

Lorenzo Viganego

- Web Developer
- Energy Consultant
- Music Producer

Contact:

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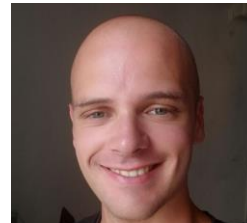
Phone: +39 351 7431 574

Linkedin: [LorenzoViganego](#)

Website: lorenzo-viganego.com

(Updated Resume on my website)

Portfolio: [OnlinePortfolio](#)



I consider myself a versatile element who is able to properly manage stress as well as inclined to teamwork. My problem-solving skills have increased by working in the energetic sector as an operative coordinator. Afterwards, I attended/watched many online courses and studied on ebooks to become a web developer. You can access my portfolio on my site, which is entirely developed by me, to watch all of my web projects.

IT Skills:

- Front-end web development
- Back-end web development
- JavaScript, HTML5, CSS and Jasmine
- React, JSS, JSX
- Node, Express, MongoDB
- PHP
- Microsoft 365/office (Excel, Word, PowerPoint and Outlook)
- CRM Odoo based
- SAP bank alignments

Management Skills:

- Reporting
- Job Position Management
- Rota Management
- New Resources Formation
- Procedures Updating

Work Experiences:

(Experiences Before 2021 are not included)

Hexa Credit Care 2021-2023

Customer Service: Phone/Mail Provider (inbound/outbound)

SSD insertions (SAP), contract changes' conformity check and integration (Odoo), payment check on unemitted bills and integration (Ermes, Odoo), selling, up-selling, cross-selling and generic custom care through mail, certified e-mail, and phone contact.

Customer Service: Operative Coordinator

Team formation and coordination among different departments such as SSD insertions and unissued bills. Weekly report to account managers, internal coordination among departments, calling meetings out, and team leader support.

Numero Blu 2024-current

Customer Service: Phone Provider (inbound/outbound)

Technical and Administrative support on POS: transactions, account statements, contract revocations etc.

Istruzione e Formazione:

Bachelor in Jazz Guitar: Saint Louis Music College Roma

2014-2021

Scientific Secondary School Graduation: Liceo Scientifico Nomentano

2012

Web Development Courses: How to code in React.js (digital ocean), Learn PHP 8 (Apress), PHP 8 Objects, Patterns, and Practice (Apress), Node.js Full Course (Dave Gray), Javascript full course (superSimpleWeb), HTML&CSS full course (superSimpleWeb)

2024

English Course: private teacher

2024

Linguistic Skills

Native Language: **ITALIAN**

Other Languages: **ENGLISH (C1) (Cambridge Assessment C.E.F.R. certification)**