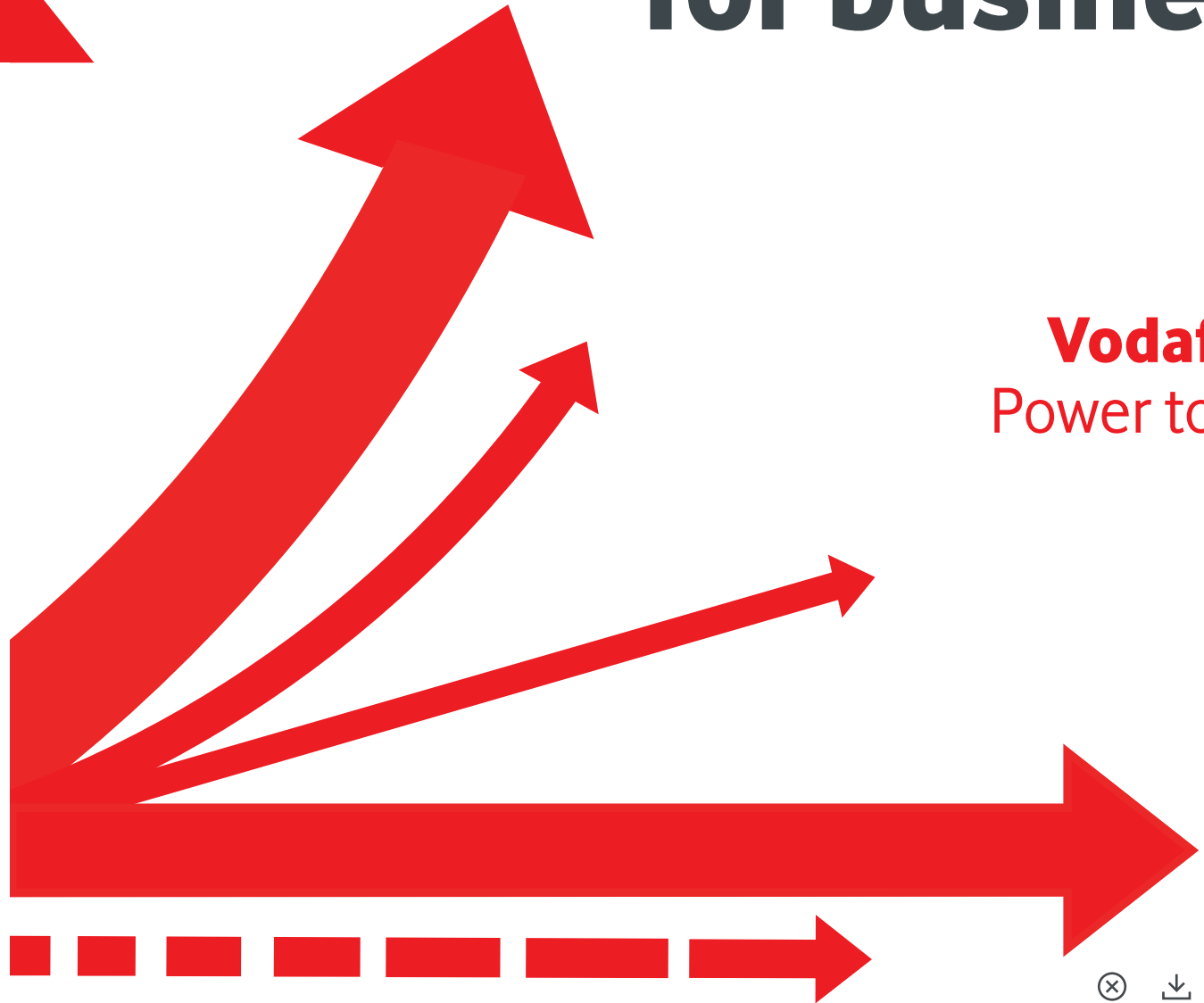
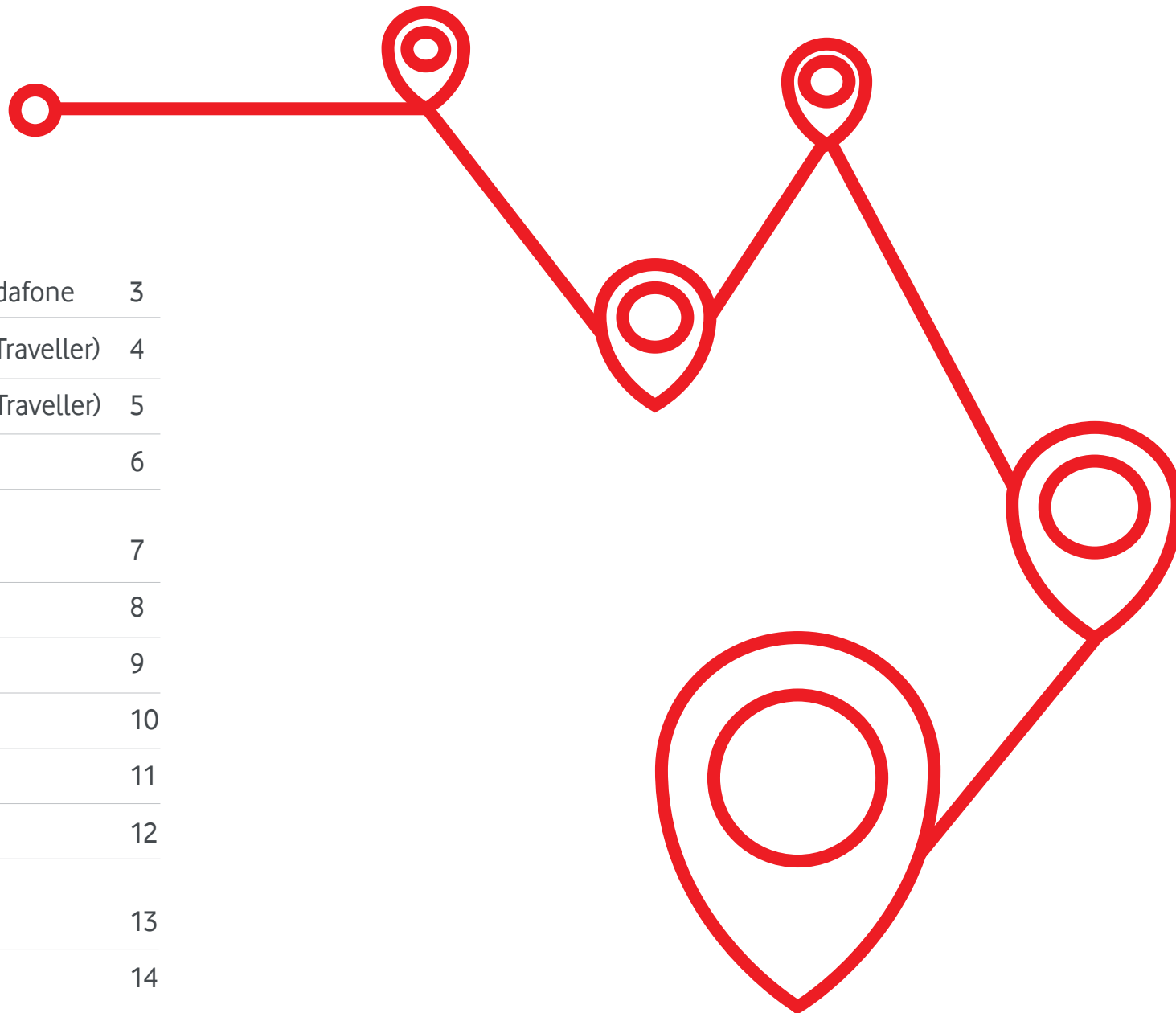


Worry-free **Roaming** for business

Vodafone
Power to you



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Worry-free Roaming with Vodafone



Roaming with Vodafone liberates you to work abroad, just like you do at home – worry-free. You can take your home price plan abroad and use your UK data, minutes and texts so you don't have to worry about confusing packages or running up a big bill. All for a simple, set daily fee that you only pay on the days you use it. Giving you complete control and peace of mind.

Our Worry-free Roaming is available across more countries than any other network, for just £3 a day (inc. VAT where applicable) in our Europe Zone and £5 a day (exc. VAT) in our World Zone. Alternatively, Europe Zone roaming can be included in one of our integrated roaming business plans.



Europe Zone Roaming (EuroTraveller)

Vodafone EuroTraveller lets you take your home price plan abroad and use your UK minutes, texts and data in 40 countries across our Europe Zone for just £3 a day (inc. VAT where applicable).

[See table for included destinations.](#)

How does it work?

If you are on a **Red plan or Business Sharer you will need to opt in.**

To opt in text ADD to 40506, call 5555 from a Vodafone mobile or speak to your administrator.

The standard Vodafone EuroTraveller daily charge of £3 (inc. VAT where applicable) will only be triggered when you use your phone in our Europe Zone (sending a text message, using data or making a call). You will not be charged when you don't roam. A day is 00:00 to 23:59 local time of the capital city.

To opt out of EuroTraveller at any time, call 5555, text REMOVE to 40506 or speak to your administrator or account manager. You can opt back in at any time.

There's no need to worry about high bills when you get home as long as you stay within your UK allowance. **We'll let you know via text when you're getting close to using up your data.** However if you do need more we'll only charge you your standard domestic rates (rather than roaming rates). You can also buy additional data bundles – **find out more** about these later in this document.

EuroTraveller is only available to business customers on the price plans stated. It's not available to other business customers on any non-standard plan.

For more information see **vodafone.co.uk/business-eurotraveller**

[See full terms.](#)



World Zone Roaming (WorldTraveller)



Vodafone WorldTraveller allows you to take your home price plan abroad and use your UK data, minutes and texts in 58 countries across our World Zone for just £5 extra a day (exc. VAT).

See table for included destinations.

How does it work?

If you are on a Vodafone Red plan you can **choose to opt in to WorldTraveller**.

To opt in at any time, call 5555, text ADD to 40508 or speak to your administrator or account manager. You can then opt back out via the same methods.

You will **only be charged on the days you use your phone in our World Zone** (calling, texting or using your data allowance). A day is 00:00 to 23:59 local time of the capital city.

There's no need to worry about high bills when you get home as long as you stay within your UK allowance. **We'll let you know via text when you're getting close to using up your data.** However if you do need more, we'll only charge you your standard domestic rates (rather

than roaming rates). You can also buy additional data bundles – **find out more** about these later in this document.

WorldTraveller is only available to business customers on the price plans stated. It's not available to other business customers on any non-standard plan.

For more information see **vodafone.co.uk/businessworldtraveller**

See full terms.



Business Traveller

Vodafone Business Traveller covers our Europe and World Zones combined. It allows you to take your home price plan abroad and use your UK data, minutes and texts in 98 countries across the globe for just £2.50 extra a day (exc. VAT) in our Europe Zone or £5 extra a day (exc. VAT) in our World Zone.

See table for included destinations.

How does it work?

Business Traveller is available to customers on Business Plus and Business Advance plans.

By selecting Vodafone Business Plus or Advance, **Business Traveller will automatically be added** to your plan, with the option of opting out if required.

If you take a Traveller version of Business Plus or Advance **there is no additional £2.50 per day to pay when roaming in our Europe Zone** – it's included in your plan.

You will only be charged on the days you use your phone in our Europe Zone or World Zone (calling, texting or using your data allowance). A day is 00:00 to 23:59 local time of the capital city.

There's no need to worry about high bills when you get home as long as you stay within your UK allowance. Data usage thresholds can be set at administrator level. We'll let you know via text (to the administrator and user) when you're getting close to using up your data. However if you do need more we'll only charge you your standard domestic rates (rather than roaming rates). You can also buy additional data bundles at domestic rates, as well as data roaming bundles that can be used outside of the Business Traveller zones.

For more information see **vodafone.co.uk/businesstraveller**

See full terms.



Which plans are eligible for Worry-free Roaming?

BUSINESS SIZE	PRICE PLAN	ROAMING OPTION	IS OPT IN REQUIRED?
1-9 employees	RED PLANS	EuroTraveller WorldTraveller	REQUIRES OPT IN: • Chargeable for Europe and World Zone travel
1-9 employees	BUSINESS SHARER WITH EUROTRAVELLER	EuroTraveller	NO OPT IN REQUIRED – INTEGRATED IN PLAN: • Chargeable for Europe Zone travel
10-149 employees	BUSINESS PLUS	Business Traveller	TRAVELLER PLAN: No opt in required, roaming in Europe Zone is integrated (i.e. no £2.50 exc. VAT to pay per day!) Roaming in the World Zone is chargeable (£5 exc. VAT) NON TRAVELLER PLAN: Business Traveller is added automatically, with the option to opt out if required. It is chargeable in the Europe Zone and World Zone
150-249 employees	BUSINESS ADVANCE	Business Traveller	TRAVELLER PLAN: No opt in required, roaming in Europe Zone is integrated (i.e. no £2.50 exc. VAT to pay per day!) Roaming in the World Zone is chargeable (£5 exc. VAT) NON TRAVELLER PLAN: Business Traveller is added automatically, with the option to opt out if required. It is chargeable in the Europe Zone and World Zone

Where can I roam? ○

EUROPE ZONE			WORLD ZONE			
BUSINESS TRAVELLER						
EUROTRAVELLER			WORLDTRAVELLER			
1 Austria	16 French Territories	33 Romania	1 Anguilla	17 Costa Rica	33 Jamaica	50 St Vincent
2 Albania	17 Germany	34 San Marino	2 Antigua	18 Curacao	34 Japan	51 Suriname
3 Belgium	18 Gibraltar	35 Slovakia	3 Argentina	19 Dominica	35 Kenya	52 Thailand
4 Bosnia & Herzegovina	19 Greece	36 Slovenia	4 Aruba	20 Dominican Republic	36 Lesotho	53 Trinidad & Tobago
5 Bulgaria	20 Hungary	37 Spain (inc. Balearic Islands)	5 Australia	21 Ecuador	37 Mexico	54 Turks & Caicos Islands
6 Canary Islands	21 Iceland	38 Sweden	6 Barbados	22 Egypt	38 Mozambique	55 UAE
7 Channel Islands (inc. Guernsey, Jersey) & the Isle of Man	22 Ireland	39 Switzerland	7 Bermuda	23 El Salvador	39 New Zealand	56 Uruguay
8 Croatia	23 Italy (inc. Vatican City)	40 Turkey	8 Bonaire	24 Ghana	40 Panama	57 USA
9 Cyprus	24 Latvia		9 Brazil	25 Grenada	41 Peru	58 US Virgin Islands
10 Czech Republic	25 Liechtenstein		10 British Virgin Islands	26 Guatemala	42 Puerto Rico	
11 Denmark	26 Lithuania		11 Canada	27 Guyana	43 Qatar	
12 Estonia	27 Luxembourg		12 Cayman Islands	28 Haiti	44 Russia	
13 Finland	28 Malta		13 Chile	29 Hong Kong	45 Serbia	
14 Faroe Islands	29 Netherlands		14 China	30 India	46 Singapore	
15 France (inc. Monaco)	30 Norway		15 Columbia	31 Indonesia	47 South Africa	
	31 Poland		16 Congo	32 Israel	48 St Kitts & Nevis	
	32 Portugal (inc. Madeira)				49 St Lucia	



What's included?

			CALLS TO UK	IN-COUNTRY CALLS	IN-ZONE CALLS	CROSS-ZONE CALLS
EUROPE ZONE	BUSINESS TRAVELLER	EUROTRAVELLER	Included: UK price plan free minutes/texts/data are utilised or agreed UK price plan charges apply.			International rate applies
WORLD ZONE		WORLDTRAVELLER				

Examples:



In-country calls:
you're in France and you call another number in France



In-zone calls (Europe Zone):
you're in France and you call Germany



In-zone calls (World Zone):
you're in China and you call USA



Cross-zone calls (Europe Zone):
you're in France and you call USA



Cross-zone calls (World Zone):
you're in USA and you call France

International rate applies: You will be charged your usual standard international calling rates, as though you were calling from the UK to the country you're calling, rather than standard roaming rates ([see standard roaming rates](#)).



Standard roaming rates

(using your phone when abroad – without roaming option)

If you are not opted in to EuroTraveller, WorldTraveller or Business Traveller the world rates shown below will automatically apply.

		MAKING CALLS IN EUROPE AND BACK TO THE UK	MAKING CALLS FROM EUROPE TO USA/ CANADA & REST OF THE WORLD	RECEIVING CALLS	SENDING TEXTS	SENDING PICTURE MESSAGES	USING THE INTERNET
EUROPE ZONE	EUROPE ZONE 1	3.6p per minute	79p per minute	0.8p per minute	1.4p per text message	3.6p	3.6p per MB
	EUROPE ZONE 2	20.42p per minute	79p per minute	5.95p per minute	6.8p per text message	37p	38.29p per MB
		MAKING CALLS IN COUNTRY AND BACK TO THE UK	MAKING CALLS TO OTHER COUNTRY	RECEIVING CALLS	SENDING TEXTS	SENDING PICTURE MESSAGES	USING THE INTERNET
WORLD ZONE	ASIA PACIFIC	80p per minute	179p per minute	75p per minute	35p plus the UK text message rate	37p	£3 per MB for the first 5MB, £15 per 5MB thereafter
	USA & CANADA	100p per minute		80p per minute			
	REST OF WORLD ZONE 1	140p per minute		100p per minute			
ROW ZONE	REST OF WORLD ZONE 2	200p per minute	200p per minute	150p per minute	50p plus the UK text message rate		£6 per MB for the first 5MB, £30 per 5MB thereafter

Enterprise Vodafone World standard rates – excluding Red and Red Business.

[See roaming zones](#) and associated countries.



Standard international rates

(calling from the UK abroad)

The rates below apply in the following scenarios:

1. You are in the UK calling abroad
2. You are opted in to WorldTraveller or Business Traveller and are making an in-zone call in the World Zone (e.g. China to USA)
3. You are opted in to EuroTraveller, WorldTraveller or Business Traveller and are making a cross-zone call in the Europe Zone (e.g. France to USA)
4. You are opted in to EuroTraveller, WorldTraveller or Business Traveller and are making a cross-zone call in the World Zone (e.g. USA to France)

INTERNATIONAL ZONES	RED PLANS	BUSINESS ADVANCE BUSINESS PLUS
EUROPE	83p	12p
USA/CANADA	£1.25	12p
REST OF WORLD	£1.25	50p

Rest of World = all countries outside of Europe except USA, Canada.



EXIT



SAVE



PRINT



Top tips and how to top up your bundle

Before you leave home

If you haven't taken your mobile abroad before, just **quickly check it's not barred from use abroad** by visiting 'My Vodafone' at vodafone.co.uk/myvodafone or calling us on 191.

To access your voicemail while you're away, you'll need to set up a security code before you go. Just call 121, wait to be connected then select 4, then 2.

Enable data roaming on your phone.

Set up PINs for your voicemail and phone.

For the safety of your phone **set a SIM PIN**, which will stop your SIM being used in a different device.

Make a note of our useful numbers in the table on the following page.

If you have an **iPhone** please **ensure that the EU Internet option is disabled**.

When you arrive

In most countries, **you'll receive a welcome text message as soon as you arrive**. This text will tell you how much it'll cost to use your phone, along with some other useful information.

Your mobile should also automatically start searching for an available local network to display to you. If not, then you can search for a network manually by following these easy steps:

1. **Go to the SETTINGS menu on your phone**
2. **Choose PHONE SETTINGS**
3. **Pick a network**

This can vary by phone, check with the manufacturer.

Data caps

If you are NOT on a Traveller product the standard roaming cap is £36.39. You don't need to opt in to this, it's automatic. You'll receive a text at 80% usage and again at 100%.

If you are travelling outside of the Europe/World Zones you can opt in to capping. Data usage can be capped at £200 or £500. You'll receive a text at 80% usage and again at 100%. This overrides the £36.39 cap above.

If you are opted in to Business Traveller, data thresholds can be set against each connection by the administrator. The administrator and user will receive a text when 80% of the user's data allowance is reached, then again at 100%. The administrator then has the option to bar the user.

Data bundles

If you're travelling outside of our Europe and World Zones and you need more data, large worldwide roaming data bundles of 1GB for £100 or 2GB for £150 are available. These last for one month and cover all countries in our Rest of World Zone 1 that are not included in our World Zone ([see roaming zones](#)).





Contact us



**To find out more, speak to
your local Vodafone Partner
today on XXXXX XXX XXX**