OpenCATS Documentation

Release 0.9.3

OpenCATS

October 12, 2016

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WARNING-READ FIRST

This documentation is a work in progress and is VERY incomplete. Plenty more to be added as we go.

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- Release information
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Preface

3.1 What is this manual?

This manual explains how to use OpenCATS, the free open-source applicant tracking system (ATS). It describes how to install and configure OpenCATS, how recruiters can use it to manage their work, and how to customize and extend it.

3.2 Release information

The current OpenCATS release is 0.9.3.1 "Inferno".

3.3 Legal information/License FAQ

What license is OpenCATS distributed under?

This License is based on the Mozilla Public License.

Can we change this license?

No, the License remains as-is until the original developers change the license under which they released the code. Cognizo, who developed CATS are not changing the license - it will remain licensed under the CPL.

What CAN we change?

If there was a need, the project name and/or logo could be changed. We have for example changed the Project name to OpenCATS

What are the key features of this license?

There are some 'unique' requirements in Exhibit B;

- 1. You may not use the Licensed Software to operate in or as a time-sharing, outsourcing, service bureau, application service provider or managed service provider environment.
- 2. The following copyright notice must be retained and clearly legible at the bottom of every rendered HTML document: Copyright (C) 2005 2006 Cognizo Technologies, Inc. All rights reserved.
- 3. The "Powered by CATS" text or logo must be retained and clearly legible on every rendered HTML document. The logo, or the text "CATS", must be a hyperlink to the CATS Project website, currently http://www.catsone.com/.

Is this an Open Source license?

Sadly, Exhibit B I) restricts one of the freedoms required to be defined as Open Source. This means that although OpenCATS is free (as in beer) and the source is 'Open', it is not officially Open Source. This project does not have the rights to strip the appendix.

So is everything subject to the CPL?

Not entirely. A few examples; integration into Joomla! In this case, Joomla is a completely separate GPL project, and the CATS module simply polls the backend MySQL databases for CATS. Whilst it does fall logically into the OpenCATS project, the CATS module remains Open Source. Similarly, separate backend reporting packages could easily poll the same shared MySQL database.

Simplify this for me, what can I do and what can't I do?

Simply put, you can do anything you want with your OpenCATS system. The main thing you can NOT do is make money off of it. You can not install it, host it, provide it as a service and get paid for it. Don't make money off of it, that's a no-no. The other things (cosmetic and linking) are specified in Section 2 and 3 above.

8 Chapter 3. Preface

Introduction

OpenCATS is a free and open source, full-featured, web-based applicant tracking system, or ATS. It helps you manage the complete recruitment life-cycle from business development through finalizing a placement. It manages a huge range of information for you, including:

- Candidate details, qualifications, resumes (C.V's), contact history
- Job orders details, associated contacts, and the candidate pipeline for each
- · Multiple recruiters, sites, career portals, and much more

4.1 OpenCATS vs CATSOne vs "open source"

OpenCATS is a free, open-source ATS. This means that there is no charge to install or to use it.

- For software developers, this also means that you are free to modify or extend the OpenCATS software, and to participate as a member of its development community.
- This also means that there is no help desk that you can call for support.

The origins of OpenCATS are in a commercial open-source development effort called CATS, which split into two separate efforts:

- This open-source OpenCATS system: http://www.opencats.org
- The commercial CATS product: http://www.catsone.com

The commercial CATS product is a highly polished, professionally supported, hosted software service.

OpenCATS, on the other hand, has somewhat less functionality, is installed on your server(s), and is supported only by you – with some help from the development community.

4.2 General Features

Free!: OpenCATS is open source software. Which means it is free (no cost) to use, and you are free to modify it in (almost) any way you want. Seriously, if you can do it, get down into the code and change absolutely anything!

Support: It also means support may be hard to find. We have a community of people that are willing to help as much as possible though.

It is easy: OpenCATS has an easy to use, intuitive interface. This means minimal training time for you and your recruiters. The job portal has a simple search and application process that your candidates will get through easily.

It's in the cloud: OpenCATS can be in the cloud, on your local server, or simply on the computer you use every day. The choice is yours. You can use it from anywhere, so can your recruiting team.

Website integration: OpenCATS has a built-in job board that you can set up by simply checking a box. Candidates will be able to view your openings, apply and upload their resume (C.V.) to your OpenCATS software.

Candidate and client management: From the first phone call to the last email. OpenCATS will help you keep track of all the details, activities, records, contact numbers and keep your workflow managed.

Ownership of data: You own it. It's yours. You can control it and secure it however you want. No need for your data to be on someone else's servers, unless that is how you choose to do it.

Backup and restore: With a few clicks you can back up your entire OpenCATS ATS. If you ever need to restore it, that's a simple process too.

Reporting: Generate reports on recruiting activity for a quick and accurate overview.

4.3 Recruiting cycle

The basic agency recruiting cycle is this:

- · Sales-Lead generation
- · Lead contact
- · New client
- · Take job order
- · Source candidates for job order
- · Candidate contact
- Candidate presentation (submittal)
- · Candidate interview
- Offer
- · Close the candidate
- · Start and bill client

Windows - OpenCATS Installation Instructions

Windows Prerequisites

These instructions are for the (Windows) XAMPP environment only. Download and install the following software:

- XAMPP
- OpenCATS resume indexing tools
- · Antiword
- PdfToText
- html2text
- UnRTF
- 7-Zip or equivalent

Installation instructions are given for the XAMPP default install environment only. And Prequisite Installation notes below.

- Download and install XAMPP to c:xampp by following the directions provided on the XAMPP website. Very easy.
- Download the OpenCATS resume indexing tools. Install the executable (exe file) and accept the default install
 locations.
- Optionally download 7-Zip or equivalent and install. This will allow you to extract the tar ball and gz files later. If you already have an extractor then you may skip this step.
- Now you are ready to get OpenCats Download OpenCATS.9.1a

Open tarball (cats-0.9.1.tar.gz) using 7Zip and extract all files to C:xampphtdocsopencats Verify that there is a readme.txt file in the directory C:/xampp/htdocs/opencats. If so you got it right:)

Launch phpMyAdmin. http://localhost/phpmyadmin/

- In the page that displays, type 'opencats' into the textbox under Create new database and click the Create button.
- Accept all the other defaults.

In your Web Browser, visit http://localhost/opencats If OpenCATS has been configured correctly, you should see a page that looks like this:

Note:

• If you are running OpenCATS locally on your computer, the host address will be localhost.

Note:

• If your server, VPS (some shared hosting too) has a specific address or IP, you will need to enter the specific address in place of localhost to access.



OpenCATS has not yet been installed, or a previous installation was not completed.

Please visit the <u>Installation Wizard</u> to continue.

Step 1 System Connectivity This step makes sure you have the required server environment set up correctly.

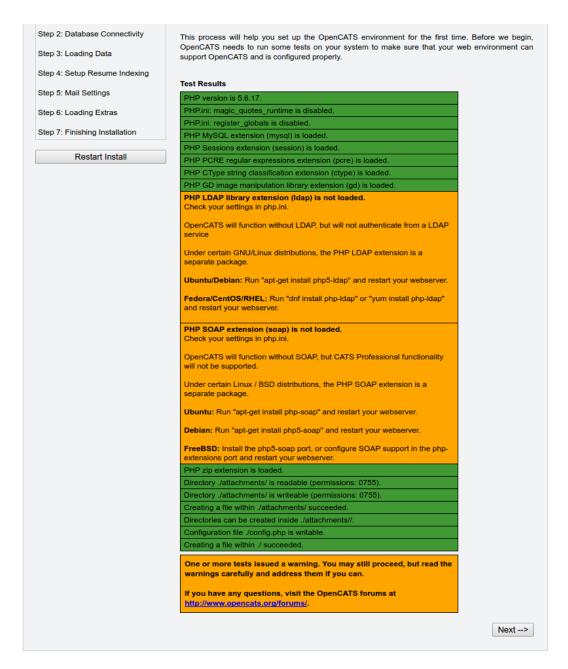
Note: Green = good.

Note: Yellow = OpenCATS will work, but some functions may not.

Warning: Red = Bad You can't continue the installation until a server environment issue is fixed.

Note: (I am setting up this example instance of OpenCATS in a shared hosting service. I do not have command line access and can not install the required modules to get rid of the yellow areas. For this Windows installation tutorial, you should have all green here.)

I you see all green and/or yellow, click Next



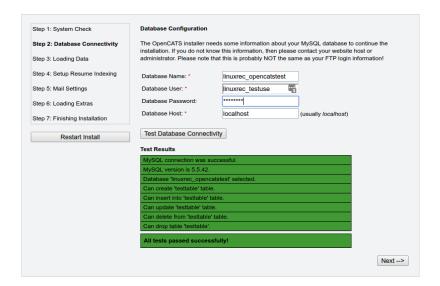
Step 2 Database connectivity

When asked for database name, user, and password use database opencats, user root, and a blank password.

Click Test Database Connectivity

If the SQL information is set up and entered correctly, you should have all green. If you see red, something needs to be corrected or set up correctly.





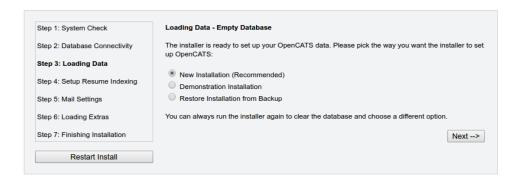
Step 3 Loading Data

For a new installation, select New Installation, then next

Note: Demonstration Installation will autopopulate OpenCATS with general example clients, candidates, job orders, etc. There's no reason to use this in my opinion.

Note: Restore installation from backup will be covered in a future tutorial





Step 4 Setup resume indexing

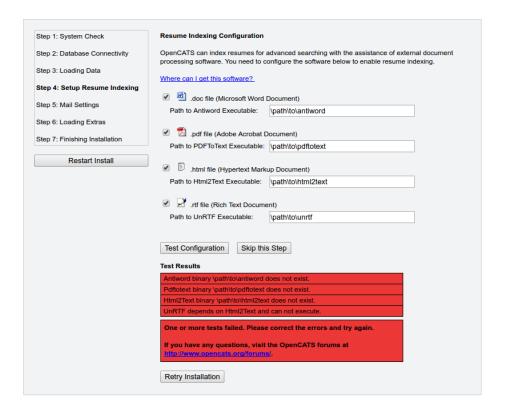
Note: This is only is you have root/administrative access, or are in a REALLY flexible shared hosting environment. Most major shared hosting companies will not install this software for you. So if you do not have root/administrative access, just skip this step.

Note: If you are running on a local machine, on a self-hosted server, VPS, or on a web host that will install packages for you, you can use this functionality.

If you followed the steps above you may safely accept the default locations for Antiword, PDF2Text, HTML2Text and UnRTF.

Click Test configuration or skip this step. If it's all green, proceed.



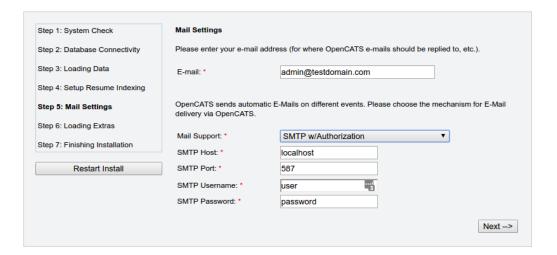


Step 5 Mail Settings

 $Open CATS\ can\ send\ emails.\ If\ you\ don't\ want\ to\ use\ it,\ you\ don't\ have\ to.\ Open CATS\ works\ great\ either\ way!$

Choose an option from the Mail Support drop-down bar, fill the necessary information in (if you are using it) and click Next





Step 6 Loading extras

Don't forget to set the time zone to your area!

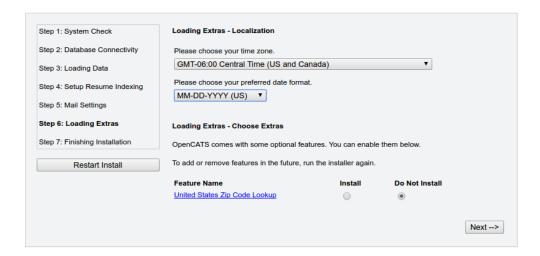
Warning: If you forget to set the time zone ALL of the timestamps on every note in OpenCATS will be wrong. Set the time zone correctly. You will thank us...

Choose the date format you like best

(United States only) choose to install (if you want) zip code lookup

Click next



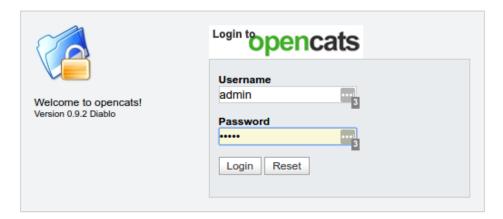


Step 7 Finishing installation

Runs through the installation process. You should see a box and some pretty bars moving. It shouldn't take long.

Note: The default username and password are: admin/admin or admin/cats (all lowercase) depending on your Open-CATS version

Click Start OpenCATS for your login screen.

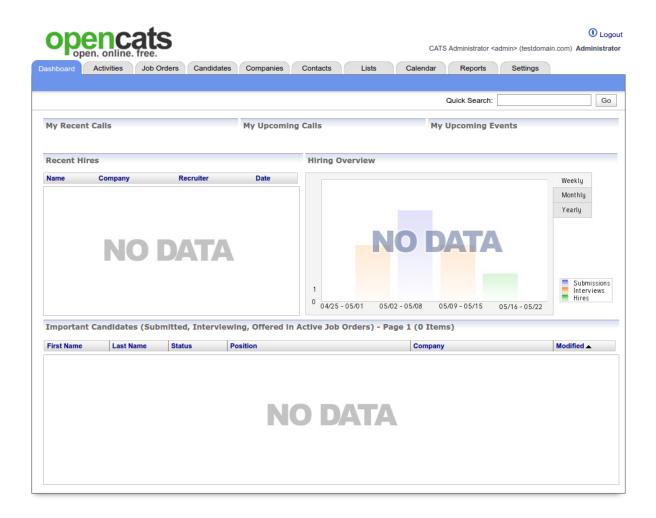


Join the Conversation - opencats forums.

© 2005 - 2007 Cognizo Technologies, Inc. Based upon original work and Powered by CATS.

Success!!

Your brand new OpenCATS applicant System!



CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.05 seconds. © 2005 - 2007 Cognizo Technologies, Inc.

Install on Linux

These instructions are for LAMP (Linux Apache MySQL/MariaDB Php) environment only. Instructions are provided for CentOS7, Debian8, and Ubuntu 16.04.

6.1 Installation-Unix/Linux Prerequisites

You must have LAMP server software installed and running.

Note: mysql and mariadb are basically the same software with different names. You can use either, just change the commands to the appropriate name.

6.2 CentOS7-Installing MySQL 5/Mariadb

- # yum check-update
- # yum -y install mariadb-server mariadb
- # systemctl start mariadb.service
- # systemctl enable mariadb.service
- # mysql_secure_installation
- Skip to Securing MySQL/MariaDB section below.

6.3 Debian8/Ubuntu16.04-Installing MySQL 5/Mariadb

- \$ sudo apt-get update
- \$ sudo apt-get install mariadb-server mariadb-client

Note: If you are asked to provide a MySQL/MariaDB password, enter it and write it down. You'll need it later

- \$ mysql_secure_installation
- Skip to Securing MySQL/MariaDB section below.

6.4 Securing MySQL/MariaDB

Note: In order to log into MariaDB to secure it, we'll need the current password for the root user. If you've just installed MariaDB, and you haven't set the root password yet, **the password will be blank**, so you should just press enter here.

- Set root password? [Y/n] Y
- New password: <-yourmariadbpassword (Remember this or write it down!)
- Re-enter new password: <-yourmariadbpassword (Remember this or write it down!)
- Password updated successfully!
- Reloading privilege tables..... Success!
- Remove anonymous users? [Y/n] Y
- Disallow root login remotely? [Y/n] Y
- Remove test database and access to it? [Y/n] Y
- Reload privilege tables now? [Y/n] Y
- All done! If you've completed all of the above steps, your MariaDB,installation should now be secure. Thanks for using MariaDB!

6.5 CentOS7-Installing Apache2

- # yum install httpd
- # systemctl start httpd.service
- # systemctl enable httpd.service

Note: CentOS 7.0 uses Firewall-cmd, so we will customize it to allow external access to port 80 (http) and 443 (https).

- # firewall-cmd --permanent --zone=public --add-service=http
- # firewall-cmd --permanent --zone=public --add-service=https
- # firewall-cmd --reload
- Skip to Check for success-Apache Section.

6.6 Debian8/Ubuntu16.04-Installing Apache2

• \$ sudo apt-get install apache2

6.7 Check for success-Apache

Note: In this tutorial, we use the hostname server1.example.com with the IP address 192.168.0.100. These settings might differ for you, so you have to replace them where appropriate.

Now direct your browser to http://192.168.0.100, and you should see the Apache Placeholder page:

 Wed Jul 5, 18:34-23

 This page is used to lest the proper operation of the Apache HTTP server after 8 has been installed. If you can read this page 8 means that this side is working properly. This server is powered by Certific.

Just violing?

The whisting you can read this page 8 means that this side is working properly. This server is powered by Certific.

Are you the Administrator?

Are you the Administrator?

Are you the Administrator?

For this page 8 means the server is powered by Certific.

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6.8 CentOS7-Installing PHP5

- # yum -y install php
- # systemctl restart httpd.service
- Skip to Testing PHP5 / Getting Details About Your PHP5 Installation section

6.9 Debian8/Ubuntu16.06-Installing PHP5

- \$ sudo apt-get install php5
- \$ sudo service apache2 restart

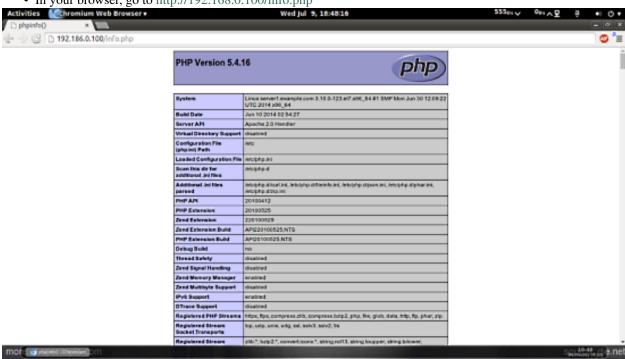
6.10 Testing PHP5 / Getting Details About Your PHP5 Installation

Note: The document root of the default website is /var/www/html. We will now create a small PHP file (info.php) in that directory and call it in a browser. The file will display lots of useful details about our PHP installation, such as the

installed PHP version.

- # vi /var/www/html/info.php (you can also use nano instead of vi)
- Type or paste the following into it and save as info.php:

- (Debian/Ubuntu) \$ sudo service apache2 restart
- (CentOS) # systemctl restart httpd.service
- In your browser, go to http://192.168.0.100/info.php



If you see this screen, everything is good. Proceed.

Note: If you get any PHP errors during the OpenCATS install, this screen can help you see what php modules are installed and loaded.

6.11 CentOS7-Getting MySQL Support In PHP5

- # yum search php
- You will need php-mysql, php-gd and php-soap
- # yum -y install php-mysql php-gd php-soap
- # systemctl restart httpd.service
- Now reload http://192.168.0.100/info.php in your browser and you should see the new php modules listed

• Skip to Setting up your MySQL/MariaDB database section

6.12 Debian8/Ubuntu16.04-Getting MySQL Support In PHP5

- \$sudo apt-cache search php-
- You will need php-mysql, php-gd and php-soap
- \$ sudo apt-get install php-mysql php-gd php-soap
- \$ sudo service apache2 restart
- Now reload http://192.168.0.100/info.php in your browser and you should see the new php modules listed

6.13 Setting up your MySQL/MariaDB database

Note: This is the backend database that stores all your OpenCATS information. You likely will NOT be messing with this much after installation unless you choose to. The login/password you set up here will NOT be the same as your login/password for OpenCATS.

Note: Make sure you remember or write down your login/password. You'll need it in a new minutes.

- \$ mysql -u root -p (If that doesn't work, try mysql -u root -yourmariadbpasswordfromearlier)
- You should see a prompt like this: mysql>
- mysql> CREATE USER 'yourusername' @'localhost' IDENTIFIED BY 'yourmariadbpassword';
- mysql> CREATE DATABASE cats;
- mysql> GRANT ALL PRIVILEGES ON cats.* TO 'cats'@'localhost' IDENTIFIED BY 'yourmariadbpass-word';
- mysql> exit;

Note: Make sure you don't forget the; on the end of every line!

6.14 Server and Directory permissions

CentOS

- # chown apache:apache cats
- # chown -R apache:apache cats-x.x.x/

Warning: make sure this is set to **EXACTLY** the name of your OpenCATS directory, default for version 9.1a would be opencats-0.9.1a/

• # chmod 770 cats-x.x.x/attachments

Debian/Ubuntu

• \$ sudo chown www-data:www-data cats-x.x.x/

Warning: make sure this is set to **EXACTLY** the name of your OpenCATS directory, default for version 9.1a would be opencats-0.9.1a/

- \$ sudo chown -R www-data:www-data cats-x.x.x/
- \$ sudo chmod 770 cats-x.x.x/attachments

Install resume indexing tools

7.1 CentOS7

Note: Some of these may already be in your repositories. Perform a yum search for the packages and install if they are there. If not, install from the links below.

- Antiword
- PdfToText, install Poppler-utils (contains pdftotext): poppler-utils
- html2text
- UnRTF

Note: These software packages may have dependancies. If you get installation errors, go to the linked pages and research/install the dependancies.

• Skip to Install the OpenCATS software section

7.2 Debian8/Ubuntu16.06

• \$ sudo apt-get install antiword poppler-utils html2text unrtf

Install the OpenCATS software

In your browser, go to localhost/OpenCATS-opencats-0.9.3/ (Or use the address of your server or VPS in place of "localhost").

Note: If you have already attempted to install OpenCATS and the installer doesn't load, check to see if there is a file called 'INSTALL_BLOCK' in the OpenCATS directory. Delete it to allow the installer to run.

Click: Installation Wizard



OpenCATS has not yet been installed, or a previous installation was not completed.

Please visit the <u>Installation Wizard</u> to continue.

Step 1: System Connectivity

This step makes sure you have the required server environment set up correctly.

Note: Green = good.

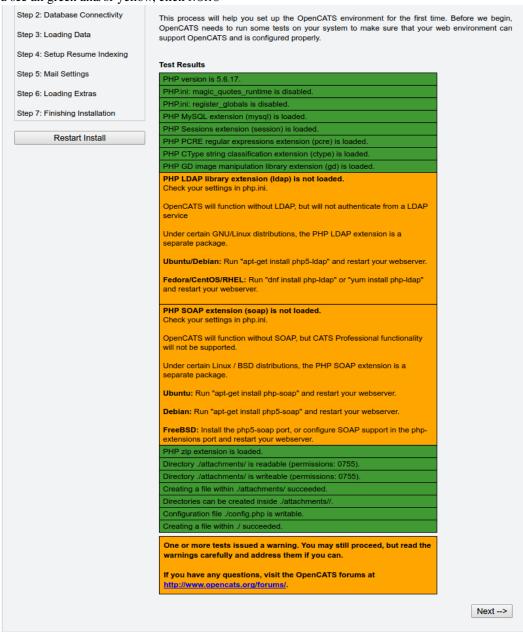
Note: Yellow = OpenCATS will work, but some functions may not.

Warning: Red = Bad You can't continue the installation until a server environment issue is fixed.

(I am setting up this example instance of OpenCATS in a shared hosting service. I do not have command line access and can not install the required modules to get rid of the yellow areas. If you are running OpenCATS locally on your

computer, or you have root access to a server, VPS, etc., you can install these extra modules and should see all green before continuing.)

If you see all green and/or yellow, click Next



Step 2: Database connectivity

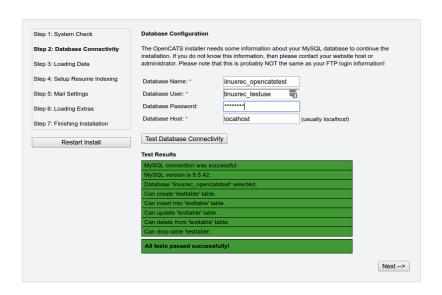
Enter your OpenCATS MySQL/MariaDB database name, MySQL/MariaDB database username, MySQL/MariaDB database password, and MySQL/MariaDB database host address in these boxes.

Note: If you are running OpenCATS locally on your computer, or on some shared hosts, the host address will be localhost. If your server, VPS (some shared hosting too), you will need to enter the specific address to access.

Click Test Database Connectivity

If the MySQL/MariaDB information is set up and entered correctly, you should have all green. If you see red, something needs to be corrected or set up correctly.





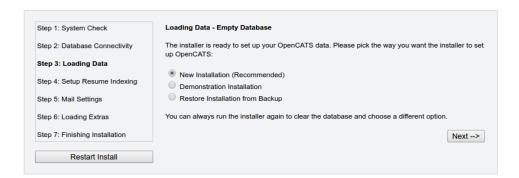
Step 3: Loading Data

For a new installation, select New Installation, then next

Note: Demonstration Installation will autopopulate OpenCATS with general example clients, candidates, job orders, etc. There's no reason to use this in my opinion.

Note: Restore installation from backup will be covered in a future tutorial

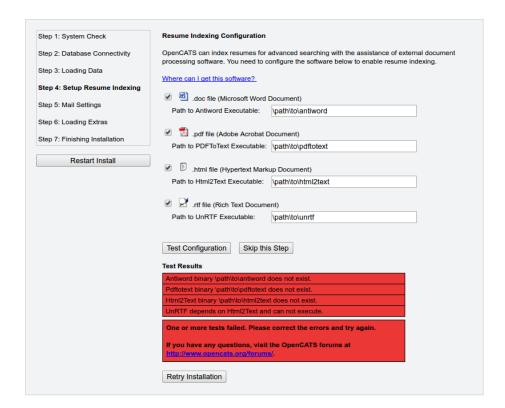




Step 4 Setup resume indexing

Click Test configuration or skip this step. If it's all green, proceed. If you did not install these packages earlier, skip this step.





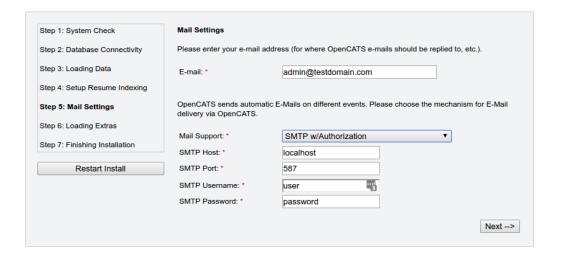
Note: Make sure you change the path to executables paths to the correct path on your system! Linux is usually /usr/bin/applicationname

Step 5 Mail Settings

OpenCATS can send emails. If you don't want to use it, you don't have to. OpenCATS works great either way!

Choose an option from the Mail Support drop-down bar, fill the necessary information in (if you are using it) and click <code>Next</code>





Step 6 Loading extras

Don't forget to set the time zone to your area!

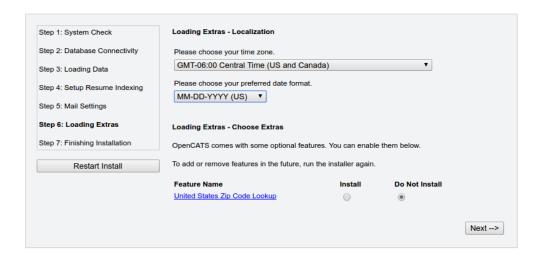
Warning: If you forget to set the time zone ALL of the timestamps on every note in OpenCATS will be wrong. Set the time zone correctly. You will thank us...

Choose the date format you like best

(United States only) choose to install (if you want) zip code lookup

Click next



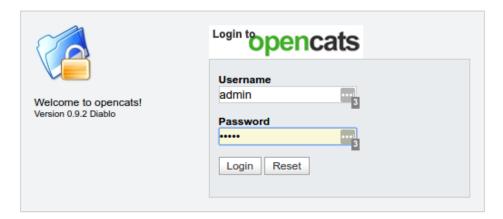


Step 7 Finishing installation

Runs through the installation process. You should see a box and some pretty bars moving. It shouldn't take long.

Note: The default username and password are: admin/admin (all lowercase)

 ${\bf Click} \; {\tt Start} \; \; {\tt OpenCATS} \; {\bf for} \; {\bf your} \; {\bf login} \; {\bf screen}.$

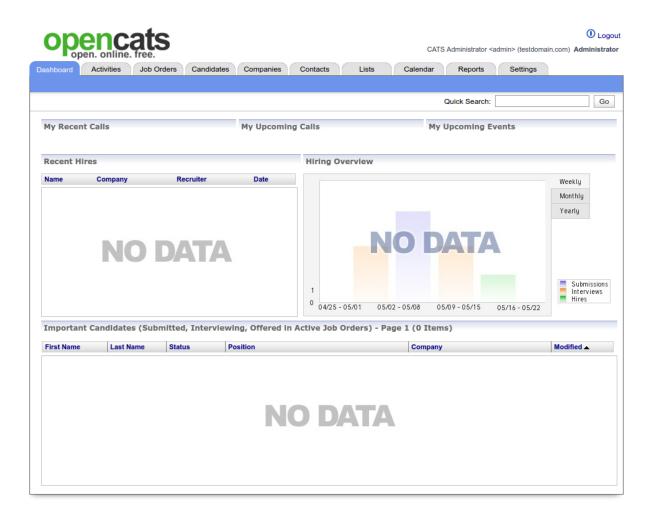


Join the Conversation - opencats forums.

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Success!!

Your brand new OpenCATS applicant System!



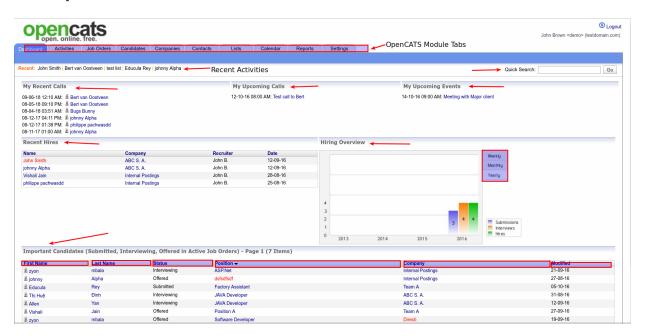
CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.05 seconds. © 2005 - 2007 Cognizo Technologies, Inc.

Screens In-Depth

In this section, we will go through each of the OpenCATS screens in depth and go over all of the various functions.

9.1 OpenCATS dashboard/home screen

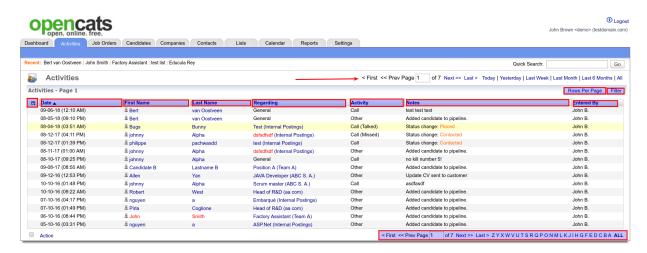


Note: The OpenCATS dashboard (home screen) is broken up into three rows at the top and a grid of six sections below.

- The main OpenCATS module tabs: The main navigation tabs.
- Recent: Your five most recently viewed candidates/contacts. Names are clickable for quick access.
- Quick Search: Search for candidate/contact name, job title, and Company name
- My Recent Calls: Most recent candidate/contact calls. Names are clickable for quick access.
- My upcoming calls: List of upcoming, scheduled calls, IF scheduled in OpenCATS.
- My upcoming events: List of upcoming, scheduled calls, IF scheduled in OpenCATS.
- Recent Hires: Short list of your company's most recent hires

- **Hiring Overview:** Overview of submission/interviews/hires. You can select weekly, monthly or yearly tabs on the right
- Important Candidates: Small overview of some recent candidate activity. The columns in this section are adjustable by dragging the column title left or right.

9.2 Activities Screen



The activities screen gives you an overview of recent candidate, company and contact activities.

Note: The rows at the top always stay the same in OpenCATS (Main navigation tabs, recent, and quick search). We won't cover that again in the documentation.

- Time-frame of results: Click these to filter your results by day, week, month, etc.
- Rows per page: Click the drop-down bar to change the amount of results per screen. 15, 30, 50, or 100
- Filter: Options to filter results by Date, Regarding, Activity, Notes, Entered By
- Activity columns:
 - Show Columns: Select which columns to be visible in the activities grid
 - **Rearrange Columns:** Columns can be moved left and right by grabbing the column name and moving it left or right.
 - Sort Columns: Each column can also be sorted alphabetically by clicking the column title at the top of the column.

9.3 Job Orders Screen



The Job Orders screen is job order specific. It is where all the job orders are.

Note: The job order screen is structured similarly to the Activities screen. So we won't go through the same features again.

In the top, right, highlighted row, we have the following:

- Active/On Hold/Full Drop-down box: This allows you to filter your results based on the status of the job order. Options are: Active/On Hold/Full, Active, On Hold/Full, Closed/Canceled, Upcoming/Lead, ALL.
- Only My Job Orders: This will return results that are only your job orders.
- Only Hot Job Orders: This will return results that are only marked as Hot Jobs.

Show Columns (highlighted box, upper right corner of grid):

There are quite a few options here to select or deselect. The checked options will include in the job order screen information. See image below.

9.3. Job Orders Screen



Note: As with the other screens, all columns can be moved left and right, as well as sorted alphabetically.

The last thing to note on the Job order screen is the action button in the bottom left corner.

Action:

• Clicking the action button will allow you to export results to a .csv sheet, or import results to a hot-list within the OpenCATS system. We will go into those further later in the documentation.

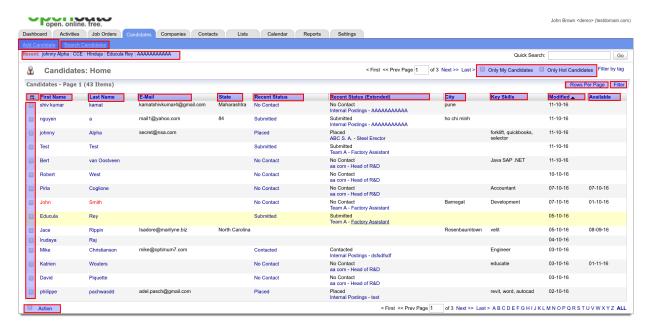
Add specified job orders to an OpenCATS Hot-list, or export them to a CSV:

- Select the checkbox (next to action), this will select all the boxes on this screen only.
- Manually select specified candidates
- Then export or add to list and click selected.

OR:

• select action then add to list or export and select all to include the entire database (in this case, it would include ALL of the job orders in your OpenCATS system) in your hot-list or CSV export.

9.4 Candidates Screen



The main Candidates screen is laid out similarly to the others.

There are two checkboxes in upper right for filtering the results on this screen. Only My Candidates and Only Hot Candidates.

Again, there are additional options below that with the Rows Per Page dropdown and the Filter dropdown.

As before, the columns can be moved right and left by dragging the column title word at the top, and columns can be added or removed by the Show Columns (Image of a grid) in the upper left corner of the main section of the candidates screen. See example below.

9.4. Candidates Screen

43

Add Candidate Search Candidates

Recent: johnny Alpha | CCE | HInduja | Edu



Candidates: Home

Candidates - Page 1 (43 Items)

甩	First Name Last Nam			
Show Columns:				
	Attachments			
V	E-Mail			
	2nd E-Maii			
	Home Phone			
	Cell Phone			
	Work Phone			
	2nd E-Mail Home Phone Cell Phone Work Phone Address City			
<u>M</u>	City			
1 M	State			
	Zip			
	Misc Notes			
	Web Site			
\checkmark	Key Skills			
\checkmark	Recent Status			
	Recent Status (Extended)			
	Source			
\checkmark	Available			
	Current Employer			
	Current Pay			
	Desired Pay			
	Can Relocate			
	Owner			
	Created			
П	Reset to Default Columns			

There are different options for candidates in the Action button at the bottom left. You can select specific candidates, the candidates showing on the screen, or all of the candidates in OpenCATS and Add to List, Add To Pipeline, Send E-Mail, or Export.

	Bert	van Oostveen	
	Robert	West	
•	Pirla	Coglione	
•	John	Smith	
•	Educula	Rey	
	Jace	Rippin	Isad
•	Irudaya	Raj	
•	Mike	Christianson	mike
•	Katrien	Wouters	
•	David	Piquette	
•	philippe	pachwasdd	ade
	Action		
Add To List		Selected All	
Add To Pipeline		Selected All	
Send E-Mail Export		Selected All	
		Selected All	

• Add to List: Add to a hotlist

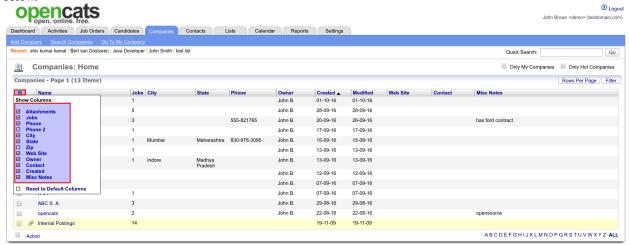
• Add To Pipeline: Add to a job order pipeline

- Send E-Mail: Means type your own email to candidate(s) or use an OpenCATS template.
- Export: Export selected candidates to a csv file.

9.5 Companies Screen

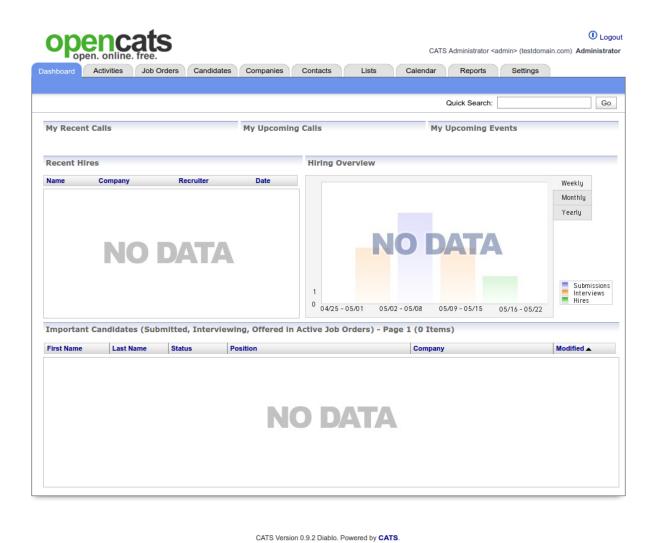
The main Companies page is very similar to the Candidates page. Everything functions the same, and it has the same options.

The only exception is that there are different columns available to choose in the Show Columns button. See image below.



CHAPTER 10

Using OpenCATS-The building blocks: companies, contacts, job orders, and candidates



Server Response Time: 0.05 seconds.
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10.1 The modules

OpenCATS is made up of the following modules:

Home: When you log into CATS, you will see the Home module. This is your dashboard, which lists your activities. The Dashboard is customizable from the Settings module.

Activities: All of your daily activities and interactions with candidates, companies and contacts are populated in this module.

Job Orders: All of the available Job Orders are displayed in this module. Search existing and create new Job Orders.

Candidates: All of the available Candidates are displayed in this module. Search existing and create new Candidates. Access your Saved Lists.

Companies: All of the available Companies are displayed in this module. Search existing and create new Companies.

Contacts: All of the available Candidates are displayed in this module. Search existing and create new Contacts. Access your Cold Call List.

Calendar: All scheduled events are populated in this module. By default, the Calendar shows the week view of the current week. Add new Events and access your Upcoming Events.

Reports: All available reports are populated in this module.

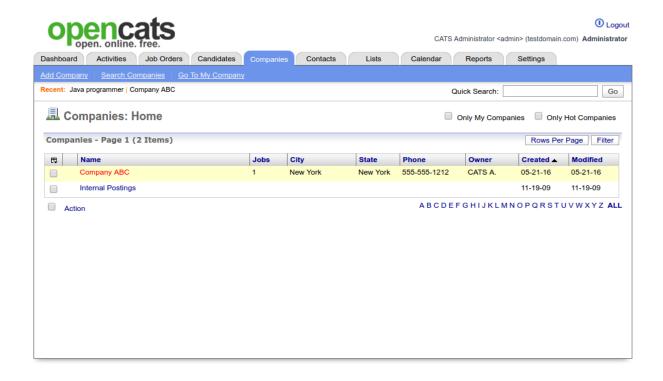
Settings: Options to customize your account and CATS features are available in this module. Users change your Profile, Password. Administrators access your account, change your Career Portal and E- mail configurations, and customize your dashboard, import and backup data.

Note: Let's start entering in information and populating our fantastic new OpenCATS system.

10.2 Add a new Company

Click on Companies

Note: I have already entered some test information. A new system screen will look a little different.



This is your main company screen. This will have an overview of all the companies in your OpenCATS system. From new leads, to active clients and old clients. They will all be here.

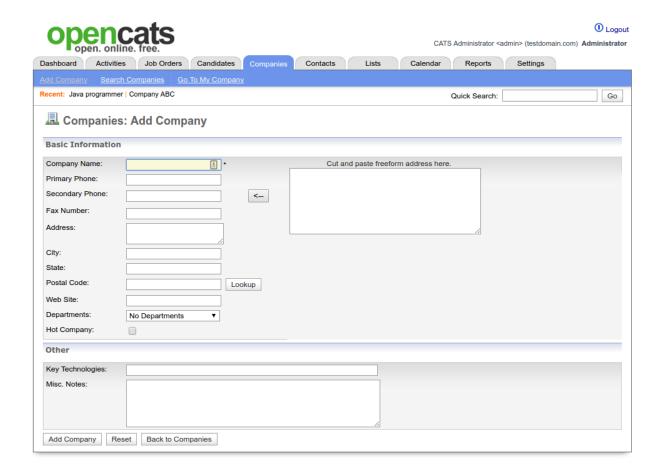
CATS Version 0.9.2 Diablo. Powered by CATS

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Note: For internal hiring (your company), select Internal postings as the client.

Click on Add Company



CATS Version 0.9.2 Diablo. Powered by CATS.

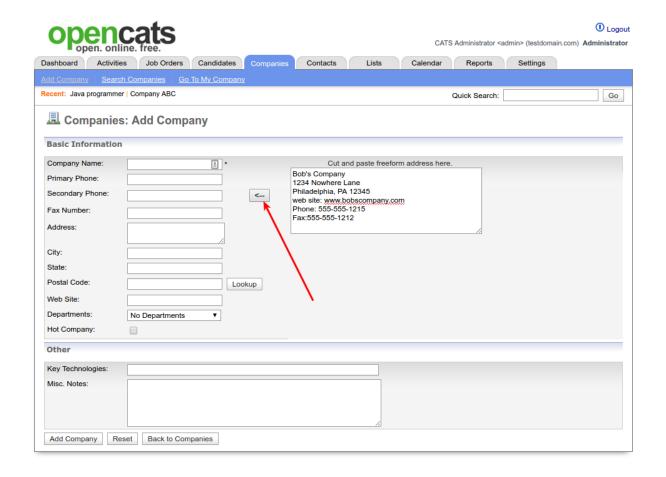
Server Response Time: 0.03 seconds.

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There are two ways to add information into OpenCATS.

- Copy and paste it into the box labeled cut and paste free-form address here Then click the <-- button to populate the fields.
- Manually type and paste it into each field on the left.

Note: Don't forget to enter key technologies for the company and any miscellaneous notes that you want to save in the bottom two fields for future reference.



CATS Version 0.9.2 Diablo. Powered by CATS.

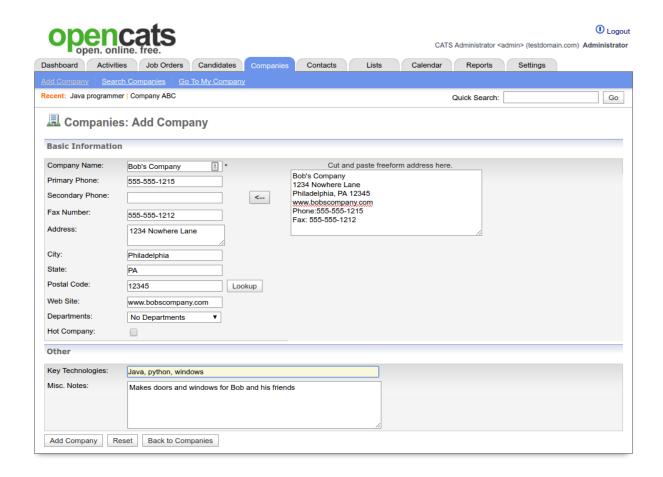
Server Response Time: 0.03 seconds.

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Warning: The success rate of auto-populating the information fields for me has always been terrible. Sometimes it works great, sometimes it's doesn't. I usually just enter the fields one at a time manually.

If it worked, it should look like this. If some of the information did not populate, manually enter it and let's move one. This is what you should see.

Click Add Company



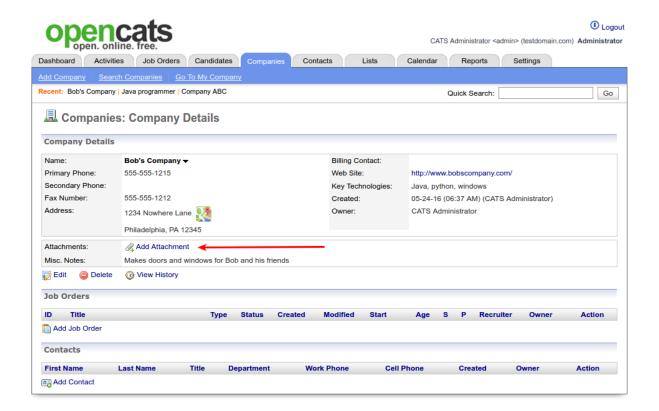
CATS Version 0.9.2 Diablo. Powered by **CATS**.

Server Response Time: 0.03 seconds.

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Voila! You have a new client!

If you want to add any relevant attachment documents such as a copy of your client agreement, benefits overview, etc. Click the Add Attachment button.



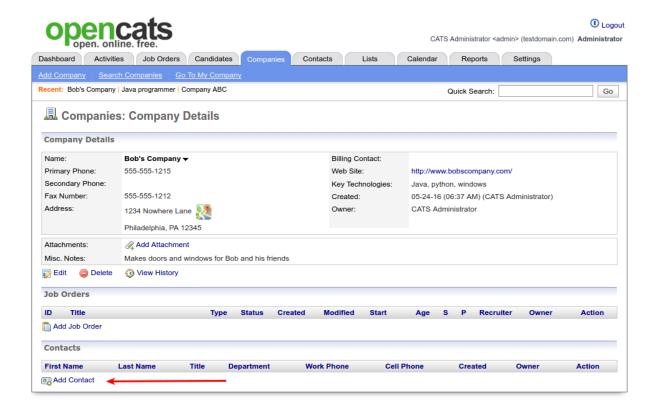
CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.04 seconds. © 2005 - 2007 Cognizo Technologies, Inc.

10.3 Add a new Contact

Next let's add a Company Contact.

Click Add Contact at the bottom of the current screen.



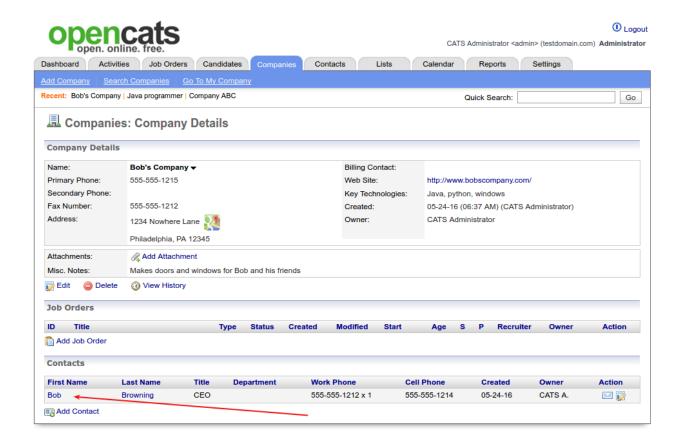
CATS Version 0.9.2 Diablo. Powered by **CATS**.

Server Response Time: 0.04 seconds.

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Fill in all the information fields, including any relevant notes that's you want to remember for later. Then click Add Contact

You should now see the contact listed in the Contacts section of the Company screen.



CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.04 seconds.

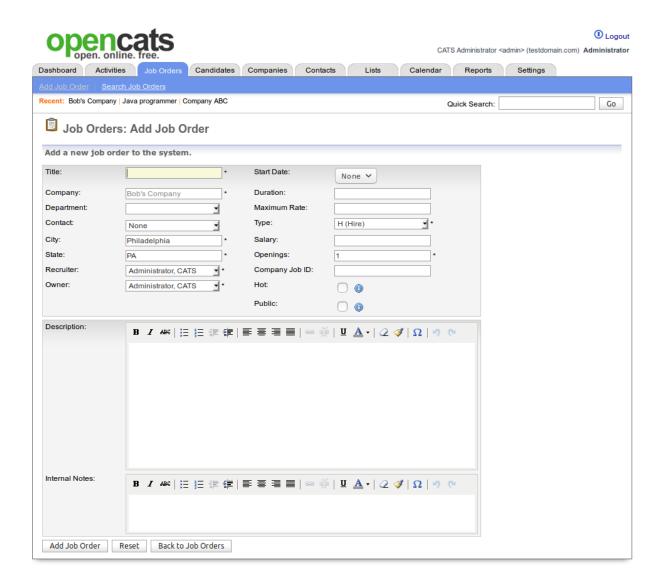
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10.4 Add a new Job Order

From the current screen, let's add our first Job order. Click Add Job Order in the Job Orders section of Bob's Company page.

Note: OpenCATS is set up to run Direct-hire (Perm) or Contract (project) jobs. We will note the differences below.

Let's look at the fields in the **Add Job Order** screen:



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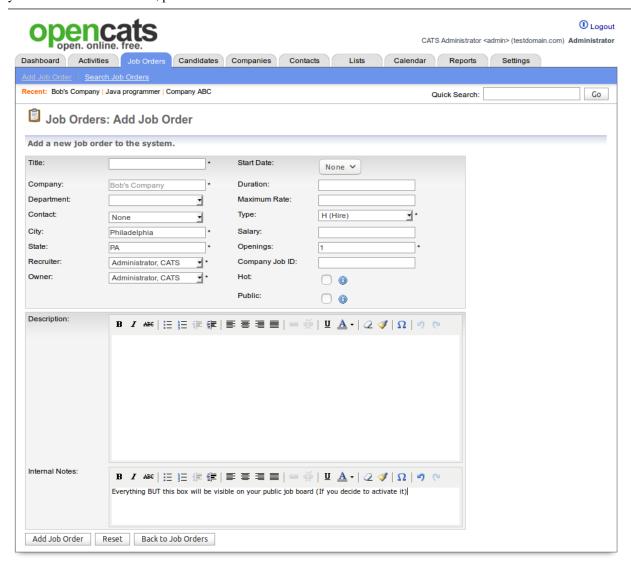
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The fields on the upper left column are self-explanatory.

- Start Date is when the hired candidate should start.
- **Duration** The length of contract (Project) for a temporary role. It this is a permanent role, you can put "direct hire", whatever you want, or just leave it blank.
- Maximum rate Self-explanatory
- Type This drop-down field let's you select the type of role. Options are: Hire, Contract to hire, Contract, or freelance
- Salary Put the salary range here
- Openings Number of openings
- Company Job ID This is for the unique Job ID assigned to this role.
- **Hot** If this is a hot job, check this box.

- **Public** If you have the OpenCATS job board set up (we will do this later), checking this box will make this job order visible on it. Candidates will be able to view and apply.
- **Description** Enter your job description here
- **Internal Notes** Any notes or information entered here will be visible within your company, but not visible on your public job board.

Note: If you have the public job board set up (we will go through this later), all the information on this screen **except** the **Internal Notes** section will be viewable to anyone looking at your jobs. Including the listed salary information. If you do not want that visible, put it in the **Internal Notes** section.



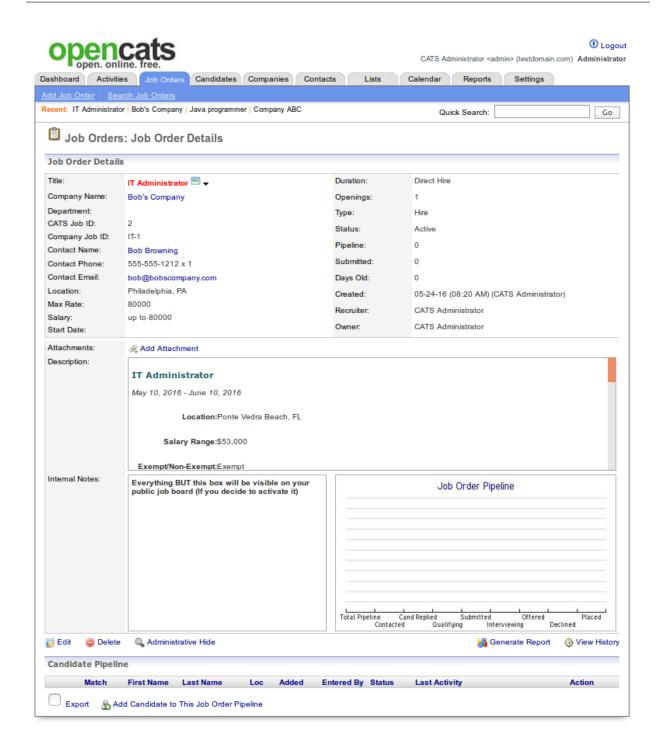
CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.05 seconds.

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Click Add Job Order

This will take you to your new Job Order screen.



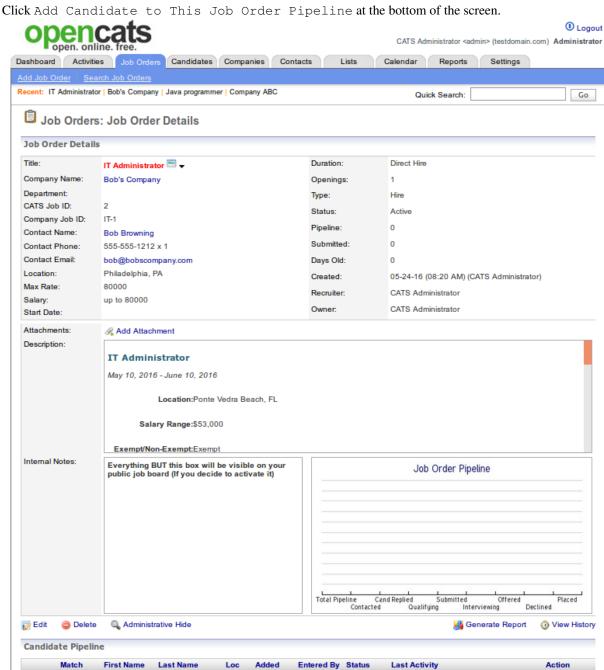
CATS Version 0.9.2 Diablo. Powered by CATS.

Server Response Time: 0.05 seconds.

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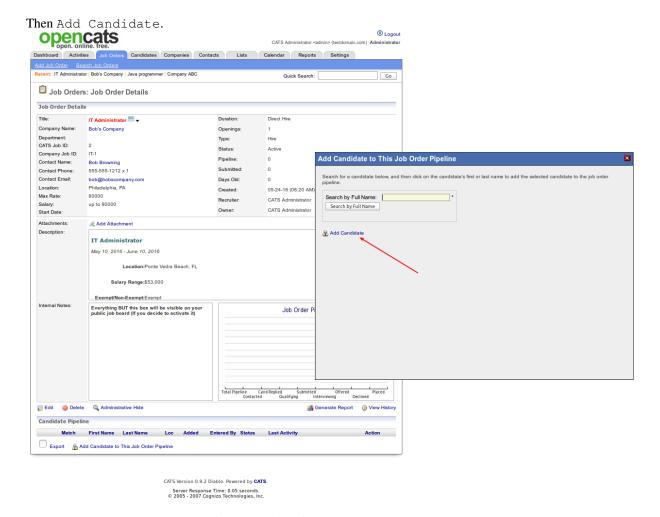
If everything looks correct, let's move on to adding our first candidate in OpenCATS and into the pipeline for this job.

10.5 Adding a Candidate and attaching them to the Job Order pipeline



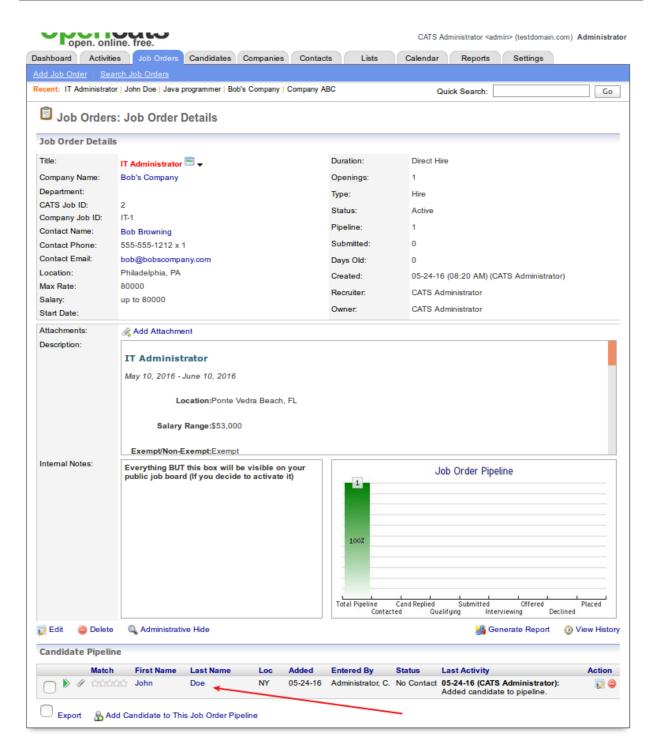
CATS Version 0.9.2 Diablo. Powered by CATS.

Export & Add Candidate to This Job Order Pipeline



Click Browse to upload a resume from your local file system.

From this screen you need to manually copy and paste into the information fields on the left. When you have filled out all of the necessary information, click Add Candidate in the bottom left corner.



Success! We have a candidate in the pipeline!

Note: Make sure to Rate your candidates with the stars under **Match** on the bottom this screen. It will help with quick reference later on.

CHAPTER 11

Indices and tables

- genindex
- modindex
- search