

Heuristic evaluation form

***Required**

1. Evaluator's initials *

2. You are clear about the behavior of each button, menu, check box, drop down menu etc. (i.e., you are able to guess what it is supposed to do just by looking at it). *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

3. Additional comments *

4. The buttons' behaviors match your expectations (i.e. clicking the home button -> the home page is displayed). *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

5. Additional comments *

6. The behaviors are consistent through out the experiment (i.e. the back button on every screen always takes you to the previous screen). *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

7. Additional comments *

8. You come across buttons that are unfamiliar (i.e., you have never seen something similar in other systems/apps that you routinely use in your everyday life). *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

9. Additional comments *

10. You feel restricted when trying to do something with the system (e.g., cancel an action)? *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

11. Additional comments *

12. You find yourself wondering how to do a task (i.e., you feel the need to recall from memory or refer to the manual repeatedly to figure out how the system should be used). *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

13. Additional comments *

14. You find the design scattered, cluttered, and/or distracting when you interact with the system. *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

15. Additional comments *

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