|  |  |
| --- | --- |
| **Reference to CR Number** | CR259 - Approval Letter generate wrong content |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | Approval data is incorrect in approval letter. The Period of stay should be 26 months but appears in approval letter 0 month. Without correct approval data, the endorsement stage approval will unable to proceed. This is workaround solution required for data patching to patch the approval letter for the applicant. This data patch activity should be done quickly due to the applicant will be expected to exit Malaysia soonest.    Workaround Solution :  1. Update table LETTERTRANS with correct LTCONT (refer excel file in attachment for HTML content)  2. UPDATE FROM PIMMIGRATION SET PIMSTAY = 26 WHERE PIMJOBID = 1011285     Justification : Client has travel arrangement to exit Malaysia within 2 weeks. The client pass is almost expired and client is expected to return to Malaysia after travel to Turkey. Client wish to do pass renewal early before client exit Malaysia. Knowing the Immigration process for endorsement will take about 1-2 weeks. Client request to fix this approval letter issue urgently in order for him process endorsement stage for pass renewal. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-06-23 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Backup the ExPats database in Production | Cloud Team | Complete | | 2 | 2022-06-23 | exp-app01-pl 192.168.22.27 | Backup the ExPats application in Production. | Cloud Team | Complete | | 3 | 2022-06-23 | Remote Server Jumphost | Provide Jumphost Session for vendor access | Nazrul | Complete | | 4 | 2022-06-23 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Execute data patch in Expat DB.    SQL executed : 1. UPDATE FROM PIMMIGRATION SET PIMSTAY = 26 WHERE PIMJOBID = 1011285 2. Refer Appendix A | Yusri (vendor) | Complete | | 7 | 2022-06-23 |  | Changes verified by User | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-06-23 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Developer to revert changes to old value. | Yusri (vendor) | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |