|  |  |
| --- | --- |
| **Reference to CR Number** | CR225 - Applicant Photo is Missing |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | Applicant Photo is Missing - SPP-01067/0622    The applicant photo for below application is missing.    260569-1000238 2022-03-24 Singh Ajatshatru Z5713281    Note : Workaround Solution. MFS BU will communicate with end user to create a draft application. After that, BU will inform ITD to do data patch, to replace the old image name. Due to user file name was created using checksum value, it is suggested to use the system for filename creation instead of using human manipulation. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-06-10 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Backup the ExPats database in Production | Cloud Team | Complete | | 2 | 2022-06-10 | exp-app01-pl 192.168.22.27 | Backup the ExPats application in Production. | Cloud Team | Complete | | 3 | 2022-06-10 | Remote Server Jumphost | Provide Jumphost Session for vendor access | Nazrul | Complete | | 4 | 2022-06-10 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Execute data patch in Expat DB.    SQL executed : UPDATE `EXPATS`.`PHOTO` SET `FOLDER` = '2022-06-13', `PHOTO` = '259878\_0\_f700118311783b36570a9e6d00844e09.jpg', `LDATETIME` = '2022-06-13 11:28:12' WHERE `PHOTO`.`row\_id` = 159257;UPDATE `EXPATS`.`PHOTO` SET `FOLDER` = '2022-06-13', `PHOTO` = '259878\_0\_f700118311783b36570a9e6d00844e09.jpg', `LDATETIME` = '2022-06-13 11:28:12' WHERE `PHOTO`.`row\_id` = 159257; | Yusri (vendor) | Complete | | 7 | 2022-06-10 |  | Changes verified by User | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-06-10 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Developer to revert changes to old value. | Yusri (vendor) | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |