

Privacy Policy — Kemlok Technologies

Last Updated: 21st November, 2025

Kemlok Technologies (“we”, “our”, “us”) is committed to protecting your privacy and ensuring your personal data is handled responsibly. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, interact with our services, or communicate with us.

By using our website or services, you consent to the practices outlined in this Privacy Policy.

1. Information We Collect

We collect both **personal information** and **non-personal information** to provide and improve our digital services.

1.1 Personal Information (Provided by You)

We may collect the following details when you fill out forms, make inquiries, request services, or communicate with us:

- Full name
- Email address
- Phone number
- Business name & details
- Project requirements
- Uploaded files (e.g., logos, branding material, images, documents)
- Payment information (processed through secure third-party providers)

1.2 Automatically Collected Data

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Location (approximate)
- Pages viewed
- Time spent on the site
- Click behavior
- Referral links

1.3 Cookies & Tracking Technologies

We may use:

- Cookies
- Web beacons
- Pixels
- Analytics scripts (e.g., Google Analytics, Meta Pixel)

These help us analyze website performance and improve user experience.

2. How We Use Your Information

We use your information to:

2.1 Provide and Improve Services

- Deliver digital services (websites, branding, AI content, marketing)
- Communicate with you regarding projects
- Offer IT consultation and support
- Customize your user experience

2.2 Communication

- Respond to inquiries
- Send project updates
- Send administrative messages

2.3 Marketing (with your Consent)

- Share promotional content
- Display targeted advertising
- Send newsletters or service announcements

You may opt out at any time.

2.4 Analytics & Optimization

- Monitor website performance
- Improve user interface and user experience
- Enhance security

3. Sharing of Your Information

We **do not sell** your information.

However, we may share data with trusted third parties who help us operate our business, including:

- Payment processors
- Analytics providers
- Cloud storage services
- Advertising platforms
- Contractors or freelancers working on your project

All third parties are required to maintain confidentiality and data protection standards.

We may also share information when required by law, regulation, legal process, or to protect our company and users.

4. Data Security

We use appropriate technical and organizational measures to protect your information, including:

- Encrypted communications (HTTPS, SSL)
- Secure data storage
- Access control systems
- Regular monitoring
- Strong password protection

However, no online system is 100% secure, and we cannot guarantee absolute protection.

5. Data Retention

We retain your personal information only as long as necessary for:

- Service delivery
- Legal obligations
- Business records
- Dispute resolution

You may request deletion of your data at any time (see Section 7).

6. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Request corrections
- Request deletion
- Withdraw consent for marketing
- Limit data processing
- Request a copy of your data
- Object to certain uses

To exercise these rights, contact us at:

 kemloktechnologies@gmail.com

7. Requesting Data Deletion or Changes

You may request:

- Account deletion
- Removal of your data
- Changes to incorrect information
- Withdrawal from marketing lists

We will process your request within a reasonable time unless restricted by law.

8. Children's Privacy

Our services are **not intended for children under 13**.

We do not knowingly collect information from minors.

9. International Data Transfers

If you are accessing our website outside Uganda, your information may be transferred to servers in other countries. We ensure all transfers are done in compliance with data protection standards.

10. Changes to This Policy

We may update this Privacy Policy from time to time.
We will post updates on this page with the revised date.

11. Contact Information

For questions about this Privacy Policy or how your data is handled, please contact:

✉️ kemloktechnologies@gmail.com

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