

FAQs from Drinkies

1. How do I check my order status?

- You will receive an order tracking number after placing your order, which is sent via text message to your mobile. With this number, you can track the status of your order on our website.

2. What are the extra charges for home delivery?

- The delivery charge is added to your total order amount and differs based on your location. Call 19330 for further details.

3. Can I order cold beverages?

- Yes, it is possible to have your order delivered cold. Just mention it to the customer service agent on the phone or write it in the comment box when placing your order online.

4. What are the opening hours of the Drinkies stores?

- The opening hours may differ for each store. Call 19330 for further details.

5. Do you accept payments with foreign currencies other than Egyptian Pound?

- Only Egyptian currency is accepted for cash payments, but we do accept transactions from all major credit cards.

6. Can I receive my order at a predetermined time?

- Yes. You can request to have your order delivered between 10 AM and 1 AM daily.

7. What is the phone number of the Drinkies customer service team?

- You can contact us on our hotline number 19330 or call 08001001001 from a landline.

8. How can I pay for my order?

- We accept payments made through all major credit cards, as well as cash on delivery.

9. Where can I find the Drinkies stores?

- Visit our website www.drinkies.net or click on the store locations page.

10. Is there a minimum charge for delivery orders?

- There is a minimum charge that differs based on your location. Call 19330 for further details.