



1

Manage Page



Notifications



Insights



Publishing Tools



Ad Center



Page Quality



Edit Page Info

• 4 new



Settings

• 4 new



Promote



Search Facebook



2

Mitomi > Page Settings

Page Settings

Search Page Settings



General



Messaging



Page Info



Templates and Tabs



Notifications



Advanced Messaging



Page Roles



People and Other Pages



Preferred Page Audience



Issue, Electoral or Political Ads

About section of your business's messenger profile.

Your Messenger URL

Use your Messenger link off Facebook, such as on a flyer, in an email or in an SMS message. Your Messenger link directs people to a conversation with your Page.



Your Messenger link

m.me/-----

Copy Link

Add Messenger to your website

Let people start a conversation on your website and continue it in Messenger with the Chat Plugin. It's easy to set up, and we'll give you the code to add to your website.

Get Started

During a Messenger Conversation

Set up automated responses

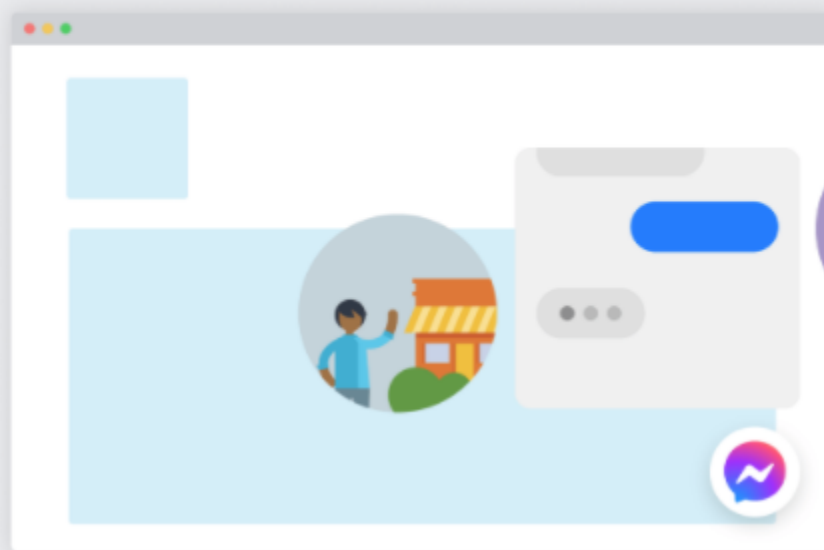
Customize responses that are automatically sent to people in the Automated Responses tab in Inbox.

Set Up

Show who's sending messages on behalf of your Page

Tell people who's responding to them in Messenger on behalf of your Page. People can choose how their name appears.

Off



Add Messenger to Your Website

Meet your customers where they are. The Chat Plugin lets people start a conversation on your website and continue in Messenger. It's easy to set up. We'll give you the code to add to your website.

Set Up Chat Plugin

LANGUAGE

Choose the language for your Chat Plugin. Your default language will appear only after your code has been copied and pasted to your website and is not available in the preview.

English (US) ▼

GREETING

Greet people before they send a message. Your greeting will only appear in the Chat Plugin on your website and not in conversations on Facebook or Messenger.

Greeting

"Hi!"

Edit

GUEST CHAT

Let people chat with your business without logging into Messenger while using the Chat Plugin on your website.

Guest Chat: ☒ ON

Desktop Preview

Mobile Preview

4



Chat with Mitomi

Typically replies within minutes

Hi!

Continue as Tom

Continue as Guest

By continuing as a guest, you agree to Facebook's [Terms](#), [Data Policy](#) and [Cookies Policy](#).

Customize your Chat Plugin as you see fit



1

2

3

4

Next

Make sure to add
Web Service Domain

Set Up Chat Plugin

WEBSITE DOMAIN

Add each website domain where you would like to display the Chat Plugin. Example: <https://www.originalcoastclothing.com/>.

Add another domain

Save

INSTALL CODE

- ☒ I'll add the code to my website
Include the following code snippet on every page you want the Chat Plugin to appear.
- ☐ Email instructions on how to add code

CODE SNIPPET

Insert this code snippet directly after the opening <body> tag on each page you want the Chat Plugin to appear.

```
<!-- Load Facebook SDK for JavaScript -->
<div id="fb-root"></div>
<script>
  window.fbAsyncInit = function() {
    FB.init({
      xfbml      : true,
      version    : 'v9.0'
    });
  };

  (function(d, s, id) {
    var js, fjs = d.getElementsByTagName(s)[0];
    if (d.getElementById(id)) return;
    js = d.createElement(s); js.id = id;
    js.src =
'https://connect.facebook.net/en_US/sdk/xfbml.customerchat.js';
    fjs.parentNode.insertBefore(js, fjs);
  })(document, 'script', 'facebook-jssdk');</script>

<!-- Your Chat Plugin code -->
<div class="fb-customerchat">
```



For a complete list of attributes, see the [Chat Plugin reference](#).

Back



Finish

Send us this
Code Snippet

Click Finish to Save
your Custom Plugin