

# VIKASH SHARMA

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## **Objective**

To seek a challenging career in an organization with environment that encourages continuous learning and provides exposure of new challenges, so as to achieve professional and personal growth. Looking for a challenging position in the field of Networking to grow both professionally and personally up gradation of knowledge and technical skill.

## **Professional Experience**

Organization : V5 Global service pvt Ltd  
Position : Fiber Network Engineer  
Client : Bharti Airtel Limited  
Location : Noida  
Duration : 19 Oct 2020 to till date

Organization : Cosmo Computer pvt Ltd  
Position : Network Engineer  
Location : Delhi  
Duration : 01 Jan 2020 to 06 Oct 2020

Organization : **RSMSL Limited**  
Position : Technical Sales Engg.  
Client : Reliance Jio Ltd.  
Location : Karnal  
Duration : 04 Oct 2018 to 31 Dec 2019

Organization : **Telesonic Limited**  
Position : Enterprise services Engineer  
Client : Bharti Airtel Limited and Telesonic Network Limited.  
Location : West Delhi  
Duration : July 2013 to 28 Sept 2018.

## **Job Responsibility**

- **O&M** Optical Fibre New Ring create, Ring Splitting Fault Restoration, OTDR Support , NMS support, Backend support, Fiber route Locating, Fiber Power testing
- **FTTX** Customer acquisition Service and Installation and Sales B2B B2C
- Execution of the project and coordinating roll out activities.

- WDM installation
  - Getting the site survey, installation & quality work completed at all the locations.
  - Installing and configuring Cisco/3com/Huawei routers and switches at clients end.
  - Installing and troubleshooting on Fiber link at DLC and Customer end.
  - Installing the connection on copper/Fiber such like type of Lease Line, ILP, MPLS and PRI.
  - Installing and troubleshooting AP(Access Point)
  - Helping engineers in resolving technical/management issue at the site by providing telephonically support. Like Router, Switch, Modem Configuration, link testing etc.
  - Preparation of MIS reports and Dashboard to be presented to the customer and internal management for the review.
  - LAN, WAN Networking both Wire & Wireless.
  - Testing on Mux linked with Fiber optic connection by using JDSU meter.
  - Co-ordination with the Team members, vendor team and services providers.
  - Responsible Team Reporting and rectify problems on Sites.
  - Support for Desktops Assembling, Formatting, Installation of O.S. & other App. software's.
  - Troubleshooting customer related queries on daily basis.
  - Centralized the company's Helpdesk system to promptly duress issues.
  - Coordinating with the engineers to resolve the call and support issues in the specified timelines.
  - Experience in telecommunication which includes Project Management (Planning, Coordinating, Controlling, Monitoring & Operations)
  - Experienced in working on difficult terrains, high altitudes in challenging conditions in Circle.
  - Responsible for day to day project Operations.
  - Team building and leadership and product support for after sales service.
  - Responsible for the team attendance & leave.
  - Online technical support to field team for site installation & Quality.
  - Timely circulation of all project related trackers circle summary reports to the head office.
  - Timely coordination with site team for material delivery & installation.
  - Timely Coordination & meeting with Client for the smooth and timely execution of project.
  - Certifying invoices obtain approval from management & send to Account Dept. for final Payment.
  - Resolving power issue, owner issue, and site access etc. for onsite field team.
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## **EDUCATIONAL QUALIFICATIONS: -**

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<b>B.tech (Electronics &amp; Communication Engineering)</b> Percentage-65% Kurukshetra University (KURUKSHETRA)	<b>2009-2012</b>
<b>Diploma( Instrumentation and Control Engg.)</b> Percentage-61%	<b>2005-2008</b>
<b>Class XII</b> H.B.S.E (Haryana) Percentage- 52%	<b>2004</b>
<b>Class X</b> H.B.S.E (Haryana) Percentage- 55%	<b>2001</b>

## **Strength**

- ☐ Good interpersonal & communication skill.
- ☐ Ability to work independently with capacity of leadership to guide a team.
- ☐ English, Hindi – writing,
- ☐ Can absorb quickly and contribute productively and work responsibility.

## **Personal Details**

<b>Date of Birth</b>	: 27/10/1984.
<b>Father's Name</b>	: Rajbir Sharma
<b>Marital Status</b>	: Married
<b>Nationality</b>	: Indian
<b>Hobbies</b>	: Internet Surfing and reading Books.
<b>Language Known</b>	: English, Hindi..

## **Declaration**

The above information is true and correct to the best of my knowledge. I am confident that I will do justice to the job entrusted to me with a great sense of professionalism and enthusiasm.

**Place:** Karnal

**Date:**

**Vikash Sharma**

