|  |  |
| --- | --- |
| **Reference to CR Number** | CR300 - 8 Companies in AQIR Q4 has completed but show as 90% |
| **Application / Product Version Number** | Survey2U |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | BU realize there are 8 companies has completed the survey, but the system shows 90%, causing the system to unable to calculate the total completed survey companies. This request is to do data patch to the impacted 8 companies to change the percentage no. from 90% to 100%    Below is the 8 companies impacted that require data patching as confirmed by BU.    1. AGODA INTERNATIONAL (MALAYSIA) SDN. BHD  2. Animasia Studio Sdn Bhd  3. PLANALLY SDN BHD  4. IGB Digital Sdn Bhd  5. Madcat World Sdn Bhd  6. ONE1JSG Business Services Sdn Bhd  7. Postpay Technology Sdn Bhd (fka Unified Communications (VAS) Sdn Bhd)  8. Swift Support Services Malaysia |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: SMS-APP01-PL (10.9.172.52) **DB :** SMS-DBS01-PL (10.9.173.3) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-07-20 | SMS-DBS01-PL 10.9.173.3 | Backup the SMS database in Production | Cloud Team | Complete | | 2 | 2022-07-20 | SMS-APP01-PL 10.9.172.52 | Backup the SMS application in Production. | Cloud Team | Complete | | 3 | 2022-07-20 | SMS-DBS01-PL 10.9.173.3 | Execute data patch in SMS DB.    SQL executed :  Refer Appendix A | Nazrul | Complete | | 5 | 2022-07-20 |  | Changes verify by BU | Fariz Azrullah | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-07-02 | SMS-DBS01-PL 10.9.173.3 | Developer to revert changes to old value related to Appendix A. | Nazrul | Complete |  | | 2 | 2022-07-02 | SMS-DBS01-PL 10.9.173.3 | Restore backup SMS database (If item 1 not success) | Cloud Team | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |