|  |  |
| --- | --- |
| **Reference to CR Number** | CR842 - To cancelled Endorsement application from client, due to expats decided to not enter Malaysia. |
| **Application / Product Version Number** | Expats System |
| **Released Items For**  **Xq** Bugs Fixes  **q** Operational Activity  **q** New System Implementation  **q** System Enhancement / New Feature Module  **Xq** Content Update / Data Patches  **q** Infrastructure Changes  **q** Technology Maintenance & Updates  **q** System and Data Security | There are 6 user endorsement application requested by the BU to revert their endorsement application due to, the Expats suddenly decided not to enter Malaysia.    The 6 application ID are as per below.  1. 274336-1082502  2. 277402-1148877  3. 268278-1050509  4. 271409-1060979  5. 272487-1070642  6. 274265-1115118     To cancel their application will require data patches. Please refer below SQL command that will be used for this activity.    UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1082502'  UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1148877'  UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1050509'  UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1060979'  UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1070642'  UPDATE JOBQ SET RSSTGID = 'PRO', RSTAT = 'recv' WHERE JQID = '1115118' |
| **Patch** |  |  |
| **Release items number marked as not a bug** |  |  |
| **Released for (Server name & IP)** | **APP**: exp-app01-pl (192.168.22.27) **DB :** exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) |  |
| **Attachments (If applicable)** |  |  |
| **Test Results (If applicable)** |  |  |
| **List of unresolved issues (if any)** |  |  |
| **Defects Spreadsheet with Root Caused Analysis (If applicable)** |  |  |
| **Impacted Item in case of Regression** |  |  |
| **Remarks, if any** |  |  |
| **Step to deploy** | |  |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | | 1 | 2024-01-08 | exp-rdy01-pl (rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com) | Backup the ExPats data in Production | Automated by Cloud Ali | Complete | | 2 | 2024-01-08 | Remote Server (Nazrul PC monitored) | Provide Jumphost Session for vendor access | Nazrul AMS | Complete | | 3 | 2024-01-08 | exp-app01-pl (192.168.22.27) | Execute data patch in Expat DB Server. Refer appendix A for more details. | Yusri iTools | Complete | | 4 | 2024-01-08 | exp-app01-pl (192.168.22.27) | Production Verification | Aizat | Complete | | 5 | 2024-01-08 | exp-app01-pl (192.168.22.27) | Activity End | Aizat | Complete | | |  |
| **Rollback Procedure** | |  |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Item** | **Date & Time** | **Server** | **Activities / Steps** | **Action By** | **Status** | **Screenshots** | | 1 | 2024-01-08 | exp-rdy01-pl rm-zf8agpp6i1zo66j1j.mysql.kualalumpur.rds.aliyuncs.com | Revert back to old data | Yusri | Complete |  | | |  |

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| **Prepared By (Application Support)** |  |
| ……………………………………………………………………  Name: Muhammad Nazrul Hanif  Date & Time: |  |
| **ID Creation for Access By (Cloud Team)** | **Verification for Logout By (Cloud Team)** |
| ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: | ……………………………………………………………………..  Name: Mohd Hafidzul Shafiq  Date & Time: 26/05/2022 |
| **Verified By & Accepted By (Project Team)** |  |
| ……………………………………………………………………..  Name: Nur Aizat Mustakim Bin Azmi  Date & Time: | ……………………………………………………………………..  Name:  Date & Time: |