

Date: 01/11/2021

Evaluator Name: Chenxi Li

Severity scale:

Not Severe 1 2 3 4 5 Severe

Issue: Inappropriate icons for setting Forward/Rewind increments

Severity: 4

Heuristics Violated: Match between real world and the system.

Description: The icons look like actual Forward/Rewind buttons, rather than something that would be used to set the increments. When I click on the buttons, I would expect that the forward/rewind operations are done with the click.

Issue: Inappropriate icons for the info button

Severity: 3

Heuristics Violated: Match between real world and the system.

Description: The icon for showing available voice commands used is a "speaking person". The users may find this confusing as it is not conventionally used for providing help/information.

Issue: No pop-up window showing the voice commands for first-time users

Severity: 4

Heuristics Violated: Help and documentation

Description: This would be helpful for someone that is using the system for the first time. It would possibly prevent the confusions about what can be done with voice commands if the users can see it before trying to interact with the system.

Issue: Missing voice commands to set playback speed

Severity: 5

Heuristics Violated: Consistency and standards

Description: Since all other commands are supposed to be possible with voice commands, it would break the workflow if the users need to stop and use their mouse to change the playback speed.

Issue: Need to click “Add Loop” after “Create Loop” to add loop successfully

Severity: 3

Heuristics Violated: Consistency and standards

Description: The “Add Loop” is used as a confirmation for the loop creation, however, it adds extra confusion. It would be more appropriate to use a “✓” icon or use “Confirm” instead.

Issue: No options to edit the loops once it is created

Severity: 5

Heuristics Violated: User control and freedom

Description: Once the loop is created, there is no option to edit it. The only option is to delete it or possibly move it around on the progress bar (not implemented), the user cannot edit the color or title of the loop.