|  |  |
| --- | --- |
| **Reference to CR Number** | CR282 - Expats Issue Fix (Data Patch) |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | Endorsement has been issued. However, immigration ruled that the issued sticker is not valid because applicant was not following the entry requirements. Client must cancel the application and apply new DP pass. Client then cancelled the pass in Expats system. But suddenly, immigration said that they can just reprint the new sticker without having to cancel the previous sticker. New sticker issued.    So the cancellation flow is no longer required in expats system because new sticker has been issued.     There is no permanent solution for this. Therefore require workaround data patch to revert the current cancellation DP Endorsement to renewal DP endorsement. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-07-07 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Backup the ExPats database in Production | Cloud Team | Complete | | 2 | 2022-07-07 | exp-app01-pl 192.168.22.27 | Backup the ExPats application in Production. | Cloud Team | Complete | | 3 | 2022-07-07 | Remote Server Jumphost | Provide Jumphost Session for vendor access | Nazrul | Complete | | 8 | 2022-07-07 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Execute data patch in Expat DB.    SQL executed : 1. UPDATE `EXPATS`.`JOBQ` SET `JQSTATUS` = 'N', `RSSTGID` = 'DOC', `RSTAT` = 'pfin' WHERE `JOBQ`.`JQID` = 1020778 AND `JOBQ`.`JQPAINTKEY` = '29376' AND `JOBQ`.`PAORGID` = 'M-1301';  2. UPDATE `EXPATS`.`JOBQ` SET `JQSTATUS` = 'A', JQCANCEL = 'N' WHERE `JOBQ`.`JQID` = 1014567 AND `JOBQ`.`JQPAINTKEY` = '29376' AND `JOBQ`.`PAORGID` = 'M-1301'; | Yusri (vendor) | Complete | | 9 | 2022-07-07 |  | Changes verified by Aizat | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-07-07 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Developer to revert changes to old value. | Yusri (vendor) | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |