|  |  |
| --- | --- |
| **Reference to CR Number** | CR250 - Endorsed application status is not updated in company view |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | Due to unexpected skip step process for validation officer upon processing the application. The impacted company unable to see Application Status on their application page. This issue is happening due to current workflow not validate the process data properly before validation process can complete the process. Hence for permanent fix, it will require code change to revise the current workflow for proper input validation before completing the verification process. However, this permanent solution will require BU internal discussion since it is involving changes of the current workflow. Due to that, IT will do a workaround solution for the existing impacted companies to data patch the endorsement status data in order for endorsement status to be reflected in company view.    Impacted data for data patch (refer attachment for details)    2021 : 45 application  2022 : 21 application     The script will be executed only for specified range above (2021 - 45 application, 2022 - 21 application). The script has been tested in staging. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-06-23 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Backup the ExPats database in Production | Cloud Team | Complete | | 2 | 2022-06-23 | exp-app01-pl 192.168.22.27 | Backup the ExPats application in Production. | Cloud Team | Complete | | 3 | 2022-06-23 | Remote Server Jumphost | Provide Jumphost Session for vendor access | Nazrul | Complete | | 4 | 2022-06-23 | exp-app01-pl 192.168.22.27 | Execute code change in Expat App    Code gitlab branch ref : TD/INC/2317 | Yusri (vendor) | Complete | | 7 | 2022-06-23 |  | Changes verified by User | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-06-23 | exp-app01-pl 192.168.22.27 | Restore the script to the old version gitlab branch version    OR    Restore old previous php script (Refer gitlab branch TD/INC/2317) | Yusri (vendor) | Complete |  | | |  |

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| --- | --- |
| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |