

## **Sara Ismail**

### **Sara Ismail – Digital Technology Specialist**

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### **About Me**

Energetic IT professional with a B.Sc. in Computer Science and 7 years of hands-on experience in digital solutions, system integrations, and IT support. Passionate about technology and innovation, with a proven track record in executing digital projects, though with limited senior leadership exposure.

### **Work Experience**

#### **Digital Solutions Engineer**

Innovatech Systems, Alexandria, Egypt | 2018 – Present

- Assisted in the design and rollout of cloud-based applications to support business operations.
- Collaborated with senior engineers in troubleshooting and refining digital platforms.

#### **IT Support Analyst**

TechBridge, Alexandria, Egypt | 2016 – 2018

- Managed technical support and resolved IT issues for a broad user base.
- Contributed to system maintenance and upgrades.

### **Education**

- **B.Sc. in Computer Science** – Alexandria University, 2016

### **Key Skills**

- Cloud Application Deployment
- System Integration
- Technical Troubleshooting

*Note: Sara has a solid technical foundation but lacks the extensive leadership and strategic experience (15+ years) necessary for the Head of Digital & Technology role.*