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## API

# Get conversations

The Get Conversations API endpoint allows you to retrieve conversations from a specific chatbot. You can filter conversations based on various criteria, including the chatbot's ID, date range, and filtered sources.

## Endpoint

```
GET https://www.chatbase.co/api/v1/get-conversations
```

## Request Headers

The API request must include the following header:

**Authorization:** Bearer <Your-Secret-Key> - The secret key for authenticating the API request.

## Request Parameters

**chatbotId** (string, required): The ID of the target chatbot from which you want to retrieve conversations (found in the chatbot settings).

**filteredSources** (string, optional): A comma-separated string of sources to be filtered for the chatbot's conversation. The sources can be any of the following:

"API," - "Chatbase site," - "Instagram," - "Messenger," - "Slack," - "Unspecified,"

**startDate** (string, optional): A string representing the start date of the range within which conversations are to be fetched. The date string is expected to be in the "Year-Month-Day" format (e.g 2023-07-10 not 2023-7-10) **endDate** (string, optional): A string representing the end date of the range within which conversations are to be fetched. The date string is expected to be in the "Year-Month-Day" format (e.g 2023-07-13 not 2023-7-13).

**page** (string, optional, default=1): A string representing the page number of the results, used for pagination.

**size** (string, optional, default=10, max=100): A string representing the number of results per page, also used for pagination.

## Request Example

```
curl --request GET \  
  --url 'https://www.chatbase.co/api/v1/get-conversations?chatbotId=<chatbot-id>' \  
  --header 'accept: application/json'
```

Javascript

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```
const options = {method: 'GET', headers: {accept: 'application/json'}};  
  
fetch('https://www.chatbase.co/api/v1/get-conversations?chatbotId=<chatbot-id>&start=<startDate>&end=<endDate>&page=<page>&size=<size>')  
  .then(response => response.json())  
  .then(response => console.log(response))  
  .catch(err => console.error(err));
```

Python

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```
url = "https://www.chatbase.co/api/v1/get-conversations?chatbotId=<chatbot-id>&st.  
  
headers = {"accept": "application/json"}  
  
response = requests.get(url, headers=headers)  
  
print(response.text)
```

## Response

**200:** Returns an array `data[]` with conversations matching the provided filters. Each conversation object has the following structure:

`id` (string): The ID of the conversation.

`created_at` (string): The timestamp of when the conversation was created.

`messages` (array): An array containing message objects with role and content properties.

`chatbot_id` (string): The ID of the chatbot associated with the conversation.

`customer` (string): The customer or user identifier.

`source` (string): The source of the conversation.

**400:** If the provided start or end dates are invalid.

**401:** If the request is unauthorized.

**404:** If the chatbot ID is invalid.

**500:** If there is an internal server error.

## Example Response

```
"data": [  
  {  
    "id": "string",  
    "created_at": "string",  
    "messages": [  
      {  
        "role": "string",  
        "content": "string"  
      }  
    ],  
    "chatbot_id": "string",  
    "customer": "string",  
    "source": "string"  
  }  
]
```

The Get Conversations API endpoint provides a way to retrieve conversations from a chatbot based on specified filters. The response includes an array of conversations, each with its relevant details.

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