

Frequently Asked Questions:

一、 Using the upper computer software cannot open the software interface to prompt the error, handled as follows:

Open error due to missing some files on the computer. In the "CD data", find the old upper computer software, and install the software, and then open the upper computer software to use.

二、 After opening the upper computer software, click "Open device", prompt "Open the specified port", the processing method is as follows:

The computer login account without permission to obtain the serial port, right-click "administrator permission" to open the software

三、 After opening the upper computer software, click "Open device" to prompt "Device is not connected correctly". The processing method is as follows:

- 1、 Verify that the product serial port is correctly connected to the computer
- 2、 Click the computer "Device Manager" to find the corresponding serial port

四、 The read displacement data is converted as follows:

If the read data is 6255, the actual displacement of high precision percentage and thousand products is 6.255mm, and the actual displacement of ten thousand and high precision products is 0.6255mm.

五、 How many grating displacement sensors or indicators

- 1、 Using the eight-way main hub + diversity hub connection mode, up to 60 can be connected
- 2、 Using the assembly hub mode, can connect up to 24

六、 What are the output signals of the hub, grating displacement sensor, and grating table?

- 1、 The Hub outputs the RS485 \ RS232 signal
- 2、 The grating displacement sensor and the grating meter outputs the RS232 signal

七、 Can a single grating displacement sensor and grating meter be directly connected and communicated?

- 1、 A single grating displacement sensor requires 5V external power supply before direct communication
- 2、 Grating table with the product internal Type-c to DB9 data cable, can be directly communicated
- 3、 Reference to the specification for the communication protocol

八、 How to connect the hub, rating table and the computer USB?

Hub, raster table communication interface for DB9 interface, and with the computer USB port docking, need to buy a USB to RS232 serial port data line.