


Long Ngoc Ho

DevOps Engineer


Dedicated DevOps Engineer with 2 years of experience in deploying, managing, and securing applications on cloud and on-premise platforms. Eager to apply my skills in DevOps field to contribute to the success of company, focusing on innovation and operational excellence



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WORK EXPERIENCE

Technical Architect Accenture VietNam

06/2024 - 10/2024

Ho Chi Minh City, Vietnam

Achievements/Responsibilities

- Managed customer requests to create, modify, or remove monitors, ensuring customized monitoring solutions were in place for various services.
- Wrote Terraform scripts to automate the deployment of **Datadog** monitors.
- Created and modified monitoring templates in **Zabbix** using **Python**.
- Use Python for ServiceNow API to retrieve data from CIBD Snow for inventory management. Automate workflows to create and resolve trouble tickets, streamlining monitoring and response processes.
- Performed monthly patching of systems hosting Zabbix servers, ensuring stable and secure monitoring environments.

DevOps Engineer - ALLIANZ-PH Project DXC Technology

05/2023 - 06/2024

Ho Chi Minh City, Vietnam

Allianz Philippine - operations as a subsidiary of Allianz Group -Life insurers - 45 team members

Achievements/Responsibilities

- Implemented and managed microservices architecture system using AWS ECS, optimizing scalability and deployment of over 30 service per environment.
- Applied monitoring and alerting solutions for entire system with Prometheus & Grafana
- Engineered serverless automation using AWS Lambda and SNS, streamlining workflows, reducing operational costs, and improving scalability.
- Use Terraform to deploy infrastructure as code (IaC) to environments on AWS. Automate infrastructure deployment via CI/CD pipeline combined with Jenkins.
- Reduce AWS infrastructure costs by 40% by adopting Fargate Spot in DEV and UAT environments.

DevOps Engineer - AIA Project DXC Technology

08/2022 - 10/2023

Ho Chi Minh City, Vietnam

AIA Group Ltd (AIA) (Sydney) -Digital Group Insurance Solution - 21 team members

EDUCATION

Bachelor - Computer Network And Data Communication Industry

University of Information Technology - VNUHCM

2018 - 2022

Ho Chi Minh City

SKILLS

Agile/Scrum

Github

Gitlab

CI/CD - Jenkins

Selenium

Terraform

Docker Compose

Kubernetes

MSSQL

MongoDB

Linux

Windows

Cloud - AWS,Azure

BashScript

ShellScript

Groovy

Python

Zabbix

Datadog

Prometheus

Grafana

Verbal English communication

ServiceNow

Jira

CERTIFICATES

AWS Partner: Technical Accredited (05/2024)

Certified ETL Tester (05/2024)