Test script

Hello! Thank you so much for coming. We are here today to test a prototype of a system that is in development. It is an anonymous audio-based venting platform called "Bottle" that allows social-media users to express thoughts and feelings without the pressures of maintaining their appearance or image.

Please read the user briefing document. Then complete the pre-test questionnaire so that we can get a bit of background about your social media use.

[Provide user briefing document and pre-test questionnaire to user]

[Once the user finishes reading the User Briefing document and filling the pre-test questionnaire, collect these materials]

Thank you for filling that out. Now let's start the testing. We will provide you a list of tasks to complete using the prototype. As explained in the user briefing document, please try to figure things out on your own, but if you can't complete a task, feel free to ask for help. While performing the tasks, try to vocalize the feelings and thoughts you have about the system - both positive and negative. What's confusing? What's missing? What works well? What doesn't?

Please read through the task list and let us know if you have any questions.

[Provide user with the test task list]

[Try to answer concerns, if any, without imposing bias]

Now please begin performing the tasks.

[Provide user with the prototype]
[User performs the tasks on prototype]
[NOTE: When the user is performing the first task, i.e. Send out a message (a Bottle), and they are trying to record a bottle, you will have to perform some Wizard of Oz technique. See the Usability Test Plan document for more details.]
[NOTE: When the user is performing the first task, i.e. Send out a message (a Bottle), they will be asked to add tags to their bottle. If the user attempts to select more than one tag by clicking on the "+" button, let them know that at this time, multiple selection is not allowed and this will be

Now that you have tested the prototype, please fill out this post-testing questionnaire.

[Provide pre-test questionnaire to user and collect it when they are finished with it]

Thank you so much for participating in our usability test. This will greatly help us in the design process. Have a great day!