

### **Observer Briefing**

Thank you for helping conduct our usability test as an observer. The product we will be testing is called “Bottle”, which is an anonymous audio-based venting platform to help social-media users express thoughts and feelings without the pressures of maintaining their appearance or image.

This evaluation will take around 20 minutes and will be recorded. Before performing the evaluation, please allow the user to fill the pre-test questionnaire. During an evaluation, the participant will complete a sequence of tasks on two prototypes.

Before and during the test, your role is to follow these guidelines:

1. Let the user know that these are prototypes, and that their feedback should preferably focus on the general feel and layout of the prototype, rather than the aesthetics and colors.
2. Do not help the user unless they explicitly ask for it, let them have their own experience.
3. Avoid giving feedback to the user after they complete a task, as this might include bias in the results.
4. Fill in the data collection sheet with the actions the user performs, as well as any confusions they may encounter while completing the tasks.

When the test is completed, please ask the user to fill in the post-test questionnaire.

The data collected from these tests will determine whether our prototypes comply with our usability goals and will influence the direction of our platform’s design.

Thank you for your time.