```
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
import numpy as np
import scipy.stats as stats
import warnings
warnings.filterwarnings('ignore')

df = pd.read_csv("delhivery_data.csv")
```

df

| thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 144862 training 2018-09-20 thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 144862 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 144863 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 144864 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 144865 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 144866 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 144866 training 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 2018-09-20 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 | | data | trip_creation_time | route_schedule_uuid | route_type | tri |
|---|-----------|-----------|-------------------------------|---------------------|------------|-------------|
| 1 training 2018-09-20 02:35:36.476840 b351-4c0e-a951-fa3d5c3 Carting 15374109364 2 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 Carting 15374109364 3 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 Carting 15374109364 4 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 Carting 15374109364 < | 0 | training | | b351-4c0e-a951- | Carting | 15374109364 |
| 2 training 2018-09-20 02:35:36.476840 b351-4c0e-a951 fa3d5c3 Carting 15374109364 3 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951 fa3d5c3 Carting 15374109364 4 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951 fa3d5c3 Carting 15374109364 144862 training 2018-09-20 fa:24:28.436231 thanos::sroute:f0569d2f-d20-d231-8542-f7b86d5 Carting 15374606684 15374606684 144863 training 2018-09-20 fa:24:28.436231 thanos::sroute:f0569d2f-d20-d231-8542-f7b86d5 Carting 15374606684 144864 training 2018-09-20 fa:24:28.436231 thanos::sroute:f0569d2f-d20-d231-8542-f7b86d5 Carting 15374606684 144865 training 2018-09-20 fa:24:28.436231 thanos::sroute:f0569d2f-d20-d231-8542-f7b86d5 Carting 15374606684 144866 training 2018-09-20 fa:24:28.436231 thanos::sroute:f0569d2f-d20-d231-8542-f7b86d5 Carting 15374606684 | 1 | training | | b351-4c0e-a951- | Carting | 15374109364 |
| 3 training 2018-09-20 02:35:36.476840 b351-4c0e-a951-fa3d5c3 Carting 15374109364 4 training 2018-09-20 02:35:36.476840 thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3 Carting 15374109364 <th>2</th> <th>training</th> <th></th> <th>b351-4c0e-a951-</th> <th>Carting</th> <th>15374109364</th> | 2 | training | | b351-4c0e-a951- | Carting | 15374109364 |
| 4 training 2018-09-20 | 3 | training | | b351-4c0e-a951- | Carting | 15374109364 |
| 144862 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144863 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144864 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144865 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144866 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144866 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 | 4 | training | | b351-4c0e-a951- | Carting | 15374109364 |
| 144862 training 2018-09-20 16:24:28.436231 4e20-4c31-8542-67b86d5 Carting 15374606684 144863 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144864 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144865 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144866 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 144866 training 2018-09-20 16:24:28.436231 thanos::sroute:f0569d2f-4e20-4c31-8542-67b86d5 Carting 15374606684 | | | | | | |
| 144863 training | 144862 | training | | 4e20-4c31-8542- | Carting | 15374606684 |
| 144864 training 2018-09-20 16:24:28.436231 4e20-4c31-8542- 67b86d5 Carting 15374606684 144865 training 2018-09-20 thanos::sroute:f0569d2f- 4e20-4c31-8542- 67b86d5 thanos::sroute:f0569d2f- 67b86d5 thanos::sroute:f0569d2f- 4e20-4c31-8542- Carting 15374606684 144866 training 16:24:28.436231 4e20-4c31-8542- Carting 15374606684 | 144863 | training | | 4e20-4c31-8542- | Carting | 15374606684 |
| 144865 training 2018-09-20 | 144864 | training | | 4e20-4c31-8542- | Carting | 15374606684 |
| 144866 training 2018-09-20 4e20-4c31-8542- Carting 15374606684 | 144865 | training | | 4e20-4c31-8542- | Carting | 15374606684 |
| 67b86d5 | 144866 | training | 2018-09-20 16:24:28.436231 | 4e20-4c31-8542- | Carting | 15374606684 |
| 144867 rows × 24 columns | 144867 rc | ws × 24 c | columns | | | |

Problem statement:

Clean, sanitize and manipulate the raw data of Delhivery to extract meaningful insights and carry out feature engineering.

$\verb|start_scan_to_end_scan|| \verb| cutoff_factor|| \verb| actual_distance_to_destination||$

| count | 144867.000000 | 144867.000000 | 144867.000000 |
|-------|---------------|---------------|---------------|
| mean | 961.262986 | 232.926567 | 234.073372 |
| std | 1037.012769 | 344.755577 | 344.990009 |
| min | 20.000000 | 9.000000 | 9.000045 |

df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 144867 entries, 0 to 144866
Data columns (total 24 columns):

| # | Column | Non-Nu | ll Count | Dtype | | |
|--|---|--------|----------|---------|--|--|
| 0 | data | 144867 | non-null | object | | |
| 1 | trip_creation_time | 144867 | non-null | object | | |
| 2 | route_schedule_uuid | 144867 | non-null | object | | |
| 3 | route_type | 144867 | non-null | object | | |
| 4 | trip_uuid | 144867 | non-null | object | | |
| 5 | source_center | 144867 | non-null | object | | |
| 6 | source_name | 144574 | non-null | object | | |
| 7 | destination_center | 144867 | non-null | object | | |
| 8 | destination_name | 144606 | non-null | object | | |
| 9 | od_start_time | 144867 | non-null | object | | |
| 10 | od_end_time | 144867 | non-null | object | | |
| 11 | start_scan_to_end_scan | 144867 | non-null | float64 | | |
| 12 | is_cutoff | 144867 | non-null | bool | | |
| 13 | cutoff_factor | 144867 | non-null | int64 | | |
| 14 | cutoff_timestamp | 144867 | non-null | object | | |
| 15 | <pre>actual_distance_to_destination</pre> | 144867 | non-null | float64 | | |
| 16 | actual_time | 144867 | non-null | float64 | | |
| 17 | osrm_time | 144867 | non-null | float64 | | |
| 18 | osrm_distance | 144867 | non-null | float64 | | |
| 19 | factor | 144867 | non-null | float64 | | |
| 20 | segment_actual_time | 144867 | non-null | float64 | | |
| 21 | segment_osrm_time | 144867 | non-null | float64 | | |
| 22 | segment_osrm_distance | | non-null | float64 | | |
| 23 | segment_factor | 144867 | non-null | float64 | | |
| dtypes: bool(1), float64(10), int64(1), object(12) memory usage: 25.6+ MB | | | | | | |

```
# We will convert the data type of few columns

df["trip_creation_time"] = pd.to_datetime(df["trip_creation_time"],format = "%Y-%m-%d %H:%M:%S.%f")

df["od_start_time"] = pd.to_datetime(df["od_start_time"],format = "%Y-%m-%d %H:%M:%S.%f")

df["od_end_time"] = pd.to_datetime(df["od_end_time"],format = '%Y-%m-%d %H:%M:%S.%f')

df["cutoff_timestamp"] = pd.to_datetime(df["cutoff_timestamp"],format = "mixed")

df[["data","route_type"]] = df[["data","route_type"]].astype("category")
```

We will drop is_cutoff since it is of no use, we will also drop "cutoff factor" since this number
is already being reflected in the column "actual_distance_to_destination"
df.drop(columns = ["is_cutoff","cutoff_factor"], inplace = True)

df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 144867 entries, 0 to 144866
Data columns (total 22 columns):

| Data # | columns (total 22 columns): Column | Non-Null Count | Dtype |
|-----------|---------------------------------------|-----------------|----------------|
| 0 | data | 144867 non-null | category |
| 1 | trip creation time | 144867 non-null | datetime64[ns] |
| 2 | route_schedule_uuid | 144867 non-null | object |
| 3 | route_type | 144867 non-null | category |
| 4 | trip_uuid | 144867 non-null | object |
| 5 | source_center | 144867 non-null | object |
| 6 | source_name | 144574 non-null | object |
| 7 | destination center | 144867 non-null | object |
| 8 | destination_name | 144606 non-null | object |
| 9 | od_start_time | 144867 non-null | |
| 10 | od end time | 144867 non-null | datetime64[ns] |
| 11 | start scan to end scan | 144867 non-null | float64 |
| 12 | actual_delivery_time | 144867 non-null | datetime64[ns] |
| 13 | actual distance to destination | 144867 non-null | float64 |
| 14 | actual_time | 144867 non-null | float64 |
| 15 | osrm_time | 144867 non-null | float64 |
| 16 | osrm_distance | 144867 non-null | float64 |
| 17 | actual_time/osmr_time | 144867 non-null | float64 |
| | | | |

```
144867 non-null float64
     18 segment_actual_time
     19 segment_osrm_time
                                          144867 non-null
                                                           float64
                                          144867 non-null
                                                           float64
     20 segment_osrm_distance
     21 segment_act_time/osmr_time
                                          144867 non-null float64
    dtypes: category(2), datetime64[ns](4), float64(10), object(6)
    memory usage: 22.4+ MB
# Checking for missing values
df.isnull().sum()
    data
    trip_creation_time
    route_schedule_uuid
                                         0
    route_type
                                         0
    trip_uuid
    source_center
    source_name
                                       293
    destination center
    destination name
                                       261
    od start time
    od_end_time
                                         0
    \verb|start_scan_to_end_scan||
                                         0
    actual_delivery_time
    actual_distance_to_destination
                                         0
    actual time
    osrm_time
    osrm_distance
    actual_time/osmr_time
    segment_actual_time
                                         0
                                         0
    segment_osrm_time
    segment_osrm_distance
                                         0
    segment_act_time/osmr_time
    dtype: int64
source = df[["source_center","source_name"]].drop_duplicates()
destination = df[["destination_center","destination_name"]].drop_duplicates()
merged = df.merge(source, on = "source_center", how = "left").merge(destination, on = "destination_center", how = "left").dr
merged.isna().sum()
                                         0
    data
    trip_creation_time
    route_schedule_uuid
    route_type
                                         0
    trip_uuid
    source_center
    destination_center
    od_start_time
    od end time
    start_scan_to_end_scan
    actual_delivery_time
                                         0
    actual_distance_to_destination
    actual_time
                                         0
    osrm_time
    osrm_distance
                                         0
    actual_time/osmr_time
    segment_actual_time
    segment_osrm_time
                                         0
    segment_osrm_distance
                                         0
    segment_act_time/osmr_time
                                         0
                                       293
    source_name_y
    destination_name_y
                                       261
    dtype: int64
```

Here we see that, even after obtaining source name and destination name from source_center and destination_center resp. we still have the same no. of null values. Therefore, all the null value belong to the same source_center and destination_center. So we will have to impute the null values with the mode if the entire data, since it is not a numerical data.

df["destination_name"].mode()

0 Gurgaon_Bilaspur_HB (Haryana)
Name: destination_name, dtype: object

df.isna().sum()
Now there are no null values

trip_creation_time route_schedule_uuid 0 route_type trip_uuid 0 0 source_center 0 source_name 0 destination_center 0 ${\tt destination_name}$ od_start_time 0 od_end_time 0 start_scan_to_end_scan actual_delivery_time 0 actual_distance_to_destination actual_time 0 osrm_time 0 osrm_distance actual_time/osmr_time 0 segment_actual_time 0 $segment_osrm_time$ 0 $segment_osrm_distance$ 0 segment_act_time/osmr_time dtype: int64

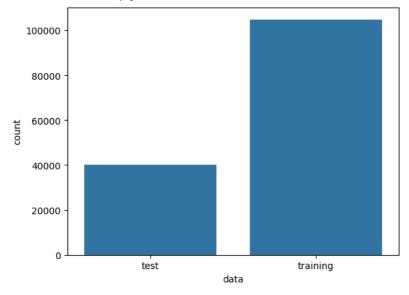
df["source_name"].mode()

0 Gurgaon_Bilaspur_HB (Haryana)
Name: source_name, dtype: object

→ EDA - Basic visual analysis

Lets see how much is the distribution of training and test data sns.countplot(data = df, x = df["data"])

<Axes: xlabel='data', ylabel='count'>



Lets see how much is the distribution of route_type
sns.countplot(data = df, x = df["route_type"])

<Axes: xlabel='route_type', ylabel='count'>

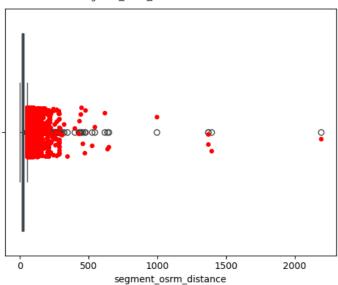
```
100000 -
80000 -
60000 -
```

def outlier_func(arr):
 q1 = np.percentile(arr,25)
 q2 = np.percentile(arr,75)
 iqr = 1.5*(q2 - q1)
 low = max(q1 - iqr,0)
 high = q2 + iqr
 outliers = arr[(arr>high) | (arr<low)]
 return outliers</pre>

route_type

Outliers in "segment_osrm_distance" column
sns.boxplot(x = df["segment_osrm_distance"])
sns.stripplot(x = outlier_func(df["segment_osrm_distance"]), color = "red")
We find out that there are a lot of outliers above the lower whisker.

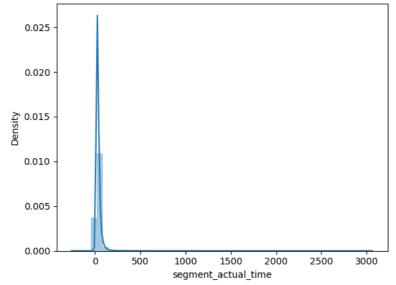
<Axes: xlabel='segment_osrm_distance'>



```
# Univariate analysis of ridership
sns.distplot(df["segment_actual_time"])
```

We see that the actual time for each segment has a very big range, but most of the order are completed within 50h





```
df.describe()
# From the overall data we see that, the first trip is on 2018-09-22 and the last trip is on 2018-10-08.
# The median time taken from source to destination is 449.
# The distance ranges from 9 to 1927km.
# The median time between each segment is 29
```

| | trip_creation_time | od_start_time | od_end_time | start_scan_to_end |
|-------|----------------------------------|----------------------------------|----------------------------------|-------------------|
| count | 144867 | 144867 | 144867 | 144867.0 |
| mean | 2018-09-22 13:34:23.659819264 | 2018-09-22 18:02:45.855230720 | 2018-09-23 10:04:31.395393024 | 961.2 |
| min | 2018-09-12 00:00:16.535741 | 2018-09-12 00:00:16.535741 | 2018-09-12 00:50:10.814399 | 20.0 |
| 25% | 2018-09-17 03:20:51.775845888 | 2018-09-17 08:05:40.886155008 | 2018-09-18 01:48:06.410121984 | 161.(|
| 50% | 2018-09-22 04:24:27.932764928 | 2018-09-22 08:53:00.116656128 | 2018-09-23 03:13:03.520212992 | 449.(|
| 75% | 2018-09-27 17:57:56.350054912 | 2018-09-27 22:41:50.285857024 | 2018-09-28 12:49:06.054018048 | 1634.(|
| max | 2018-10-03 23:59:42.701692 | 2018-10-06 04:27:23.392375 | 2018-10-08 03:00:24.353479 | 7898.(|
| std | NaN | NaN | NaN | 1037.0 |

Feature creation

```
# Let us get the city name and place name from source_name
df[["source_city", "source_place"]] = df["source_name"].str.split("_", expand = True).drop(columns = [2,3])
# Let us get the city name and place name from destination_name
df[["destination_city", "destination_place"]] = df["destination_name"].str.split("_", expand = True).drop(columns = [2,3])
# Let us get the state name which is within the brackets from source_name
df['source_name'] = df['source_name'].astype('str')
df["source_state"] = df["source_name"].apply(lambda st: st[st.find("(")+1:st.find(")")])
# Let us get the state name which is within the brackets from source name
df['destination_name'] = df['destination_name'].astype('str')
df["destination_state"] = df["destination_name"].apply(lambda st: st[st.find("(")+1:st.find(")")])
# Let us create columns for year, month and date from trip_creation_time
df["trip_creation_year"] = df["trip_creation_time"].dt.year
df["trip_creation_month"] = df["trip_creation_time"].dt.month
df["trip_creation_day"] = df["trip_creation_time"].dt.day
df['od_trip_duration'] = df["od_end_time"] - df["od_start_time"]
df['od_trip_duration']
    0
             0 days 01:26:12.818197
             0 days 01:26:12.818197
    2
             0 days 01:26:12.818197
    3
             0 days 01:26:12.818197
             0 days 01:26:12.818197
    144862
             0 days 07:07:41.181838
    144863
             0 days 07:07:41.181838
             0 days 07:07:41.181838
    144864
    144865
             0 days 07:07:41.181838
             0 days 07:07:41.181838
    144866
    Name: od_trip_duration, Length: 144867, dtype: timedelta64[ns]
# Dropping the unnecessary columns
df.drop(columns = ["source_center", "source_name", "destination_center", "destination_name", "od_end_time", "od_start_time"],
```

Aggregating data on the basis of tip_uuid

```
df_agg = df.groupby("trip_uuid").agg({
    "data": 'first',
    "trip_creation_time": 'first',
    "route_schedule_uuid": 'first',
    "route_type": 'first',
    "start_scan_to_end_scan": 'first',
    "source_city": 'first',
"source_place": 'first',
    "destination_city": 'first',
    "destination_place": 'first',
    "source_state": 'first',
    "destination_state": 'first',
    "trip_creation_year": 'first'
    "trip_creation_month": 'first',
    "trip_creation_day": 'first',
"od_trip_duration": 'first',
    "actual_distance_to_destination": 'max',
    "actual_time": 'max',
    "osrm_time": 'max',
    "osrm_distance": "max",
    "actual_time/osmr_time": 'mean',
    "segment_actual_time": 'sum',
    "segment_osrm_time": 'sum',
    "segment_osrm_distance": 'sum',
    "segment_act_time/osmr_time": 'mean'
}).reset_index()
df_agg
```

trip_uuid data trip_creation_time route_schedule_uuid rout@

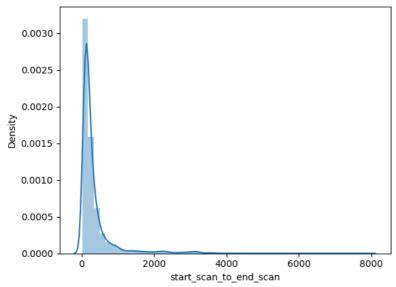
| 0 | trip- 153671041653548748 | training | 2018-09-12 00:00:16.535741 | thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6 | |
|-------------------------|-----------------------------|----------|-------------------------------|--|--|
| 1 | trip- 153671042288605164 | training | 2018-09-12 00:00:22.886430 | thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0 | |
| 2 | trip- 153671043369099517 | training | 2018-09-12 00:00:33.691250 | thanos::sroute:de5e208e- 7641-45e6-8100- 4d9fb1e | |
| 3 | trip- 153671046011330457 | training | 2018-09-12 00:01:00.113710 | thanos::sroute:f0176492- a679-4597-8332- bbd1c7f | |
| 4 | trip- 153671052974046625 | training | 2018-09-12 00:02:09.740725 | thanos::sroute:d9f07b12- 65e0-4f3b-bec8- df06134 | |
| | | | | | |
| 14812 | trip- 153861095625827784 | test | 2018-10-03 23:55:56.258533 | thanos::sroute:8a120994- f577-4491-9e4b- b7e4a14 | |
| 14813 | trip- 153861104386292051 | test | 2018-10-03 23:57:23.863155 | thanos::sroute:b30e1ec3- 3bfa-4bd2-a7fb- 3b75769 | |
| 14814 | trip- 153861106442901555 | test | 2018-10-03 23:57:44.429324 | thanos::sroute:5609c268- e436-4e0a-8180- 3db4a74 | |
| 14815 | trip- 153861115439069069 | test | 2018-10-03 23:59:14.390954 | thanos::sroute:c5f2ba2c- 8486-4940-8af6- d1d2a6a | |
| 14816 | trip- 153861118270144424 | test | 2018-10-03 23:59:42.701692 | thanos::sroute:412fea14- 6d1f-4222-8a5f- a517042 | |
| 14817 rows × 25 columns | | | | | |
| | | | | | |

1. Comparing od_trip_duration with start_scan_to_end_scan

```
# We will convert the data type of the column "od_trip_duration" into seconds, so that it can be plotted df_agg["od_trip_duration"] = df_agg["od_trip_duration"].astype("int64")
```

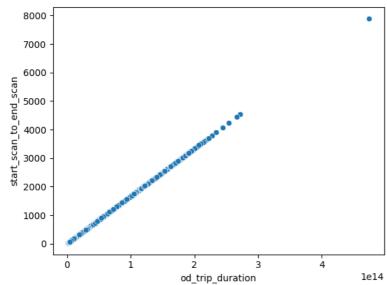
```
#Univariate analysis of df_agg["start_scan_to_end_scan"]
sns.distplot(df_agg["start_scan_to_end_scan"])
```

<Axes: xlabel='start_scan_to_end_scan', ylabel='Density'>



 $sns.scatterplot(data = df_agg, \ x = "od_trip_duration", \ y = "start_scan_to_end_scan")$





df_agg["od_trip_duration"].corr(df_agg["start_scan_to_end_scan"])

We observe that the columns od_trip_duration and start_scan_to_end_scan are directly correlated with the correlation coefficient almost equal to 1. Even from the graph we can observe that. So basically both these columns are one and the same, we can drop any one of them for training our ML model.

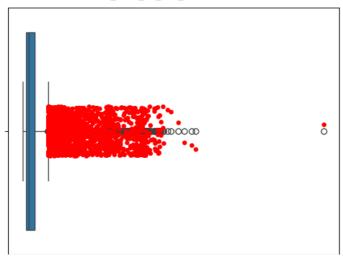
df_agg.drop(columns = "od_trip_duration", inplace = True)

Detecting Outliers

0.9999998327770195

```
# Outliers in "segment_osrm_distance" column
sns.boxplot(x = df_agg["start_scan_to_end_scan"])
sns.stripplot(x = outlier_func(df_agg["start_scan_to_end_scan"]), color = "red")
# We find out that there are a lot of outliers above the lower whisker.
```

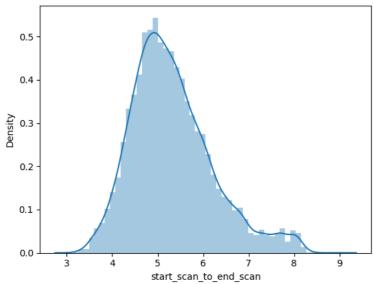
<Axes: xlabel='start_scan_to_end_scan'>



Treating outliers

a = np.log1p(df_agg["start_scan_to_end_scan"])
sns.distplot(a)

<Axes: xlabel='start_scan_to_end_scan', ylabel='Density'>



```
# Outliers in "segment_osrm_distance" column
sns.boxplot(x = a)
sns.stripplot(x = outlier_func(a), color = "red")
# We find out that there are a lot of outliers above the lower whisker.
```

```
<Axes: xlabel='start_scan_to_end_scan'>
```

Even inspite of converting into log normal scale, we still see some outliers. So let us impute the outliers with median values.

```
def imputer(a):
    median_value = a.median()
    # Calculate the interquartile range (IQR)
    Q1 = a.quantile(0.25)
    Q3 = a.quantile(0.75)
    IQR = Q3 - Q1

# Define the upper and lower bounds for identifying outliers
    lower_bound = Q1 - 1.5 * IQR
    upper_bound = Q3 + 1.5 * IQR

# Identify outliers
    outliers = (a < lower_bound) | (a > upper_bound)

# Impute outliers with the median value
    a[outliers] = median_value
    return a

df_agg["start_scan_to_end_scan_imputed"] = imputer(df_agg["start_scan_to_end_scan"])
```

Normalizing/standardizing using min - max scaler

```
def minmax_scaler(a):
    return (a-a.min())/(a.max()-a.min())

df_agg["start_scan_to_end_scan_imputed"] = minmax_scaler(df_agg["start_scan_to_end_scan_imputed"])
```

2. Comparing actual_time with osrm_time

```
sns.scatterplot(data = df_agg, x = "actual_time", y = "osrm_time")

<Axes: xlabel='actual_time', ylabel='osrm_time'>

1750

1500

1250

250

0 1000 2000 3000 4000

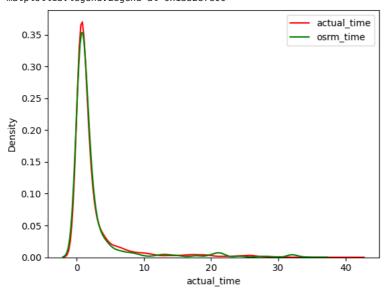
actual_time
```

We observe high correlation between actual_time and osrm_time

```
a = df_agg["actual_time"]/(df_agg["actual_time"].median())
```

```
7.477477
               0.864865
     1
     2
              24.648649
     3
               0.531532
               1.324324
     14812
               0.441441
     14813
               0.189189
     14814
               1.711712
               0.810811
     14815
     14816
               2.099099
    Name: actual_time, Length: 14817, dtype: float64
b = df_agg["osrm_time"]/(df_agg["osrm_time"].median())
     0
               8.208333
               0.875000
     1
     2
              31.854167
     3
               0.312500
     4
               0.958333
               0.708333
     14812
     14813
               0.250000
     14814
               0.604167
     14815
               1.041667
     14816
               0.875000
    Name: osrm_time, Length: 14817, dtype: float64
sns.kdeplot(a, color = "red", label = "actual_time")
sns.kdeplot(b, color = 'green', label = "osrm_time")
plt.legend()
# With KDE plot we can do side by side comparision of the two curves.
```

<matplotlib.legend.Legend at 0x13b287e00>

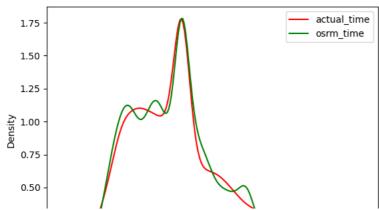


Since there are a lot of outliers, Let us impute the outliers with median values.

```
df_agg["actual_time_imputed"] = imputer(df_agg["actual_time"])
df_agg["osrm_time_imputed"] = imputer(df_agg["osrm_time"])

# Let us plot the kde plot after imputing
a0 = df_agg["actual_time_imputed"]/(df_agg["actual_time_imputed"].median())
b0 = df_agg["osrm_time_imputed"]/(df_agg["osrm_time_imputed"].median())
a0 = np.log1p(a0)
b0 = np.log1p(b0)
sns.kdeplot(a0, color = "red", label = "actual_time")
sns.kdeplot(b0, color = 'green', label = "osrm_time")
plt.legend()
```

<matplotlib.legend.Legend at 0x13970a060>



It seems that the curve doesn't follow normal distribution, but actual_time and Osrm_time do follow each other. There is some degree of similiarity. Since the two variables are numerical data, and they don't appear to follow normal distribution we will use KS test.

Null Hypothesis: Actual time aggregated value and OSRM time aggregated value are taken from the same distribution

Alternate Hypothesis: Actual time aggregated value and OSRM time aggregated value are different Test: KS test for independant samples.

significance level: 0.05

```
stats.kstest(a0,b0)
```

 $KstestResult(statistic=0.02929067962475529,\ pvalue=5.904917350307763e-06,\ statistic_location=1.1460788259070334,\ statistic_sign=-1)$

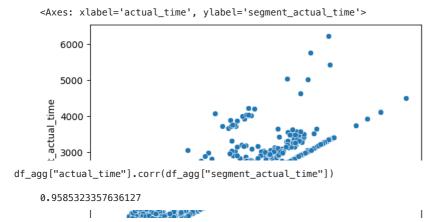
p<<0.05, therefore the alternate hypothesis is true.

- The results of the test make it clear that the two samples come from different distributions.
- Normalizing/standardizing using min max scaler

```
df_agg["actual_time_imputed"] = minmax_scaler(a0)
df_agg["osrm_time_imputed"] = minmax_scaler(b0)
```

3. Comparing actual_time with segment_actual_time

```
sns.scatterplot(data = df_agg, x = "actual_time", y = "segment_actual_time")
```

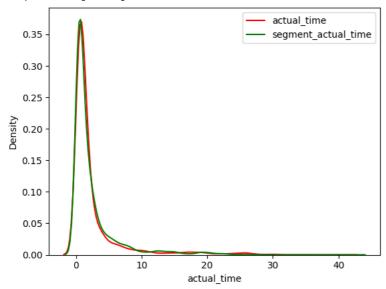


We observe high correlation between actual_time and segment_actual_time

```
a = df_agg["actual_time"]/(df_agg["actual_time"].median())
b = df_agg["segment_actual_time"]/(df_agg["segment_actual_time"].median())

sns.kdeplot(a, color = "red", label = "actual_time")
sns.kdeplot(b, color = 'green', label = "segment_actual_time")
plt.legend()
```

<matplotlib.legend.Legend at 0x1338cfda0>



We observe that the curves are right skewed. So we will be converting them into log normal scale.

```
a = np.log1p(df_agg["segment_actual_time"])
sns.distplot(a)
```

<Axes: xlabel='segment_actual_time', ylabel='Density'>
0.35 -

Let us test whether the curve is normal or not using the Wilkin Shapiro test

Null Hypothesis: the distribution is taken from a normal distribution.

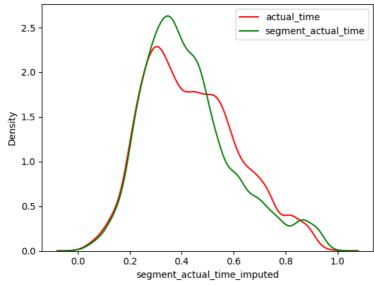
Alternate hypothesis: the distribution is not normal

Since p is smaller than 0.05, we can say that we will be rejecting the null hypothesis, so the distribution is not normal.

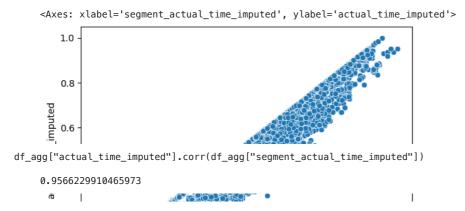
Scaling the variables

```
df_agg["segment_actual_time_imputed"] = minmax_scaler(a)
df_agg["actual_time_imputed"] = minmax_scaler(np.log1p(df_agg["actual_time"]))
sns.kdeplot(df_agg["segment_actual_time_imputed"], color = "red", label = "actual_time")
sns.kdeplot(df_agg["actual_time_imputed"], color = 'green', label = "segment_actual_time")
plt.legend()
```





```
sns.scatterplot(data = df_agg, x = "segment_actual_time_imputed", y = "actual_time_imputed")
```



It seems that the curve doesn't follow normal distribution, but actual_time and segment_actual_time do follow each other. There is some degree of similiarity. Since the two variables are numerical data, and they don't appear to follow normal distribution we will use KS test.

segment actual time imputed

Null Hypothesis: Actual time aggregated value and segment actual time aggregated value are taken from the same distribution

Alternate Hypothesis: Actual time aggregated value and segment actual time aggregated value are different

Test: KS test for independant samples.

significance level: 0.05

```
stats.kstest(df_agg["segment_actual_time_imputed"],df_agg["actual_time_imputed"])

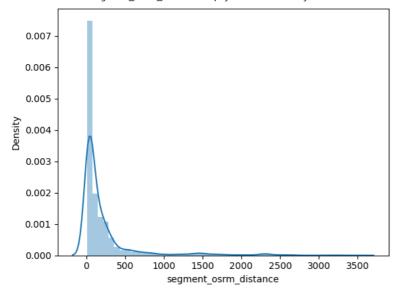
KstestResult(statistic=0.08301275561854626, pvalue=7.399132107794807e-45, statistic_location=0.4905899200069058, statistic_siqn=-1)
```

p<<0.05, therefore the alternate hypothesis is true. The results of the test make it clear that the two samples come from different distributions.

4. Comparing osrm distance aggregated value and segment osrm distance aggregated value

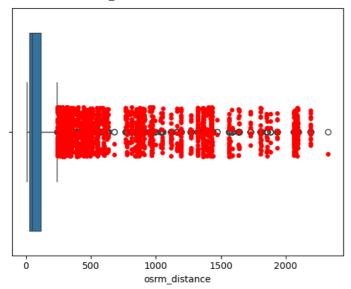
#Univariate analysis of df_agg["osrm_distance"]
sns.distplot(df_agg["osrm_distance"])

<Axes: xlabel='segment_osrm_distance', ylabel='Density'>



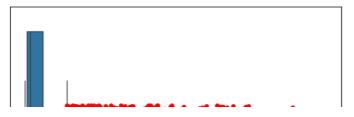
Outliers in "osrm_distance" column
sns.boxplot(x = df_agg["osrm_distance"])
sns.stripplot(x = outlier_func(df_agg["osrm_distance"]), color = "red")
We find out that there are a lot of outliers above the upper whisker.

<Axes: xlabel='osrm_distance'>



Outliers in "segment_osrm_distance" column
sns.boxplot(x = df_agg["segment_osrm_distance"])
sns.stripplot(x = outlier_func(df_agg["segment_osrm_distance"]), color = "red")
We find out that there are a lot of outliers above the upper whisker.

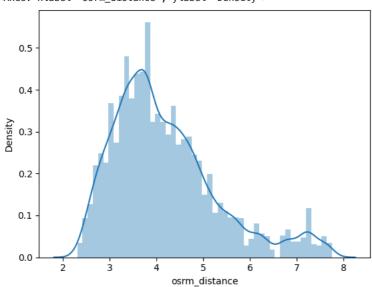
<Axes: xlabel='segment_osrm_distance'>



Treating outliers

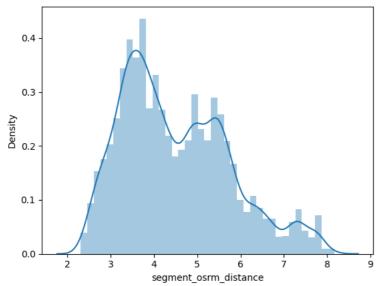
a = np.log1p(df_agg["osrm_distance"])
sns.distplot(a)

<Axes: xlabel='osrm_distance', ylabel='Density'>



b = np.log1p(df_agg["segment_osrm_distance"])
sns.distplot(b)

<Axes: xlabel='segment_osrm_distance', ylabel='Density'>



Normalizing/standardizing using min - max scaler

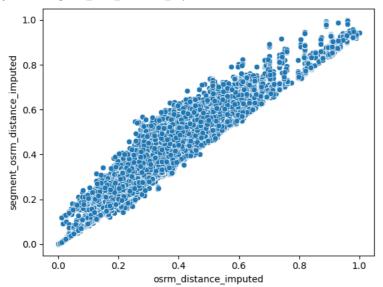
```
df_agg["osrm_distance_imputed"] = minmax_scaler(a)
df_agg["segment_osrm_distance_imputed"] = minmax_scaler(b)
```

 $\tt df_agg["osrm_distance_imputed"].corr(df_agg["segment_osrm_distance_imputed"])$

0.9550972784100195

 $sns.scatterplot(data = df_agg, \ x = "osrm_distance_imputed", \ y = "segment_osrm_distance_imputed")$

<Axes: xlabel='osrm_distance_imputed',
ylabel='segment_osrm_distance_imputed'>



It seems that the curve doesn't follow normal distribution, but actual_time and segment_actual_time do follow each other. There is some degree of similiarity. Since the two variables are numerical data, and they don't appear to follow normal distribution we will use KS test.

Null Hypothesis: Actual time aggregated value and segment actual time aggregated value are taken from the same distribution

Alternate Hypothesis: Actual time aggregated value and segment actual time aggregated value are different

Test: KS test for independant samples.

significance level: 0.05

```
stats.kstest(df_agg["osrm_distance_imputed"],df_agg["segment_osrm_distance_imputed"])

KstestResult(statistic=0.11675777822771138, pvalue=1.9249076547636587e-88, statistic_location=0.4374474698869129, statistic_sign=1)
```

p<<0.05, therefore the alternate hypothesis is true. The results of the test make it clear that the two samples come from different distributions.

5. Comparing osrm time aggregated value and segment osrm time aggregated value

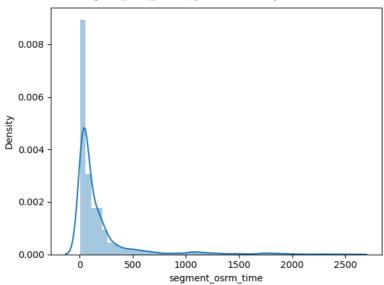
```
#Univariate analysis of df_agg["osrm_distance"]
sns.distplot(df_agg["osrm_time"])
```

<Axes: xlabel='osrm_time', ylabel='Density'>

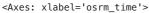


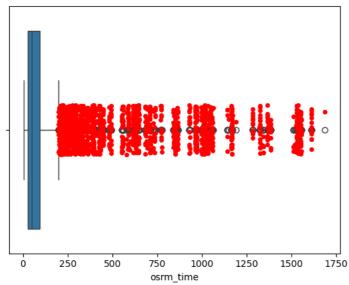
#Univariate analysis of df_agg["osrm_distance"]
sns.distplot(df_agg["segment_osrm_time"])

<Axes: xlabel='segment_osrm_time', ylabel='Density'>



```
# Outliers in "osrm_time" column
sns.boxplot(x = df_agg["osrm_time"])
sns.stripplot(x = outlier_func(df_agg["osrm_time"]), color = "red")
# We find out that there are a lot of outliers above the upper whisker.
```





```
# Outliers in "segment_osrm_time" column
sns.boxplot(x = df_agg["segment_osrm_time"])
sns.stripplot(x = outlier_func(df_agg["segment_osrm_time"]), color = "red")
# We find out that there are a lot of outliers above the upper whisker.
```

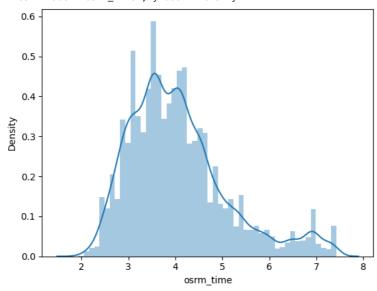
<Axes: xlabel='segment_osrm_time'>



Treating outliers

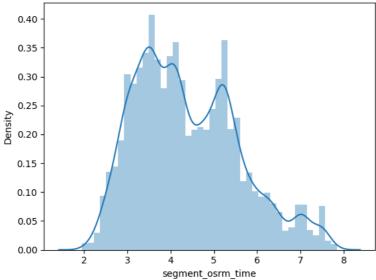
a = np.log1p(df_agg["osrm_time"])
sns.distplot(a)

<Axes: xlabel='osrm_time', ylabel='Density'>



b = np.log1p(df_agg["segment_osrm_time"])
sns.distplot(b)

<Axes: xlabel='segment_osrm_time', ylabel='Density'>



Normalizing/standardizing using min - max scaler

```
df_agg["osrm_time_imputed"] = minmax_scaler(a)
df_agg["segment_osrm_time_imputed"] = minmax_scaler(b)
df_agg["osrm_time_imputed"].corr(df_agg["segment_osrm_time_imputed"])
     0.948940474436486
sns.scatterplot(data = df_agg, x = "osrm_time_imputed", y = "segment_osrm_time_imputed")
     <Axes: xlabel='osrm_time_imputed', ylabel='segment_osrm_time_imputed'>
        1.0
        0.8
      segment_osrm_time_imputed
         0.6
         0.4
         0.2
        0.0
              0.0
                          0.2
                                                  0.6
                                                              0.8
                                                                         1.0
                                      0.4
```

osrm_time_imputed

It seems that the curve doesn't follow normal distribution, but segment_osrm_time_imputed and osrm_time_imputed do follow each other. There is some degree of similiarity. Since the two variables are numerical data, and they don't appear to follow normal distribution we will use KS test.

Null Hypothesis: osrm_time_imputed and segment_osrm_time_imputed are taken from the same distribution

Alternate Hypothesis: osrm_time_imputed and segment_osrm_time_imputed are different Test: KS test for independant samples.

significance level: 0.05

```
stats.kstest(df_agg["osrm_time_imputed"],df_agg["segment_osrm_time_imputed"])

KstestResult(statistic=0.1368698117027738, pvalue=1.6523278092778216e-121, statistic_location=0.49199282722919, statistic_sign=1)
```

p<<0.05, therefore the alternate hypothesis is true. The results of the test make it clear that the two samples come from different distributions.

One hot encoding of the columns - 'data' and 'route_type'

```
df_agg = pd.get_dummies(df_agg, columns = ["data", "route_type"])
df_agg
```

trip_uuid trip_creation_time route_schedule_uuid start_scan_t thanos::sroute:d7c989ba-2018-09-12 0 a29b-4a0b-b2f4-153671041653548748 00:00:16.535741 288cdc6... thanos::sroute:3a1b0ab2-2018-09-12 bb0b-4c53-8c59-153671042288605164 00:00:22.886430 eb2a2c0... thanos::sroute:de5e208etrip-2018-09-12 2 7641-45e6-8100-153671043369099517 00:00:33.691250 4d9fb1e... thanos::sroute:f0176492-2018-09-12 trip-3 a679-4597-8332-153671046011330457 00:01:00.113710 bbd1c7f... thanos::sroute:d9f07b12-2018-09-12 trip-65e0-4f3b-bec8-153671052974046625 00:02:09.740725 df06134... thanos::sroute:8a120994trip-2018-10-03 f577-4491-9e4b-153861095625827784 23:55:56.258533 b7e4a14... thanos::sroute:b30e1ec3-2018-10-03 trip-3bfa-4bd2-a7fb-153861104386292051 23:57:23.863155 2018-10-03 thanos::sroute:5609c268-14814 e436-4e0a-8180-153861106442901555 23:57:44.429324 3db4a74... thanos::sroute:c5f2ba2c-2018-10-03 14815 8486-4940-8af6-153861115439069069 23:59:14.390954 d1d2a6a... thanos::sroute:412fea14-2018-10-03 6d1f-4222-8a5f-14816 153861118270144424 23:59:42.701692 a517042... 14817 rows × 33 columns

Business Insights:

- 1. Full Truck Load orders are twice as many as Carting orders.
- 2. Most orders are coming from Gurgaon Bilaspur Harayana.
- 3. Most orders are going to Gurgaon Bilaspur Harayana.
- 4. Actual time for each segment has a very big range, but most of the order are completed within 50h
- 5. Segment actual time is usually always more than segment OSRM time. Therefore it is evident that orders always gets delayed from the estimated time.

```
np.mean(df_agg["actual_distance_to_destination"]/df_agg["osrm_distance"])
0.7795901078631176
```

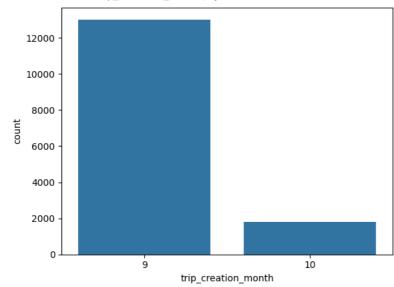
6. On average actual distance is less than OSRM distance.

7. The state with highest number of orders sourced from is Maharashtra.

8. The state with highest number of orders delivered to is also Maharashtra.

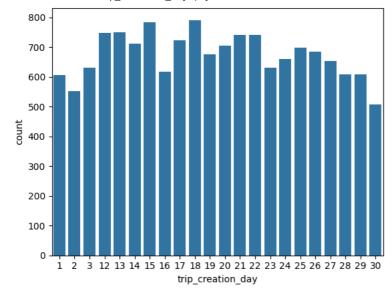
sns.countplot(data = df_agg, x = "trip_creation_month")

<Axes: xlabel='trip_creation_month', ylabel='count'>



sns.countplot(data = df_agg, x = "trip_creation_day")

<Axes: xlabel='trip_creation_day', ylabel='count'>



9. Most of the trips are created in september month.

df_agg.describe()

| | <pre>trip_creation_time</pre> | start_scan_to_end_scan | <pre>trip_creation_year</pre> | trip_cr |
|-------|----------------------------------|------------------------|-------------------------------|---------|
| count | 14817 | 14817.000000 | 14817.0 | |
| mean | 2018-09-22 12:44:19.555167744 | 199.613012 | 2018.0 | |
| min | 2018-09-12 00:00:16.535741 | 22.000000 | 2018.0 | |
| 25% | 2018-09-17 02:51:25.129125888 | 108.000000 | 2018.0 | |

10. Average distance between source and destination is 125 Km, where as the average time is 278h

```
2018-10-03
df_agg.groupby(["source_city", "destination_city"])["trip_uuid"].count().sort_values(ascending = False)
                        destination_city
                                             528
    Bengaluru
                        Bengaluru
    Bangalore
                        Bengaluru
    Bhiwandi
                        Mumbai
                        Bangalore
                                             336
    Bengaluru
    Hyderabad
                        Hyderabad
                                             308
                                              1
    Almora
                        Pithorgarh
                        Ranikhet
                                               1
    Vadodara (Gujarat) Vadodara
                                               1
    Vaijiapur
                        Nashik
    Vapi
                        Daman
    Name: trip_uuid, Length: 1407, dtype: int64
```

11. We see that the busiest routes are from Bangalore to Bangalore and Bhiwandi to Mumbai.

Recommendations

- 1. Delhivery should optimise and prioritize FTL packages as they make up signicantly more number of orders.
- 2. Delhivery should decentralize and develop new warehouses around Gurgaon, since it handles the highest number of orders in and out. So that it is not over burdened and over dependent.
- 4. Actual time for some of the orders are very large, so delhivery should make warehouses in remote areas where it is taking a lot of time to deliver
- 5. Since actual time is always more than OSRM time, we need to improve the OSRM time estimation which is not able to estimate time properly.
- 6. Since actual time is always more than OSRM time, we need to investigate why there are frequent delays and build necessary logistic capabilities to reduce the time.
- 7. Since actual distance is always more than OSRM distance, we need to improve the OSRM distance estimation which is not able to estimate distance properly.
- 8. Special emphasis needs to be given to warehouses in Maharastra, logistic facility needs to be upgraded since a lot of orders are sourced and delivered here.
- 9. Special emphasis needs to be given to routes from Bangalore to Bangalore and Bhiwandi to Mumbai. Logistic facility needs to be upgraded since a lot of orders are sourced and delivered here.

10. Average distance is 125Km and average time is 278h, which gives around 0.5km travelled for every hour. Therefore speed is very slow. Delhivery needs to ask its drivers to increase speed, decrease warehouse downtime which eats away a lot of time.