Test script

Hello [tester name], thank you for participating in the usability testing of our prototype designs. We're developing an anonymous audio-based venting platform called "Bottle", to allow social-media users to express thoughts and feelings without the pressures of maintaining their appearance or image.

Please read the User Briefing document if you have not already done so. Then complete the pre-test questionnaire so that we can get a bit of background about your social media use.

[perform pretest questionnaire]

Thank you for filling that out. Now let's start the testing.

You will be testing two low-fidelity prototypes, which are not final. While performing the testing tasks on the prototypes, please vocalize your feelings and thoughts you have about the system - both positive and negative.
However, we ask you not focus on the details of the prototype, such as whether it is aesthetically pleasing. Rather, we ask you to mainly focus on the general feel and features of the prototype. What works well? What's missing? In other words, please don't focus too much on what the system looks like when performing the test.

We are going to ask you to complete a sequence of tasks with each prototype.

Please try to figure things out on your own, but if you can't complete a task, feel free to ask for help.

[give testing tasks]

Do you have any concerns?

[try to answer concerns without imposing bias]

OK, then please begin performing the tasks.

[user performs the tasks with both prototypes]

Now that you have tested both of the systems, we ask you to fill out this post-testing questionnaire which will ask some general questions about the systems you just used. Please answer as you did the first form.

[perform post-test questionnaire]

Thank you so much for participating in our usability test! Have a great day!