# LOREN KELLEY

JUNIOR SOFTWARE ENGINEER

# PROFILE

I AM A FULL STACK DEVELOPER
CHARGED WITH MAKING MEANINGFUL
IMPACT THROUGH MY LOVE OF
TECHNOLOGY AND PASSION FOR
SOCIAL JUSTICE.I AM DRIVEN TO FIND
CREATIVE SOLUTIONS TO COMPLEX
TECHNICAL PROBLEMS.

# CONTACT

+202-422-8531

KELLEY.LOREN52@GMAIL.COM HTTPS://GITHUB.COM/LORENKELLEY52

# EDUCATION

# WEB DEVELOPMENT FELLOW

GENERAL ASSEMBLY | AUGUST 2018 - PRESENT

 Designed and developed web applications using technologies that include: JavaScript, CSS, Node, Express, MongoDB and React

# BACHELOR OF ARTS, MAJOR IN POLITICAL SCIENCE

SPELMAN COLLEGE | 2013 - 2017

Study Abroad: Heilongjiang University, Harbin China

# EXPERIENCE

## **VOLUNTEER**

48-IN-48 | OCTOBER 2018 - PRESENT

- Collaborated with UX designers, project managers, and marketing to create Atlanta Faces, a campaign to raise awareness for the biggest challenges facing Atlanta
- Worked with 8 other developers to develop a beta version of the wordpress website site, which consisted of a landing page and 11 additional pages
- Implemented software development life cycle strategies to have an efficient workflow

# RECEPTIONIST | DECEMBER 2017 - JULY 2018

# AESTHETIC INK AND DESIGN

- Developed one-on-one client relationships to ensure their satisfaction and represent the company in a positive, professional way
- Managed social media posts across platforms

## **TECHNICAL SUPPORT**

ATHENAHEALTH | JUNE 2017 - JANUARY 2018

- Provided IT technical support to end users for cloud based electronic health record system, including
- Exceeded department metrics by maintaining a 15% above average client satisfaction in post call surveys
- Served as subject matter expert to fellow employees and worked with colleagues to resolve client issues and complaints
- Managed and updated phone and online tickets for clients in CRM, enabling a timely resolution of inquire

# SKILLS

- HTML5/CSS
- Bootstrap/Materialize
- SQL/NoSql
- MongoDB/Mongoose
- ExpressJS
- NodeJS
- Agile development and Object Oriented Programming
- Git/Github
- Command Line
- RESTful Routes/ API/ Axios
- React
- Python
- Django

# AWARDS

# **DEVFEST DIVERSITY SCHOLARSHIP**

Google Developer Group | Fall 2018

# PER SCHOLAS CODE BRIDGE SCHOLARSHIP

Scholarship awarded to attend General Assembly | Summer 2018