|  |  |
| --- | --- |
| **Reference to CR Number** | CR238 - JIM Unable to View Approval Checklist and Approval Letter generated wrong content |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | JIM Unable to View Approval Checklist - SPP-01052/0522    - Both applications were both returned by JIM because JIM unable to see the checklist attachment.  - I requested the VO who managing these applications to route back the application to JIM, for me to observe how the checklist section appear in JIM.  - VO reported to me that in other for him to route the application to JIM, he needs to generate the recommendation letter. However, the recommendation letter stated TOE instead of DP renewal.    - 57188-1008391 - 57188-1008390    Note : Workaround solution for specific user, due to User doing multiple job submission which causing application process workflow glitch on this specific application. Nazrul to get back later with permanent solution on this, by checking the current process workflow with BU. Use the same CR238 for Permanent Solution. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-06-15 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Backup the ExPats database in Production | Cloud Team | Complete | | 2 | 2022-06-15 | exp-app01-pl 192.168.22.27 | Backup the ExPats application in Production. | Cloud Team | Complete | | 3 | 2022-06-15 | Remote Server Jumphost | Provide Jumphost Session for vendor access | Nazrul | Complete | | 4 | 2022-06-15 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Execute data patch in Expat DB.    SQL executed : UPDATE `EXPATS`.`JOBQ` SET `JQSTATUS` = 'N' WHERE `JOBQ`.`JQID` = 1009597 AND `JOBQ`.`JQPAINTKEY` = '57188' AND `JOBQ`.`PAORGID` = 'M-1570';  UPDATE `EXPATS`.`JOBQ` SET `JQSTATUS` = 'N' WHERE `JOBQ`.`JQID` = 1009598 AND `JOBQ`.`JQPAINTKEY` = '57188' AND `JOBQ`.`PAORGID` = 'M-1570'; | Yusri (vendor) | Complete | | 7 | 2022-06-15 |  | Changes verified by User | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-06-15 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Developer to revert changes to old value. | Yusri (vendor) | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |