User Test Cases

**Search for a product**

Goal: A customer wants to find a specific item using the website’s search feature.

1. Customer clicks on search bar, located on the right side of page header
2. Customer types their query into the search bar and clicks the submit button to activate the search
3. Page displays all matching results for their query
   1. Customer clicks on their desired result
   2. Customer refines their search query for a more accurate result

**Add product to cart**

Goal: A customer found a product they might want, and wishes to add it to their cart.

From Catalog page:

1. Customer browses through product catalog
2. Customer clicks “add to cart” button located under the product image

From product detail page:

1. Customer browses through product catalog
2. Customer finds the product of interest and clicks “view details” button located under product image
3. Customer clicks “add to cart button” located to the right of the product image

**Create an account**

Goal: A customer would like to create an account to make their checkout process easier.

1. From any page, customer clicks “login” button located in the top right corner
2. Under the “new user signup” section, customer fills out required input fields and clicks the “submit” button upon completion

**Edit account**

Goal: An existing user wishes to modify their account credentials.

1. From any page, user clicks “my account” button located in the top right corner of the screen.

**Sign in to account**

Goal: A returning customer would like to log in to their account.

1. From any page, customer clicks “login” button located in the top right corner
2. Under the “login” section, customer fills out the username and password input fields and clicks the “submit” button upon completion

**Make a purchase**

Goal: A customer has added all desired items to their cart, and would like to make a purchase.

1. From any page, customer clicks “checkout” link, located in the top right corner of the navigation bar.

**Add a review**

Goal: A customer has received their shipment, and would like to review the items they bought.

1. Customer accesses the product page of desired item to be reviewed.

**Contact customer service**

Goal: A customer has a concern about their order and wants to contact customer service.

Method #1

* From any page, customer can find Greenhouse Furnishings contact phone number and email located in the top left corner of the page, as well as social media icons located in the top right corner of the page

Method #2

1. From any page, customer clicks on “contact” link in the top or bottom navigation
2. From here, customer can fill out the contact form, or utilize the contact information located to the right of the contact form

**Add products to catalog**

Goal: An admin wants to add a new line of products to the catalog.

1. Privileged user logs into admin dashboard
2. From admin page, user fills out appropriate input fields under “Add a product section”.
3. Upon completion, user clicks “submit” button to add new product to the visible catalog.

**Remove products from catalog**

Goal: An admin wants to remove a product from the catalog.

1. Privileged user logs into admin dashboard