The domain is all values that z is allowed to be. Since I can't divide by zero (division by zero isn't allowed, I need to find all values of z that would cause division by zero.

The domain will then be all other z-values. When is this denominator equal to zero?

z=3 or 4 then the domain of k is $\{z \mid z \neq 3 \text{ or } 4\}$

 $z^2 - 7z + 12 = 0$