Solution

 $d(m) = m^2 - 4m - 12 = (-6 + m) (2 + m) = 0$

m = -2 or m = 6

So, the m-intercepts are at the points (-2,0) and (6,0)

2 + m = 0 or -6 + m = 0

To find the m-intercept, we set d equal to 0, so :