

## **Synopsis of Patient Introduction to Their Rights and Obligations**

### **Patient rights:**

1. Healthcare services may only be provided to the patients with their voluntary informed consent.
2. The patients are entitled to the appropriate professional standards of the provided healthcare service.
3. Patients being provided healthcare services are further entitled to:
  - a) Receive respect, dignity, considerate approach and protection of their privacy,
  - b) Request a consultation from a healthcare provider, or healthcare professional, other than the one providing the healthcare service to them,
  - c) Be acquainted with the house rules of the healthcare facility,
  - d) Request the permanent presence of a legal representative, family member or another person the patient appoints for that purpose,
  - e) Appoint a person or persons authorised to receive information about their health condition,
  - f) Know the names and surnames of healthcare providers and other healthcare professionals providing services to them, including students and persons on internship,
  - g) Refuse the presence of healthcare providers not directly involved in the particular healthcare provision, including students and persons on internship,
  - h) Receive visitors in hospital as appropriate to their health state,
4. Receive spiritual care and support in hospital.
5. Patients may only be provided urgent care without their consent in cases when their health condition does not allow for expression of their consent or rejection.
6. Patients without any command of the Czech language, patients with sensory disorders or severe communication problems caused by health condition are entitled to comprehensible communication by means freely chosen by the patients themselves.
7. Patients with sensory or severe physical handicap using a specially trained dog (assistance or guide dog) are entitled to the presence of their dog with them in hospital.

### **Patient obligations:**

1. Express general consent with admission to hospital and confirm the required informed consent with their signature.
2. Correctly inform the attending physician about:
  - Up-to-date health state development including information about healthcare services provided by other healthcare providers,
  - Contagious diseases,
  - Use of medicinal products and addictive substances,
  - Other relevant facts.
3. Comply with the proposed individual therapeutic procedure if having expressed consent with it.
4. Confirm by their signature to have been acquainted with their rights and obligations.
5. Observe the house rules of the hospital.
6. Abstain from alcohol and other narcotics during hospitalisation.
7. Undergo a test for the presence of alcohol or narcotics.
8. Document their identity. This obligation also applies to close relatives of the patients enforcing their rights.
9. Take care not to disturb healthcare provision and not to affect the rights of other patients by the presence of their relatives, visitors or spiritual care providers.
10. Assure that the guide dog presence may not contradict the house rules of the hospital.
11. Pay healthcare and related service costs to the hospital unless they are covered from their health insurance.
12. Respect the dignity of healthcare providers and other healthcare professionals contributing to patient healthcare.