Long Phan

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Summary

Experienced professional with a passion for technology. Seeking to leverage my analytical skills, attention to detail, communication, teamwork, and problem-solving abilities to contribute to the development of cutting-edge software applications. Committed to continuous learning and adapting to new technologies, currently in the middle of a 15-week Software Engineering bootcamp, learning full stack web development skills including: HTML, CSS, JavaScript, React.js, Node.js, MongoDB, and Redux.

Skills

Languages: JavaScript, TypeScript, Python
Web: React.js, Node.js, ES6, Redux, Redux Toolkit, HTML5, CSS, SCSS, Tailwind CSS
Other: AWS, Git, Agile, Jira, Linux, VMWare, Cypress, Bitbucket, GitLab, GitHub

Experience

Charter Communications – DevOps Engineer   **Oct 2021 – Dec 2022**
- Significantly reduced the time and effort required to attach security groups to VMs by developing a Python script utilizing the AWS Boto3 library to increase consistency, enhance security, and reduce potential vulnerabilities.
- Demonstrated exceptional customer service skills, consistently exceeding customer expectations and received the highest customer satisfaction ratings on the team for four consecutive quarters.
- Collaborated with cross-functional teams to identify and address critical vulnerabilities in their CentOS/RHEL Linux servers, assisting in remediation updates, ensuring a secure server environment.
- Mentored and onboarded junior engineers to accelerate their contributions and foster active participation in team sprints, providing guidance, share best practices, and addressing their questions and challenges.
- Implemented the monthly upgrade process to platform tools, sending change window notifications weeks in advance, coordinating with cross-functional teams to ensure a seamless transition without disruption to ongoing projects.

Projects

MyFitnessBuddy
- A calorie tracking web application. Built using React, Redux, Tailwind CSS, React Google Charts.

Blackjack Game
- A single deck Blackjack web application. Built using HTML, CSS, and JavaScript.

Education

ActivateWork by Per Scholas   **May 2023 – Sep 2023**
MERN Stack Software Engineering Bootcamp

Metropolitan State University of Denver   **Aug 2008 – Aug 2011**
Bachelor of Science in Accounting