

Pet Sitting Agreement & Waiver

Customer Information:

Customer Name: John Doe
Email: john.doe@example.com
Pet Name: Buddy
Emergency Contact: Jane Doe
Emergency Phone: (555) 123-4567

Agreement Date: 6/12/2025

AGREEMENT INTRODUCTION:

This agreement is designed to help create a safe, happy environment for your dog and protect everyone involved. It is based on real experiences and reflects my commitment to quality care, transparency, and mutual protection. This agreement supplements the terms agreed upon via Rover and helps clarify responsibilities in cases not covered by Rover policies.

1. Dog Behavior in New Environments

I understand that dogs may behave differently in unfamiliar environments. Barking, anxiety, destructive behavior, or stress responses may occur even if my dog has not displayed these behaviors at home.

Customer Initials: JD

2. Accurate Behavior Disclosure

I confirm that I have truthfully disclosed all known behavioral issues, including but not limited to: barking, anxiety, destructiveness, reactivity, or intolerance to confinement. I understand that failure to disclose these issues may result in early termination of the stay and/or financial responsibility for damages.

Customer Initials: JD

3. Emergency Contact & Alternate Arrangements

I have provided a local emergency contact who is available to pick up my dog within 2 hours if requested. If the contact is unavailable, I understand that alternate arrangements with another sitter may be necessary.

Customer Initials: JD

4. Property Damage Responsibility

I understand this is the sitter's personal residence, not a commercial facility. If my dog causes damage (e.g., carpet, furniture, doors, walls, or personal belongings), I agree to reimburse the full cost of repair or replacement.

Customer Initials: JD

5. Veterinary Care Authorization

If my dog becomes ill or injured during the stay, I authorize the sitter to seek veterinary care and agree to reimburse any related expenses, including emergency transport fees.

Customer Initials: JD

6. Early Pickup or Removal Due to Behavior

Early Pickup or Removal Due to Behavior: If my dog displays disruptive or unsafe behavior (e.g., excessive barking, destruction, aggression, or stress to other dogs), I understand that I may be required to pick up my dog early or arrange alternative care.

Customer Initials: JD

7. Pet Separation When Sitter Is Away

I understand that while the sitter may be away from the home for short periods (typically 1-2 hours max), dogs will be safely separated into different areas of the home. These areas may include bedrooms, the master bathroom, the walk-in closet (for smaller dogs only), or the patio, depending on temperament and safety. Pets may also be placed in crates for safety during short absences, but only with prior client approval.

Customer Initials: JD

8. No Liability for Pre-Existing or Behavioral Issues

I agree not to hold the sitter liable for illness, injury, or behavioral regression during the stay, particularly in cases involving pre-existing conditions or behavioral issues that were not disclosed.

Customer Initials: JD

9. Refund Policy

I understand that refunds are at the discretion of the sitter. Partial or full refunds may be considered depending on the situation, but are not guaranteed. If damage, disruption, behavioral issues, or changes to my travel plans result in early termination of the stay, refunds may not be provided.

Customer Initials: JD

10. Privacy & Data Protection

I understand that any personal information I provide - including my name, phone number, address, and optional identification - will be kept strictly confidential and used only for the purpose of pet care and resolving emergencies. The sitter agrees not to misuse my personal data.

Customer Signature and Acknowledgment

By signing below, I acknowledge that I have read, understood, and agree to all terms and conditions outlined in this Pet Sitting Agreement. I confirm that all information provided is accurate and complete.

Customer Signature:



Date:

6/12/2025

Sitter Signature:

A handwritten signature in black ink, appearing to be "A. Dyer", written over a horizontal line.

Date:

6/12/2025