

VEERA BABU GUMMA

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- 9+ years of Experience in Reporting - Advanced Excel & Data Management
- Creating & Analyzing Reports, Dashboards
- Developing new methods for automation of process
- Interaction with quality department
- Accessing Data from SQL server, share point, Salesforce and Win Web
- Importing & Exporting data in bulk
- Knowledge about joins and DAX querying
- Analyzing data from several formats, Text/CSV, Excel & Web

➤ Educational qualification:

- B. Tech (ECE) JNTU Kakinada University, 2012 with 66.73%.
- Intermediate (MPC) board of intermediate education, 2008 with 94%.
- SSC State Syllabus, 2006 with 91.83%.

➤ Certifications:

- CDAC Certified Professional (DESD-CDAC Certification: Real time operating systems, programming)
- RoboTryst – 2012 certification, Robosapiens Technologies Pvt.Ltd.

➤ Technical Skills:

Operating Systems : Linux, Windows

Tools : Pac2000 (BMC Remedy), OIAM, LINQ Pad, Service Now

Software/ Technologies : Power BI, Tableau, SQL, MS Excel, Salesforce CRM

Databases : SQL Server, Salesforce CRM

➤ Major Projects:

Organization: Cleanharbors India LLP

Data Management: Customer Master Data management project includes complete real time and dynamic customer master data handling. We are using Salesforce CRM as a tool and data source to analyze the data and reports.

Designation: Subject Matter Expert – Customer Master Data from Aug 2019 to Present.

Roles Responsibilities:

- Data Management from Salesforce and Win Web tools.
- Import, analyze data and prepare low-level documentation.
- Creating various reports & Dashboards according to the business requirements. Individually authored, installed, deployed reports using Salesforce CRM & advance excel.

- Customer Creation and data updation in Realtime data.
- Resolving issues through mail and service now requests on daily basis.

Environment: Windows, Excel, Salesforce CRM Data Management and Service Now

Organization: Synechron Technologies Pvt Ltd

Access Management: Access Management in client location by using their internal database and developed tools. User/Application need to add or remove in Symphony, Pulling the reports or relevant data from Symphony using SQL/given C# scripts., Adding/modifying/removing application data, Symphony applications can be modified by different tools like Symphony conductor, IAM, ART, SPARS or WACS.

Client: Wells Fargo (EGS) Ind Pvt Ltd.

Designation: Senior Associate - Technology from Sep 2016 to May 2019.

Roles Responsibilities:

- Data extraction from LINQ Pad and Symphony tools.
- Import and export data with cleansing.
- Analyzing Source System data and preparing low-level documentation.
- Production Support has been done to resolve the ongoing issues and troubleshoot the problems.
- Creating various reports according to the business requirements. Individually authored, installed, deployed reports using advance excel.

Environment: Windows, Excel, Symphony, LINQ Pad, Identity and Access Management

Organization: I-Process services (I) Pvt. Ltd.

FCPG-Financial Crime and Prevention Group: This project mainly deals with fraud transactions in ICICI bank customer's accounts. Transactions reports from SAS, VISA and Master connect to be monitored and sort out fraudulent customers list, Suspicious customers need to be contacted and alert with call and message, using bank's tool we have to temporarily/permanently block his/her debit/credit cards.

Client: ICICI Bank

Designation: Team Leader from Jun 2014 to Sep 2016

Roles Responsibilities:

- Pulling or extracting the data from client SAS tool
- Data cleaning and correction using advance excel and related functions.

Environment: Windows, Excel, SAS, RSA and VISA

➤ **Extra circular Activities:**

Actively participated in sports Badminton, Cricket and all social activities.

Declaration:

I do hereby declare that the above statement given by me is true to the best of my knowledge.

G. Veera Babu