LONZELL GOWDY

AUSTIN, TX| P: +1 2147090149 | lonzellgowdyjr@gmail.com
LinkedIn|www.linkedin.com/in/lonzellgowdyjr/

EDUCATION

TEXAS STATE UNIVERSITY   San Marcos, TX
Bachelor of Business Administration in Computer Information Systems
GPA: 3.0   Dec 2025

> Relevant Coursework: Data Analysis, Python Programming; Information Systems Security, Net Architecture & Data Communication, HTML/CSS/Javascript/SQL

WORK EXPERIENCE

RECON MR   San Marcos, TX
Data Analyst   Dec 2023 - June 2024

- Utilized customer relationship management (CRM) software to accurately ticket and log survey data.
- Effectively managed and resolved 300+ inquiries and issues during online survey interactions.

DESOTO PUBLIC LIBRARY   DeSoto, TX
IT Help Desk   Jun 2022 – Aug 2023

- Managed a network of over 35 computers, ensuring 95% system uptime and adherence to security protocols, served as the point of contact for customers, addressing their technical inquiries, including those related to printers, fax machines, and projectors.
- Enforced standard IT policies, including role-based access controls, ensuring compliance with data protection regulations and maintaining a secure computing environment for all users.

PROJECTS

NETWORK TOPOLOGY COMPLEX   Mar 2024

- Designed a secure and efficient network topology for my university using Cisco Packet Tracer, including VLANs, subnets, firewalls, IDS/IPS, and VPNs.
- Enhanced efficiency and reduced system costs by implementing load balancing, QoS, cost-effective hardware, and integrating cloud services.

PANTRY PAL APP   Dec 2024

- Created a Python app that helped 40+ students create meals using affordable ingredients they already have, while suggesting cost-effective items to complete recipes.
- Implemented CSV file handling, dynamic menu generation, and calorie tracking, with a user-friendly tkinter interface for efficient meal planning on a budget.

ACTIVITIES

INFORMATION TECHNOLOGY STUDENTS OF AMERICA (USITCC REGIONALS)   San Marcos, TX
Officer   Aug 2023 – Present

- Achieved first place at the U.S. Information Technology Collegiate Conference in Amarillo, Texas, competing against 200+ university students.
- Coordinated meetings and presentations featuring guest IT Professionals for an audience of 70+ students.

FLAG FOOTBALL INTRAMURAL CHAMPIONS   San Marcos, TX
Team Captain   Sep 2024 – October 2024

- Successfully led an intramural flag football team to a championship victory by fostering strong teamwork, maintaining clear communication, and motivating teammates to perform at their best throughout the season.