

Computer Prototype Data Collection Sheet: Bridge

User ID: 3

Date: 28/10/2021

Task	User Comments	Achieved Y/N	Observations
Select Song	"Select a song... that's done for me"	Y	The song selection was done by Wizard of Oz during the set up (we asked them & they did not have a preference. So we played the default song). The user did not spend too much time on the prompt, and did not attempt to edit the URL -- they immediately clicked "Go".
Using voice commands, play song for about 20 seconds, then pause using voice commands.	"So do I just say play? Play."	Y	The user did not try to use the mouse to click the play button, and understood quite intuitively to use the "Play" voice command. They then paused using voice commands as well. No issues.
Change track playback speed to 1.75	"Playback speed: 1.75. Rewind increment: 10 seconds."	Y	The user tried to perform this task and the next task using voice commands. The user assumed that the playback command worked, and then tried to perform the change increment using a voice command as well. At this point, the examiner intervened to tell the user that these functionalities were not implemented via voice commands, and to only perform voice commands on the tasks which explicitly say so. They then used the mouse to successfully open the playback speed dropdown & selected 1.75.
Change rewind increment to 10s. Using voice command, play the song, rewind, and pause the song.		Y	The user successfully changed the rewind increment using the small circle inside of the rewind button. They then used all of the voice commands without an issue.

Change forward increment to 3s. Using voice command, play the song, skip forward, and pause the song.	"Oh I should have used... Yeah I should have used that.	N (increment) & Y (skip forward)	The user forgot to change the forward increment, and skipped forward in the song anyways using voice commands. They used the voice command "Skip" instead of "Forward" -- however the examiner did not notice this difference. They then realized their mistake (both the increment and voice command name), but simply continued to the next task.
Update the input/output device settings		Y	The user tried clicking on the correct "Settings" icon, but unfortunately the Framer menu got in the way & its dropdown opened instead when they clicked. They got confused & requested help from the examiner. The examiner intervened & told them about this bug. They finally clicked the icon again & tried to change the input device, but this dropdown was unimplemented -- so the examiner intervened to inform them.
Add loop	"And so now I need to remove the loop. [...] OH I have to click add... OH ok"	Y	The user clicked on "Create Loop" very fast. The user did not click "Add Loop", and seemed to think that the loop was already created & continued with the next task (looking to "Remove loop" -- see user comment). The user was confused & tried to click outside of the loop creation form, change the loop color, the playback speed & finally asked the examiner for help. The examiner intervened and informed them that they haven't yet created the loop yet.
Remove loop		Y	The user successfully found the X button the first time around, and clicked "Yes" in the confirmation modal.
Add a Marker		Y	The examiner intervened to help with a bug with the system -- the user needed to press "Done task" to continue to use the "Create marker" button. Once this was created, the user successfully created a marker.

Since they did not give their thoughts during the testing itself, we asked the user for their thoughts after all of the tasks:

- "It would be nice if there was input feedback. Like, if you click something, there should be a visual effect. For example, when I click Create Loop sometimes I'm not sure whether my click was registered."

- “Some of the icons -- I’m not too sure about the input/output device... Hmm... That might be straightforward to a music [producing] app user, but for me probably no.”
- “So for the voice commands [...] This part is nice [...] It would be great if there was a pop-out to indicate where you can find these commands for your first use.” ← they were referring to the voice command drop down, how it was not displayed to them immediately for their first use.