## SWAHILI CHATBOT IMPLEMENTATION

PROJECT REPORT

#### Amittai Siavava

Dartmouth College amittai.j.wekesa.24@dartmouth.edu

January 12, 2023

### **ABSTRACT**

This project simulates an eliza bot using regular expressions. It interprets user input in Swahili language and responds accordingly.

# 1 Supported Statements

All statements were are adapted from the original Spanish statements in the assignment.

### 1.1 Initial Greeting

Prompt		Response	
Jina langu ni Amittai.	My name is Amittai.	Shikamoo, Amittai.	Hello, Amittai. How have you been?
Naitwa Amittai.	I am called Amittai.	Umeshindaje?	

Table 1: Greetings and Responses.

#### 1.2 State of Mind

Prompt		Response	
Nimefurahi. Mimi nimefurahi. Nimefurahi sana.	I am happy. *I* am happy. I am very happy.	Mbona umefurahi?	Why are you happy?
Sijafurahi. Sijafurahi sana. Mimi sijafurahi.	I am not happy. I am not very happy. *I* am not happy.	Mbona hujafurahi?	Why aren't you happy?
Nimehuzunika. Mi nimehuzunika kidogo. Nimehuzunika kidogo. Nimehuzunika kiasi. Nimehuzunika kidogo.	I am sad. I'm a little bit sad. I am a little bit sad. I am quite sad. I am sort of sad.	Mbona umehuzunika?	Why are you sad?

Table 2: State-of-Mind Statements.

### 1.3 Characteristics of a Person

Prompt		Response	
Mimi ni mchafu.	I am untidy.	Mbona wewe ni mchafu?	Why are you untidy?
Ni kwamba mimi ni mchafu sana.	It's just that I am fairly untidy.	Mbona wewe ni mchafu sana?	Why are you fairly untidy?
Mimi kawaida ni mtu mchafu.	I am usually dirty	Mbona wewe kawaida ni mtu mchafu?	Why are you usually dirty?
Mimi kawaida si mtu safi.	I am not happy.	Mbona wewe kawaida si mtu safi?	Why are you usually not a clean person?
Mimi ni mwanafunzi wa Dartmouth.	I am a student at Dartmouth.	Mbona wewe ni mwanafunzi wa Dartmouth?	Why are you a student at Dartmouth?

Table 3: Person Descriptions and Responses.

## 1.4 About Family

Note: I expanded the regex implementation here to also include kakako ("your brother") and dadako ("your sister").

Prompt		Response	
Mamangu anapenda waridi.	My mom likes roses.	Niambie mengine kumhusu mamako.	Tell me more about your mother.
Babangu hapendi kakati.	My dad does not like cacti.	Niambie mengine kumhusu babako.	Tell me more about your father.
Kwa sababu mamangu yu hodari na mimea.	Because my mother is good with plants.	Niambie mengine kumhusu mamako.	Tell me more about your mother.
Kwa sababu babangu anapendelea miti.	Because my father prefers trees.	Niambie mengine kumhusu babako.	Tell me more about your father.

Table 4: Family Descriptions.

## 1.5 Modal Verbs

Prompt		Response	
Nataka kujifunza kuandika msimbo.	I want to learn how to program.	Mbona unataka kujifunza kuandika msimbo?	Why do you want to learn how to program?
Sitaki kujifunza kuandika msimbo.	I don't want to learn how to program.	Mbuna hutaki kujifunza kuandika msimbo?	Why don't you want to learn how to program?
Nataka kuenda safari.	I want to go on a trip.	Mbona unataka kuenda safari?	Why do you want to go on a trip?
Sitaki kuenda safari.	I don't want to go on a trip.	Mbona hutaki kuenda safari?	Why don't you want to go on a trip?
Lazima niende kwenye sinema.	I must go to the movies.	Mbona lazima uende kwenye sinema?	Why must you go to the movies.
Lazima nihamie kwenye nyumba tofauti.	I must move to a different house.	Mbona lazima uhamie kwenye nyumba tofauti?	Why must move to a different house?
Naweza kutembea kwenye theluji.	I can walk on the snow.	Mbona unaweza kutembea kwenye theluji?	Why can you walk on the snow?
Naweza kula vidakuzi kumi.	I can eat ten cookies.	Mbona unaweza kula vidakuzi kumi?	Why can you eat ten cookies?
Rafiki yangu anazema naweza kula vidakuzi kumi.	My friend says I can eat ten cookies.	Mbona unaweza kula vidakuzi kumi?	Why can you eat ten cookies?

Table 5: Modal Verbs and Responses.

# 1.6 Thoughts and Hopes

Prompt		Response	
Nadhani rafiki zangu walifanya hivo pia.	I think my friends did that too.	Mbona unadhani hivo?	Why do you think so?
Natumai kuhitimu mwaka ujao.	I hope to graduate next year.	Mbona unatumai hivo?	Why do you hope so?

Table 6: Thoughts, Hopes, and Responses.

# 1.7 Asking for Examples

Prompt		Response	
Yeye husema hivo tu.	He always says that.	Unaweza nipa mfano?	Can you give me an example?
Kakangu hula vidakuzi.	My brother always eats cookies.	Unaweza nipa mfano?	Can you give me an example?

Table 7: Prompting for Examples.

#### 1.8 Handling Insults

Prompt		Response	
Hapana, mshenzi!	No, stupid!	Ha! Matusi hapana! Tulia	Hey! No insults! Relax
Wewe ni mjinga.	You are an idiot.	na uniambie mengine.	and tell me more.

Table 8: Handling Insults.

#### 1.9 All Other Statements

Prompt		Response	
Ninapenda kusoma. Mimi natazama runinga kwa zaidi.	I like reading.  I watch too much television.	Niambie mengine	Tell me more

Table 9: Other Statements.

#### 2 Discussion

This program is obviously very limited. After making the program, please answer the following question in the form of a comment at the end of the code: What changes would you make to the program so that it can carry out a more human-like conversation? Please make three suggestions for how to improve the program and find a section of the Jurafsky and Martin textbook that can help you implement those changes. Mention those sections explicitly. The answer should be at least 200 words long.

- 1. Use a Better Model: A main issue is that regular expressions do not have the capacity to fully understand nuances in language, such as emotionality, sarcasm, and other forms of non-literal speech. Regular expressions only account for the phrases they have been explicitly programmed to handle. A better model such as a neural network or especially a transformer would be able to understand the nuances in language better and generate more human-like responses. Transformer models and LSTM neural networks are particularly useful for language understanding and generation since they can understand the context of a sentence and the context of each word in a sentence. Jurafsky and Martin discuss such neural network models in sections 9 and 10.
  - Aside: A transformer model would also be more computationally intensive. If there are significant computational constraints, that could be a reason to stick with regular expressions.
- 2. Increase the range of responses: The program, as is, is limited to a small set of responses to an equally small set of prompts. Increasing the repertoire of responses would make for a more human-like conversation. I think techniques such as *normalization* using *stemming* and *lemmatization* could be useful *before* matching regular expressions so that related words (for example, "go" and "went") are matched by the same regular expression. Jurafsky and Martin discuss how to do such normalization in Section 2.4.
- **3.** Adding Variance: Another shortfall, currently, is that the program *always* generates the same response for a given prompt. This is "OK" but not human-like. Adding some noise in the decision-making process would be useful, such as by using a probabilistic model to choose a response *after matching a regular expression*. One way to achieve this could be to use a *Markov Chain*. **Jurafsky and Martin** do not discuss Markov Chains explicitly, but they discuss *Hidden Markov Models* in Section 8.4.