
- Support the ASCII-Extended table, only the original 127 characters.
- Support professional level projects that require licensing to complete.
- Have an email system to recommend projects or give notifications to our users.
- Be supporting direct messaging between users.
- Responsive to other devices such as mobile

## Website Requirements

---

## Features *\*Requirements/features are ordered from highest to lowest\**

### Project Collection

- Functional:
  - Projects must be displayed with a title, thumbnail, and brief summary.
    - Title cannot be more than 20 characters (excluding spaces)
    - Thumbnail must be a PNG, BMP, or JPEG to show the user what the project could be about.
    - Thumbnail can be up to 8MB
    - Brief summary will be up to 300 characters to let the user glance at project contents.
  - Projects will be pooled from WikiHow and Instructables.
    - Using projects from these sites allows for us to have a large initial batch of projects for users to explore.
    - This allows us to maintain a constant flow of new content for our users.
    - These projects will be displayed separately from projects posted by our users.
  - Will pull a maximum of 70 new projects per week at 12am PST Monday.
  - Projects that are not in accordance with U.S. safety laws will be removed.
  - Existing projects that have pending changes will be updated weekly.
- Non-Functional:
  - Projects will accurately mirror the title, thumbnail, and description of the project from WikiHow and Instructables
    - Titles will be the same as where it was taken from
    - Thumbnail will be compressed if needed but the same image will be used from the website it was taken from
    - Description will be shortened to a maximum of 10,000 characters if it's over the limit
  - A project file will take no more than 30 seconds to accurately upload all contents of the user's project
  - Project description and thumbnail should be depicted clearly with a clear font
  - Sites that are used to collect projects should be checked for any bugs or security risks
  - Old projects will be removed and new projects will be collected every week

### User Questionnaire

- Functional:
  - Questionnaire is mandatory for users who wish to create an account.
    - This allows us to have concrete data on the user's preferences and available skills/tools.

- The user preferences are for the custom recommendations feature.
  - Questionnaire will be a single page split into four sections, one for each data category:
    - Skill sets
      - 20 available to be selected by the user.
    - Skill level
      - Limited to beginner, intermediate, advanced.
    - Interests
      - 20 available to be selected by the user.
    - Available tools to the user
      - Total list of tools available to be selected is 181.
  - Questionnaire pages require at least one answer from the user.
    - Answers can be updated after it has been completed.
- Non-Functional:
  - The questionnaire can be expected to have a 1 to 2 second delay from when the user selects an option or unselects it.
  - Questionnaire page selections will accurately describe the available skill set(s) and skill level(s) based on their definition in the real world.
  - Questionnaire page will accurately display the name of the available tools for selection based on its formal definition.
  - Each page of the questionnaire must load within 3 seconds to ensure a smooth experience.
  - The questionnaire must close and redirect to the account page within 10 seconds of the user finishing it.
  - Questionnaires will be presented in a clear, evenly spaced page and be easy for the user to use and navigate through.
  - Questionnaire answers will only be kept within the system and not be sent to any other users.
  - Questionnaire will be updated with more questions in the future as more users visit the site.
  - Answers from the questionnaire will be stored accurately and data will not be lost.
  - Users will need to sign up for an account in order to access and take their own questionnaire.

## **Customized Recommendations for Projects and Tools**

- Functional:
  - This functionality is only available to logged in users.
  - Users are given project recommendations based on the answers given in the questionnaire.
    - The project recommendations are for promoting user activity and community interaction.
    - Recommended projects must consist of only tools and skills that the user has stated they have.

- Users are given tool recommendations that would allow them to take on new projects.
  - The tool(s) recommendations are for giving the user opportunities to take on more projects and broaden their skill scope
  - The tool(s) recommendations are limited to 2.
  - The tool(s) must allow the user to take on at least 5 new projects in order to be recommended.
  - Tool sizes will be shown in metric units, but a conversion to imperial units will be available.
- Non-Functional:
  - Recommended projects will be displayed in the standard format of left to right, so that U.S. residents can understand.
  - Recommended tool(s) will accurately display the way they look in real life.
  - Recommended tool(s) will be chosen and loaded within 30 seconds.
  - Recommendations should be personalized for each specific user and not be compromised to another user.
  - Project recommendations will be neatly displayed for each user.
  - Old project recommendations will be updated and replaced with new recommended projects every week.
  - Each recommended project file will be X MB.
  - Users will be able to load their recommended projects in under 5 seconds.

## **Uploading/Removing Projects from Personalized Profile**

- Functional:
  - This functionality is only available to logged in users.
  - Users are able to upload their own projects to the website.
    - This promotes community growth and user interaction through the comments and rating feature.
    - Users can upload an infinite amount of projects.
      - Only one project at a time can be uploaded
    - Users can save as draft before publishing
    - Users can delete saved drafts.
    - Users can delete published projects.
    - Projects consist of the title, body, and images.
    - The project title is limited to 30 characters.
    - The body is limited to 10,000 characters.
    - Users will be able to upload media file(s) for their project posts or comments.
      - Allows users to visually see the steps and stages of the project.rating
      - Users can edit their uploaded file(s) at any point.
      - Other users cannot remove a different user's uploaded file(s).
      - Users will have the option to upload a PDF version of their project.
        - 15 MB limit per file.



- Uploaded images will be limited to BMP, PNG, and JPEG.
    - 5 MB limit per image
    - Unrestricted resolution
- Non-Functional:
  - Uploading a project will take a maximum of 20 seconds.
  - Deleting a project will take less than 5 seconds.
  - Uploading projects will upload to the signed in user's profile and not to different users.
  - Removing a project will remove the specific project the user wishes to discard, and not touch any of the other projects.
  - Only the user that uploaded the project will be able to remove that project.
  - Uploaded projects will be presented in the same format as they were uploaded in.

## Rating for Projects

- Functional:
  - This functionality is only available to logged in users.
  - Users will be able to rate all projects from 1 to 5 stars.
    - Allows users to see what others think of the project at a glance.
      - The number of ratings adds to the credibility of the project.
    - Users can update their rating at any time.
      - Users cannot undo a rating.
    - The average star rating and the number of ratings will be displayed.
    - User ratings will only count once per user to ensure credibility.
- Non-Functional:
  - Ratings should be updated in under 1 second of rating a project.
  - Ratings will be easily identifiable for all viewers of the project.
  - Only signed in users will be able to rate a project, their rating will only be counted once.
  - The sum of the total ratings will clearly and accurately be shown to all users.
  - Ratings will not have a cap to how votes a project can have.
  - The rating system will be simple and beginner-friendly.
  - Users will not be able to input more than one rating into each project.

## Search and Discovery Page

- Functional:
  - This functionality does not require an account.
  - Gives the user the option to find a specific project through the search.
  - User searches are limited to 30 characters.
    - Search is not case sensitive.
  - Discovery page shows 20 random projects.
    - Exposes users to new ideas by showing them random projects.
    - When logged in, the page will contain the 20 random projects, but also a recommended section catered to them.

- Recommended section will display 10 catered projects.
  - Recommended section is updated daily.
- Non-Functional:
  - Users can expect search results to load within 10 seconds.
  - Search will display 10 results per page.
  - Discovery page will load within 10 seconds.
  - Each discovery project will accurately summarize the full contents of the project.
  - Discovery page will be personal to each user and will not be given to another user with different answers on questionnaire.
  - The Discovery page will be filled with the same amount of projects every week.

## **Comment Section**

- Functional:
  - Users must be logged in to post comments.
  - Comments promote community growth and interaction.
    - Users are able to give valuable feedback to other users for their project.
  - Users are able to comment on all projects.
    - Comments will be limited to 500 characters (excluding spaces).
    - Comments containing racial slurs will be rejected when attempting to post.
    - The original poster of the project will immediately be notified when a comment is posted.
    - A rating option is available to users for comments.
      - Users can give a up or downvote on the comment.
    - Users are able to post images with their comments.
      - There is a 5 MB limit per image.
      - Image formats accepted are BMP, PNG, and JPEG.
  - Users can filter comments by:
    - Highest to lowest rated.
    - Lowest to highest rated.
    - Most number of ratings.
    - Newest posted first.
    - Oldest posted first.
- Non-Functional:
  - Users ratings will update/load within 3 seconds.
  - Comments will be posted and displayed within 10 seconds.
  - 15 comments will be displayed per page.
  - Users will be notified within 3 seconds of a rejected comment.
  - Media file(s) will take up to 5 seconds to upload per file.
  - Images will take up to 3 seconds to load when viewed.
  - The comments section will be able to withhold 1000 comment requests.
  - Regardless of how many comments there are, the comments should not be limited.

## Notifications

- Functional:
  - This functionality is only available to logged in users.
  - Keeps users informed on activity that is relevant to them.
  - Engages users with various connections/projects and reminds them of the website.
  - Users will be notified of the 5 most recent activity notifications.
  - Users can disable notifications.
  - A notification page will be available for users to view all notifications.
    - Users will be notified when events occur:
      - Users are recommended projects and tools on the first login of the day.
        - Recommended projects will be limited to 5.
        - Recommended tools will be limited to 2.
        - Recommended notifications will be removed after 7 days regardless of being viewed.
      - A user has posted a comment on their project.
        - Will be stored for 30 days once viewed.
      - A user has replied to their comment.
        - Will be stored for 30 days once viewed.
      - The first upvote their project has received.
        - Will be stored for 30 days once viewed.
    - Comment and upvote notifications will be stored for 30 days once the user has viewed them.
- Non-Functional:
  - The total (unread) notification available for view is on display to users
  - Notifications will take up to 3 seconds to load.
  - Notification(s) will be organized.
    - Notification body limited to 3 lines of text unless fully viewed.
  - Notification(s) will accurately display its contents and what they're referring to.
    - Project name
    - Commenter's username and contents
  - Notifications will be personal to that specific logged in user.
  - Notifications will be presented in a neat, organized fashion in chronological order.

## End User Licence Agreement(EULA)

Users must agree to the following:

1) Project information that will be stored from pooled feature:

- We will store the title, thumbnail, and small summary of the project.
- Project links to route to the correct website will also be stored.

2) Hobby Project Generator will store certain user information in the database:

- Username and password.
- Registered users security question answers.
- Registered users preferences from questionnaire.
- Registered user projects.
- Project ratings and comments.

3) Hobby Project Generator will use the information for:

- Username and password that is used for login functionality.
- Security question answers will be for when the user forgets their password.
- User preferences from questionnaire that is used for recommendations.
- Registered user projects will be used for recommendations.
- Project ratings and comments for community interaction.

## Policies and Guidelines

---

### System Requirements

#### Software:

- Operating System: Windows 10 64-bits, any Linux distribution 64-bits
- Web Browsers: Chrome, FireFox, Microsoft Edge

Minimum hardware requirements:

- CPU: Intel 3th Generation or AMD FX series
- 3GB RAM
- Graphics: Intel HD graphics

#### Operating Systems:

- What we used to build the project:
  - Windows 10:
    - Version 21H1 build 19043.1237+
    - Version 20H2 build 19042.1237+
  - Windows 11:
    - Version 21H2 build 22000.194+
- One of the most popular operating system with intuitive graphical user interface
- High compatibility with desktop applications and web browsers such as Chrome version **94.0.4606.61+**

#### Web browsers:

“Hobby Project Generators” require Chrome browser version **94.0.4606.61** and latest version of Chrome as of **05/20/22**

## Hardware:

Minimum hardware requirements:

- CPU: Intel Pentium or AMD FX Series
- 3GB Ram
- Graphics: Intel HD graphic

Recommend hardware requirement:

- CPU: Intel 7th generation or AMD Zen 2 architecture
- RAM: 8GB
- Graphics: Intel HD graphic

## Browser Compatibility:

We will support the current version of Chrome **94.0.4606.61** and will target support for the latest Chrome version as of **05/20/22**.

## Core Requirements:

### Security

- Upload
  - Secure connection for uploading
  - Upload cannot be interrupted
- Account
  - Login
    - Credentials
    - Complex passwords
    - Unique usernames
      - Valid username characters are
        - a-z
        - 0-9
        - ., @!
      - Username length must be at least 1 character and no more than 15 characters.
    - One Time Password
  - Username/Password recovery
    - Security questions will be used
    - Password can be changed into anything as long as it meets minimum password requirements
    - Account username cannot be changed
  - Logout
    - Logged out users will be treated as public users
    - Logging out will be easy and seamless
- Functional:

- Verify user's username and password
- OTP is changed upon every successful use
- OTP expires every 2 minutes
- OTP must be a minimum of 8 characters
  - Valid characters are a-z, A-Z, 0-9
- Registered users must be able to log in
- Errors will be handled with privacy in mind
- Security questions for password recovery or disabled account
- Failed password timer begins on the first failed authentication
- If the account is not disabled(ie. Failed twice, but then entered the correct one), then the fail count will be reset to 0
- Incorrect passwords will be limited to 5 attempts before account will be denied to the user for 24 hours
  - Each failed attempt will log the IP address that attempted the login.
  - If the account is not disabled, then the logged IP address will be deleted.
- Incorrect login attempts will be logged
- Verify username and password through logged information from database
- Logout must successfully remove account access
- After a successful logout, the user is redirected to the home view
- Authentication of the user will be received and checked
- Open SSL used for HTTPS to encrypt and safeguard the website
- Unregistered users will only have "view" permissions
- Filtering will occur when the system detects inappropriate for comments and/or descriptions
- Non-Functional:
  - Security features will not bother user experience in any way
  - Logging in will not deteriorate system
  - Logging out will take up to 5 seconds upon invocation
  - Security measures such as logging and archiving will not take more than 5 seconds.
  - Security measures will be running without error while the website is up and live.
  - Security measures will not be shown to the users, but will run in the background.
  - System failures of logging in or out must not interfere with the overall system
- Authorization
  - Restricting user access
    - Unauthenticated users are given access to resources that can be viewed anonymously
    - Unauthorized users are not allowed to alter or view any protected data within the website
    - User access modifications must be available on the next successful login of the user

- System failures from unauthorized access must not interfere with the overall system

## Registration

How and what will be shown during registration:

- Administrative accounts cannot be created through this feature
- All user accounts are stored in a persistent data store
- A form with details asking the user to input their desired username and password twice along with their email.
- Usernames must be unique.
  - Must align with guidelines and be appropriate
  - Must be 4-16 characters in length
    - Characters from the ASCII non-extended table only.
- Passwords will have restrictions for special characters, numbers, and uppercase letters.
  - Users must add a minimum of 1 special character, 1 number, and 1 uppercase letter.
  - User's password character length must be at least 8 characters.
  - Security questions will be asked during sign up process for users that forgot their password and will be case-sensitive to add a layer of protection
- One Time Password
  - User provides a secret passphrase for the initial OTP setup
    - Passphrase must be a minimum of 8 valid characters
      - Blank space
      - a-z
      - A-Z
      - 0-9
      - ., @!
- System failures of registering an account must not interfere with the overall system

## Account deletion

- Administrative accounts are the only way to delete other administrative accounts
- Once an account is deleted, all information relating to it will be permanently deleted from the system
- The account deletion action is irreversible
- System failures of deleting an account must not interfere with the overall system

## User Management

- All user activity is applied to a persistent data store
- Administrative accounts are the only accounts that have access to the user management view

- Administrative accounts can view or modify all portions of accounts in the database
- Administrative accounts can create other administrative accounts
- Single operation tasks, must be completed within 5 seconds
  - Create account
  - Update account
  - Delete account
  - Disable account
  - Enable account
- Bulk operation tasks
  - Can invoke multiple operations with one request
    - Maximum of 10,000 operations per request
  - Requests can be made with an uploaded file extract
    - File extract is limited to a 2GB file size
  - All operations within the request should be complete within 1 minute
- All single and bulk operations must be applicable to any/all users within the system
- The system must have at least one administrative account with full access at all times
- System failures of user management must not interfere with the overall system

## **System Observability**

### **Usage Analysis Dashboard**

- All usage data must be fetched from a persistent data store
- Key Performance Indicators (KPIs)
  - All KPI data must be refreshed automatically every 1 minute
  - Top 5 most visited view of all time will be displayed with a bar chart
  - Top 5 average duration per view of all time will be displayed with a bar chart
  - The number of total user logins per day within the span of 3 months will be displayed with a trend chart
  - The number of total user registrations per day within the span of 3 months will be displayed with a trend chart
  - Two application specific feature metrics will be displayed with a chart of the development teams choice
- The Usage Analysis Dashboard view must load within 15 seconds
- System failures of the usage analysis dashboard must not interfere with the overall system

### **Logging**

- All logged data must be saved to a persistent data store
- All logged data cannot be altered
- All logged entries must contain a UTC timestamp, log level, operation performed by user, and a category with a description/message



- Log sections:
  - Tracking Information of system flow
  - Debugging, mainly used of tracking key information to maintain the system
  - Warnings, tracking events that could possibly lead to system failures
  - Errors, track all system errors
- Log categories:
  - View
  - Business
  - Server
  - Data
  - Data store
- The logging process cannot interfere with user system interactions
- The logging process must be completed within 5 seconds of invocation
- System failures of the logging feature must not interfere with the overall system

## **Universal Requirements**

### **User privacy**

- EULA must be in compliance with GDPR and CCPA/CRPA
- Users are given the option to opt-out of user data collection and selling of user data
- Users are given an explanation of what their data is used for
- Users can request to have either their account or data deleted or both

### **Error Handling(non-functional)**

- There are allowed system failures:
  - Web Server loses internet access
  - Cloud/Host provider outage
- Website will stay responsive
- Both registered and non-registered users will be informed of any errors
- Errors will be archived for error handling in the future
- Errors will be handled quickly in an organized fashion
- Features within website must not disrupt the website's functionality
- Errors shouldn't affect other parts of the website
- Error description must accurately show user what went wrong
- Handling errors should not be heavy computationally
- All error handling prompts will be displayed to the user within 3 seconds.
- Error handling prompt will be displayed with the appropriate error.
- System failures of the error handling feature must not interfere with the overall system
- **Error Handling Examples:**
  - Empty search box or illegal characters will trigger an error
  - Oversize images will cause an error
  - Empty or incorrect user name or pass upon logging in will cause an error
  - Empty project Title or body will cause an error

- Empty comment or illegal characters in the comment will trigger an error
- If project post body or title or comment is over the character limit, it will trigger an error
- If our database goes down and the user is trying to post or search it will cause an error
- If our website goes down or is unresponsive it will cause an error
- If system fails to update a project from Instructables or wikiHow it will cause an error

## **UI/UX**

- All text will be in American English only
- All formats align with a priority of metric units
- All views must not require assistance from another human to understand how the view is interacted with
- All system messages to the user must be displayed in American English
  - All system messages must appear within 5 seconds of the invocation
- System failures of the UI/UX must not interfere with the overall system

## **User Experience Requirements**

- Simple user interface where user does not have to guess what they are doing
- Consistent scaling throughout entire website while being smooth and responsive
- Links in the search bar, will be treated as plaintext
- Signing up will be seamless and easy process
- Words are easy to read and does not hurt the eyes
- Inputting reviews and/or comments will be easy to do
- Desirable projects will be presented to user based on questionnaire when signing up for an account
- Project will be given based on tool accessibility and usability
- Information pooled from other sites will be professional and credible
- Content will be simple and easy to navigate around
- Only questionnaire, username, and password data will be logged
  - No private information will be gathered
- User interface will be a friendly and safe environment for learning opportunities

## References

Boogaard, Kat. "Business Requirements Document (BRD) Guide & Template." *Wrike*,  
<https://www.wrike.com/blog/how-write-business-requirements-document/#What-is-a-business-requirements-document-BRD>.

ReQtest. "Functional vs Non-Functional Requirements - Understand the Difference." *ReQtest*, 28 July 2020,  
<https://reqtest.com/requirements-blog/functional-vs-non-functional-requirements/>.