Project Report: Baza Umujyanama – A Community Health Communication Platform for Karenga Sector

# Project Title:

Baza Umujyanama – A Community Health Support and Feedback Website for Karenga Sector

# Introduction:

This project involves the development of a web-based platform called 'Baza Umujyanama', which enables residents of Karenga Sector to directly ask questions and provide feedback to Community Health Workers (CHWs). The platform serves as a communication tool where citizens can seek guidance and express concerns related to health services.

# Objectives:

The objectives of this project are to facilitate open communication between the public and Community Health Workers, provide a user-friendly platform for health-related inquiries and feedback, promote community involvement in health decisions, and support knowledge-sharing on health matters.

# Target Users:

The primary users of this platform include residents of Karenga Sector who wish to engage with Community Health Workers, as well as the CHWs who respond to these queries and collect community feedback.

# Key Features of the Website:

'Baza Umujyanama' includes features such as a Home Page with basic information, an 'Ask a CHW' form for residents to submit questions, a Feedback Section to share opinions or concerns, a Health Info Corner with tips and announcements, a CHW Directory with their details, and full mobile responsiveness for broader accessibility.

# Tools and Technologies Used:

The website is developed using HTML, CSS, Bootstrap, and JavaScript for the user interface.

# Expected Impact:

'Baza Umujyanama' is expected to improve transparency and communication in community health services, encourage residents to participate actively in their well-being, and help CHWs gather valuable input from the community to improve their services.

# Challenges and Solutions:

Some of the challenges include digital literacy, which can be mitigated through awareness and training; limited internet access, addressed by optimizing for low-data usage; and privacy concerns, tackled with basic data protection measures.

# Conclusion:

'Baza Umujyanama' is an innovative step toward enhancing health communication in Karenga Sector. It empowers the community by providing them with a platform to voice their health questions and feedback, strengthening the bond between residents and Community Health Workers.