



Xiaosu Guan 关小苏

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Profile

Highly motivated technology professional, experienced and skilled in manual QA testing methodologies. Passionate about product quality and user-centric design, versed in User Experience Design, with an interdisciplinary media production background. Highly analytical, meticulous, and adept at identifying and provoking product issues and errors.

Work Experience

SOFTWARE QA TESTER, FREELANCE; BERLIN – 2018-PRESENT (PART-TIME)

Served as a freelance Junior level quality-assurance tester in multiple Berlin-based and international teams, including Upvest, Polkadot and Zusi AG.

Excelled at creating test plans and implementing processes to validate functionality, pinpoint software defects, track bugs, and close open issues in close collaboration with Engineering and Product teams.

Employed a “test-to-break” approach on testing initiatives and clarified ambiguous product specifications to ensure the effectiveness of all implementation.

Improved documentation of QA testing practices to enhance their repeatability, saving time and encouraging testing standardisation and best practices.

UX DESIGNER & USABILITY TESTER, FREELANCE; BERLIN – 2018-PRESENT

Supported multiple startups and projects in the fields of Social Media, e-Commerce and Education in a freelance User Experience Designer role.

Participated in research, and design ideation initiatives for the creation of new features. Executed and analysed usability tests. Produced wireframes and interactive prototypes that promoted user-centric design. Managed handovers to UI and Engineering.

TEACHING ASSISTANT, STATE UNIVERSITY OF NEW YORK; BUFFALO, USA – 2015-2016

In charge of planning and teaching two courses.

Trusted by the head of the department to initiate a new class and reinstate a class that had been discontinued for over years due to lack of appropriate skills. Built a reputation for being resourceful and meticulous.

NEWS EDITOR & SPECIAL PROJECT PRODUCER, MEDIA AND EDUCATION CENTER, RIPP, SINOPEC, BEIJING, CHINA – 2008-2012

Maintained a high standard of covering news events, documentaries, and interviews.

Dedicated to delivering excellent results in restoring and digitising the historical footage library, and in being in charge of the company's promotional video through all production stages.

WRITER & TRANSLATOR, BRIDES MEDIA; BEIJING, CHINA – 2008-2018

Established a reputation for quality translation and re-writing over 1,200,000 words from English to Chinese.

Education

2019.02-08	CareerFoundry, Berlin, Germany Certificate in UX Design Focus: User Research and Personas, User Flows, Wireframing, Prototyping, Usability Testing
2017.01-06	Hartnackschule, Berlin, Germany German, language level A2.1 - B2.1
2013 - 2016	State University of New York at Buffalo, New York State, USA MFA in Media Art Production Focus: interactive and locative installation, mixed reality game
2005 - 2008	Communication University of China, Beijing, China MA in Film Theory and Studies
2000 - 2004	East China Normal University, Shanghai, China BA in American and English Literature

Skills

Adobe XD	<div><div></div></div>
Balsamiq	<div><div></div></div>
InVision	<div><div></div></div>
Adobe Premiere	<div><div></div></div>
Adobe Photoshop	<div><div></div></div>
Microsoft Office	<div><div></div></div>
Final Cut Pro	<div><div></div></div>
HTML, CSS, JS	<div><div></div></div>

Languages

Chinese	Native
English	Full professional proficiency
German	Limited working proficiency
French	Elementary proficiency

References

Josephine Anstey	Associate Professor	janstey@buffalo.edu
Dr. Teri Rueb	Professor	terirueb@buffalo.edu

Hobbies and Interests

Cooking, eating, gardening, sewing & fabric upcycling, psychology, media archeology, mathematics, investing