The domain is all values that z is allowed to be.

The domain will then be all other z-values. When is this denominator equal to zero?

z=2 or 9 then the domain of s is $\{z \mid z \neq 2 \text{ or } 9\}$

Since I can't divide by zero (division by zero isn't allowed, I need to find all values of z that would cause division by zero.

 $z^2 - 11z + 18 = 0$