b=4 or 1 then the domain of w is  $\{b \nmid b \neq 4 \text{ or } 1\}$ 

The domain is all values that b is allowed to be. Since I can't divide by zero (division by zero isn't allowed,

 $b^2 - 5b + 4 = 0$ 

I need to find all values of b that would cause division by zero. The domain will then be all other b-values. When is this denominator equal to zero?