

Long Phan

longnphan@outlook.com | [LinkedIn](#) | [Portfolio Website](#) | [Github](#) | Denver, CO

Skills

Languages: JavaScript, TypeScript, Python,

Web: React.js, Node.js, ES6, Redux, Redux Toolkit, HTML5, CSS, SCSS, Tailwind CSS

Other: AWS, Git, Agile, Jira, Linux, VMWare, Cypress, Bitbucket, GitLab, GitHub, SQL, MongoDB

Experience

Charter Communications – DevOps Engineer

Oct 2021 – Dec 2022

- Significantly reduced the time and effort required to attach security groups to VMs by developing a Python script utilizing the AWS Boto3 library to increase consistency, enhance security, and reduce potential vulnerabilities.
- Demonstrated exceptional customer service skills, consistently exceeding customer expectations and received the highest customer satisfaction ratings on the team for four consecutive quarters.
- Collaborated with cross-functional teams to identify and address critical vulnerabilities in their CentOS/RHEL Linux servers, assisting in remediation updates, ensuring a secure server environment.
- Mentored and onboarded junior engineers to accelerate their contributions and foster active participation in team sprints, providing guidance, share best practices, and addressing their questions and challenges.
- Implemented the monthly upgrade process to platform tools, sending change window notifications weeks in advance, coordinating with cross-functional teams to ensure a seamless transition without disruption to ongoing projects.

Projects

[MyFitnessBuddy](#)

- A calorie tracking web application. Built using React, Redux, Tailwind CSS, React Google Charts.

[Journal++](#)

- A journal web application that allows users to keep their journal entries private or they can share it with friends. Users can also send direct messages to their friends. Built using the MongoDB, Express.js, React.js, Node.js, Redux, Redux Toolkit, Axios, Mongoose, Tailwind CSS, and Material Tailwind.

[Journal-T3](#)

- Rebuilt the above journal application using TypeScript, React.js, Next.js, NextAuth.js, Prisma, tRPC, Supabase, Tailwind CSS, and DaisyUI.

[Blackjack Game](#)

- A single deck Blackjack web application. Built using HTML, CSS, and JavaScript.

Education

ActivateWork by Per Scholas

MERN Full Stack Software Engineering Coding Bootcamp

May 2023 – Sep 2023

Metropolitan State University of Denver

Bachelor of Science in Accounting

Aug 2008 – Aug 2011