

Lonis Kwacke

6518 Arbutus St. Vancouver BC, V6P 5S5

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Availability: Full-time, including weekends and evenings.

Objective

To leverage my technical expertise, customer service skills, and passion for technology as a Tech Specialist at London Drugs, providing personalized solutions and enhancing the customer experience.

Work Experience**Hall Manager**

Masita Korean Cuisine – Vancouver, BC

June 2018 – May 2019 & July 2021 – May 2024

- Delivered exceptional customer service in a dynamic environment, fostering loyalty.
- Managed inventory, organized stock, and maintained operational efficiency.
- Trained and supervised staff to enhance teamwork and productivity.

Web Developer / Sales Representative

Blueprint Media House – Vancouver, BC

August 2020 – November 2021

- Built client relationships and delivered tailored digital solutions.
- Gained experience with website development and emerging technologies.
- Improved workflows to enhance customer satisfaction.

Ski and Snowboard Instructor

VOS Whistler Ski and Snowboard Camp – Whistler, BC

Winter/Spring Seasons, 2012–2015

- Provided engaging instruction to students aged 5–16, fostering skill development.
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Education

- **Google:** Cybersecurity Certificate, 2024
 - **University of Toronto:** Digital Marketing Certificate, 2022–2023
 - **BCIT:** Canadian Business, 2016–2017
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Skills

- Strong customer service and interpersonal skills.
- Proficient in computer systems, troubleshooting, and point-of-sale operations.
- Fluent in English and Korean.
- Detail-oriented and adaptable in fast-paced environments.