The domain is all values that a is allowed to be. Since I can't divide by zero (division by zero isn't allowed,

I need to find all values of a that would cause division by zero.

The domain will then be all other a-values.

When is this denominator equal to zero?

 $a^2 - 4 a + 3 = 0$

a=3 or 1 then the domain of e is $\{a \mid a \neq 3 \text{ or } 1\}$