|  |  |
| --- | --- |
| **Reference to CR Number** | CR301 - To update HTML template for confirmation letter collection at KLIA for ICT Company same as MSC Company |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | To update HTML template for confirmation letter collection at KLIA for ICT Company same as MSC Company    BU realize, the confirmation letter for pass collection at ESC KLIA for ICT Company is not updated with the correct template. Hence require permanent fix code change to fix this issue. |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2022-07-20 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Grant access to Vendor and AMS for DB Access via CyberArk | Cloud Team | Complete | | 2 | 2022-07-20 | exp-app01-pl 192.168.22.27 | Grant access to Vendor and AMS for Application Access via CyberArk | Cloud Team | Complete | | 3 | 2022-07-20 | PAM (CyberArk) | Vendor and AMS access system via PAM | Vendor (Yusri) and Nazrul | Complete | | 4 | 2022-07-20 | exp-app01-pl 192.168.22.27 | Vendor performing code change refer Appendix A | Vendor (Yusri) | Complete | | 5 | 2022-07-20 |  | Changes verify by BU | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2022-07-20 | exp-app01-pl 192.168.22.27 | Developer to revert changes to old code version related to gitlab branch in Appendix A. | Yusri (vendor) | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |