Solution

To find the j-intercept, we set v equal to 0, so :

j = 1 or j = 4

-1 + i = 0 or -4 + i = 0

 $V(j) = j^2 - 5j + 4 = (-4 + j)(-1 + j) = 0$

So, the j-intercepts are at the points (1,0) and (4,0)