Lori Tran

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EDUCATION

Georgia State University

Atlanta, GA

Computer Information Systems BBA

Aug 2020 - Dec 2025

Concentration in Data Analytics

Relevant Coursework:

Business Strategy, Machine Learning, Database Management Systems, Systems Analysis, Managing IT Projects, Data Management for AI, Data Science Programming, Intro to Programming

EXPERIENCE

Graphic Designer at RF Labs

May 2025 - Present

Designed social media posts and advertisements using Canva, CapCut, and Figma

Graphic Design Intern at Insight Global

Jun 2025 - Aug 2025

• Designed <u>story map</u> website using ArcGIS StoryMaps, showcasing business offerings using interactive demos

Depop Seller

Nov 2022 - Present

- Advertised by writing effective product descriptions and using popular hashtags to maximize sales
- Negotiated prices with customers to sell clothing and other items; handled customer service and resolved inquiries
- Tracked sales metrics and analyzed customer insights; sold over \$1000 in merchandise

Sales Associate May 2023

- Greeted, advertised, handled payments, and arranged flowers, merchandise, and gift baskets for graduation at Pellissippi State Community College
- Sold over \$1000 in merchandise and flowers to friends and family members of graduates

Chick-Fil-A Leader Academy

Jan 2019 - May 2019

- Exclusively selected for exemplary leadership skills
- Program curated leadership skills by equipping students with tools and engaged students in team building activities

Nail Technician at Ruby Nails

2017 - Present

• Provided excellent customer service and client care by performing pedicures and massages, handling payments, translating between customers and Vietnamese workers, restocking inventory, and sanitizing equipment and interior

SKILLS

- Graphic and Motion Design: Canva, CapCut, Figma, Procreate, ArcGIS StoryMaps, Stop Motion Studio
- AI: ChatGPT, AI video and voice generation, Canva AI, CapCut AI
- Programming and Database Technologies: Python, SQL, NoSQL, SQLite, R, MongoDB

PROJECTS

Showdown Video Ad (lori-tran.github.io/showdown/index.html)

May 2025

Designed Instagram reel posted on Showdown Social using Canva, driving player engagement and excitement

Van Leeuwen Video Ad (<u>lori-tran.github.io/van-leeuwen/index.html</u>)

Aug 2025

• Draft ad created using CapCut, Canva, and Al generated video and voiceover, exploring concept, motion, and color

Twinkle - Online Book (<u>lori-tran.github.io/twinkle/index.html</u>)

Nov 2023

- Used Procreate to design 17 pages of an online children's book exploring astronomy and stars' life cycles
- Authored, edited, and revised book text and storyboarded and drew illustrations

Ruby Nails Marketing Strategy Analysis (lori-tran.github.io/ruby-nails/index.html)

April 2022

- Conducted SWOT analysis and proposed marketing improvements for Ruby Nails
- Focused on digital growth and service innovation, including recommendations for social media outreach, online booking, and trend-driven service