

This is your voucher. Please print it and show at check-in.



## Voucher

**Booking ID:**  
**201810265820**

Hotline: +66863519290

**Chaing Mai ( Old City )- Bangkok ( Khaosan Road ) By Express Bus For Tourist, 24 Nov 2018 20:00**

From: **Chiang Mai**

To: **Bangkok**

Departure date: **24 Nov 2018 08:00 PM**

Arrival date: **25 Nov 2018 06:00 AM**

Operator: **Thaisriram**

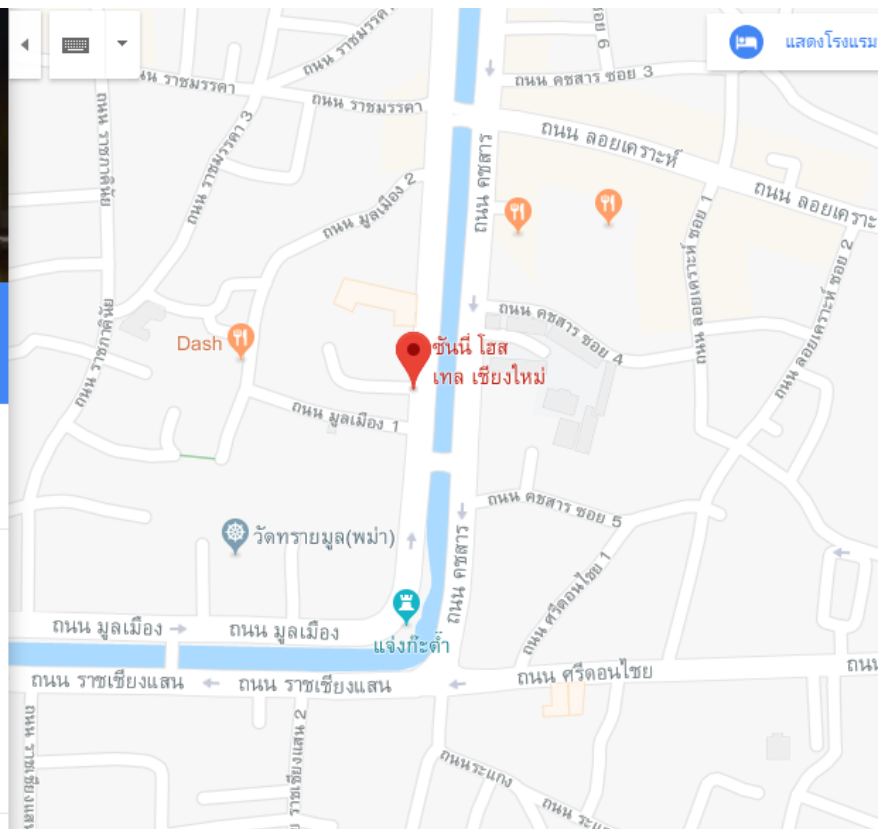
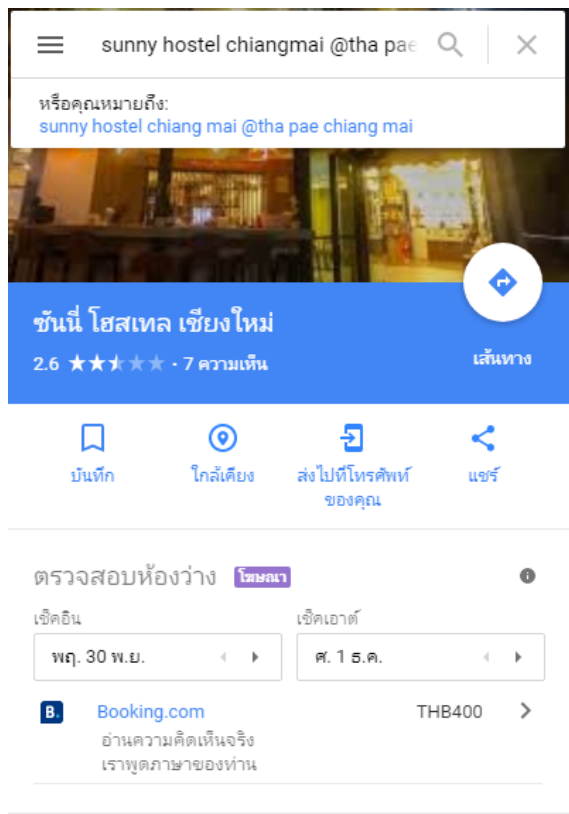
Agent: **Main Account easybook**

Person	Email	THB
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
DANG THANH NHA	dangthanhnhha.ntg@gmail.com	698
<b>PAID Total</b>		<b>4886 THB</b>

Please print this page. Have a nice trip!

**Station Location:**

[View Map Chiang Mai\(Old City\)](#)



## General Terms and Conditions of our Service

Terms and Conditions are usually the most boring texts, unless you are a lawyer or like self-inflicted pain. Nobody reads them until Murphy's law strikes and things start to go wrong. Well, we would like to make it a bit less boring here, but keep in mind this is an important part of business and needs to be clear and legally correct.

Our website was made to help customers to book their tickets for public transportation. Simple and easy. And we provide additional travel-related information – check it out by clicking on any station name and you will find unique information about that place. With Thaisriram you can make reservations for public transportation services. When the text says “we”, “us”, “our” and [www.thaisriram.com](http://www.thaisriram.com) it means thaisriram. The term “you” refers to you, the valued customer visiting our website and making a reservation, or via one of our agents or re-sellers or in any other way.

If you use our website you agree to our terms and conditions and you are bound to them. No excuses, no modifications. If you don't like it or do not agree to our conditions, stay away and buy your ticket the old-fashioned way – days in advance at a local ticket counter. Terms and conditions change over the time. This is normal and common sense. We can change the terms any time and will not notify this in advance. But this will happen only when it is absolutely necessary, so don't worry, it will not happen often or frequently.

**Thaisriram** is an online ticket agent. We are not a charity, we sell tickets. We do not operate any vehicles on our own. To provide an excellent service to you we have connected a network of over 20 operators, show departure and transit times, some pictures of vehicles you can expect to travel with, and we provide fair prices. We recommend you to use bus operators you are familiar with and whose service you feel comfortable with. Please keep in mind that public transportation in Asia might be different from the experience you have from your home country.

## Thaisriram responsibilities: (What we do)

For buses and ferries we will provide you with a ticket immediately after payment, a ticket that is accepted by your transportation services company.

If you need to change or even cancel a ticket there might be fees from the operator. If cancellations are made within cancellation time allowed by operator, tickets can be refunded at respective % of the fare (not fees). So please please double-check your departure times and dates before you click Pay. Some operators do not refund at all and some tickets can not be changed. This is out of our control. We will provide support and information in case of any delays or problems we are aware of.

The process with train tickets is different. After successful payment we will try to purchase the ticket for you. You will receive a confirmation about successful booking and another one that the tickets were issued, or you will receive a message that your

train is fully booked and we will tell you alternatives. If the alternatives do not suit you we will fully refund your ticket price. If the alternative ticket is cheaper than the one you paid for, we will refund the price difference. Train tickets have to be ordered at least 7 days in advance. The earlier you order, the higher is the chance you will actually get your ticket. We are not bound to the 30/60 days in advance booking limitation of State Railways. We can accept bookings for any day in the future.

Train tickets have to be bought from us at the railways counter. We will do this as soon as possible after we received your payment. There is a chance that during this time your train got fully booked. Please do not expect that after you paid the ticket is yours - wait for the final confirmation!

Tickets can be picked up at our [Thaisriram](#) office any time after they were issued. If you plan to pick them up outside office hours please inform our support in advance. Please collect your tickets at least 30 minutes before departure and bring a valid photo ID with you.

#### Thaisriram 'responsibilities do NOT include: (What we don't do)

Our schedules are the ones we get from the operators. If they do not depart or reach the destination on time there is nothing we can do. You have to discuss this with the operator.

If the transport operator's employees are rude. Actions that are normal in one culture can be offensive in another. And we all can have had a bad night. Keep in mind – we are sitting in an office in Bangkok and do not know your driver (like your travel office does not know the pilot of the flight you booked).

If the operator's seats or vehicles are not up to your expectation.

If the operator cancels your trip due to force majeure or unavoidable reasons. If there is a storm your ferry might not depart. And this is for your safety, so you should be glad about it.

If your baggage gets damaged or vanishes into thin air. Keep an eye on your valuables. In Asia it might occur that the operator has to change your seat to accommodate a monk or handicapped person. This rarely occurs, but there is nothing we can do about it. If you are going to the wrong boarding point (please look at the map we provide on every ticket to find out the exact location of your boarding point). If the operator changes the boarding point and/or changes the vehicle or sends a pick-up vehicle to the boarding point to bring you to the departure point.

The given departure times on your ticket are the times we got from the operators. It is your responsibility to arrive at the departure point early enough. You might have to change your voucher into a ticket at the operator's booth, depending on the operator. There might be many operators departing from your origin, so it may take a while to find the right one. Your transport will not leave the origin before the time given on the ticket. The arrival time is given by the operators or in some cases calculated when there is no data available. Keep in mind that there are several reasons that could delay your journey. If there is a transit time between stations be careful. This time is calculated automatically and does not include the extra time you will spend in a taxi in heavy traffic during the rush hour. Make sure you are early enough in case something does not go as smoothly as you would expect it.

#### Your duties:

You might have to change your voucher into a ticket at the operator's booth, depending on the operator. (Yes, you just read this before. It is not a déjà vu. But it is important enough to repeat it). There might be many operators departing from your origin, so it may take a while to find the right one. Please make sure you will arrive on time to exchange your voucher at the operator's booth or office for those operators who do require this.

Most probably you will have to prove your identity (so please carry and show your ID Card, driving license, student ID card, company ID card, passport, etc.). Operators accept usually everything with your name and picture on it. Failing to prove your identity may end up in you not being allowed for boarding.

Change of vehicles: The operator might have to change the vehicle or vehicle class due to some important reason and in such a case Thaisriram will refund the difference in fares to you if you contact us within 24 hours of your arrival with exact details what happened and why. Pictures always help to prove and make things easier. (BTW: Please send us your best picture from your trip – you might win a prize!)

#### Cancellation Policy:

- After reservation and payment completed tickets condition **No change & No Refund**
- The prices and schedule are subject to be changed without prior notice depending on the Buss' policy.
- **Customers have to check in at Thaisriram office at 169 Chakkapong Road Chanasongkram, Pranakorn, Bangkok, 10200. 30 minutes before go to the Bus Stop.**

**FOR TAXI : THAISRIRAM OFFICE IN BANGKOK ( KHAOSAN ROAD )**

**TEL : 086-351-9290**

