Since I can't divide by zero (division by zero isn't allowed, I need to find all values of d that would cause division by zero.

The domain is all values that d is allowed to be.

The domain will then be all other d-values. When is this denominator equal to zero?

d=4 or 16 then the domain of w is $\{d \mid d \neq 4 \text{ or } 16\}$

 $d^2 - 20 d + 64 = 0$