



INSURANCE BUSINESS APPLICATIONS

THE PROVEN, NEXT-GENERATION CLOUD INSURANCE PLATFORM

IBA - IBSuite Certification

20th January 2021 – Kick Off



IBSuite Certification Program

- Kick-off
- Training & Certification Concept
- Training Plan



Welcome

Senior Vice President of Architecture

Mark Degenaar



Profile Description

Mark is an experienced technology leader, strategist and innovator, with global experience. He is passionate about insurance, technology and architecting eloquent solutions.

Mark has over 25 years of experience in technology delivery, consulting, IT architecture and technology strategy leadership.

He leads the Professional Service teams and architecture function at IBA for all clients. His focus on speed of delivery, innovation and best practice architecture, leads to the delivery of solutions Insurance Businesses can trust, thrive and innovate upon.

<https://www.linkedin.com/in/markdegenaar/>

Reference Projects

Mark has led the technology and architecture of a number of major modernization programs as well as put in place the technology strategies for several major insurance companies. Although most of his career has been in the insurance sector he has also experience of Banking, Travel, Airline, Retail and Defense programme / transformation deliveries.

- CTO / Chief Architect for the UK's Largest Motor Insurer. Responsible for the company architecture & technology strategy as well as accountable for the end of end architecture of a major modernization programme with budget in excess of £300m
- Chief Architect for the world's second largest health insurer, put in place the digital strategy and delivered the legacy modernization strategy, which successfully replaced the mainframe. Mark also architected the launch of an entire new international business line, live in 11 months, full migration / decommission of legacy platforms within 26 months
- His consulting experience includes several major transformation initiatives across different sectors. He has extensive experience of different strategies, approaches and methodologies, successfully used and learnt from going back to Y2K and the 90s.

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THE INSURANCE INDUSTRY OF TOMORROW - ENABLED TODAY



Founded
2010

Footprint

Denmark, USA, Spain,
UK, Germany, Romania,
Japan

Investing

Re-investing 100% of the
return into R&D, Footprint
and subject matter
experts

Ownership

Private company, held by
management and VC's

7

Offices world-wide

Copenhagen, Miami, Madrid, London, Munich,
Bucharest, Tokyo

31%

Owned by Management, Key Employees and Founders

Remaining 69% split between VC's and Industry Business Angels

+20

Enterprise Customers

Adopted IBSuite to run their business

+20M

Policies

Managed by IBSuite



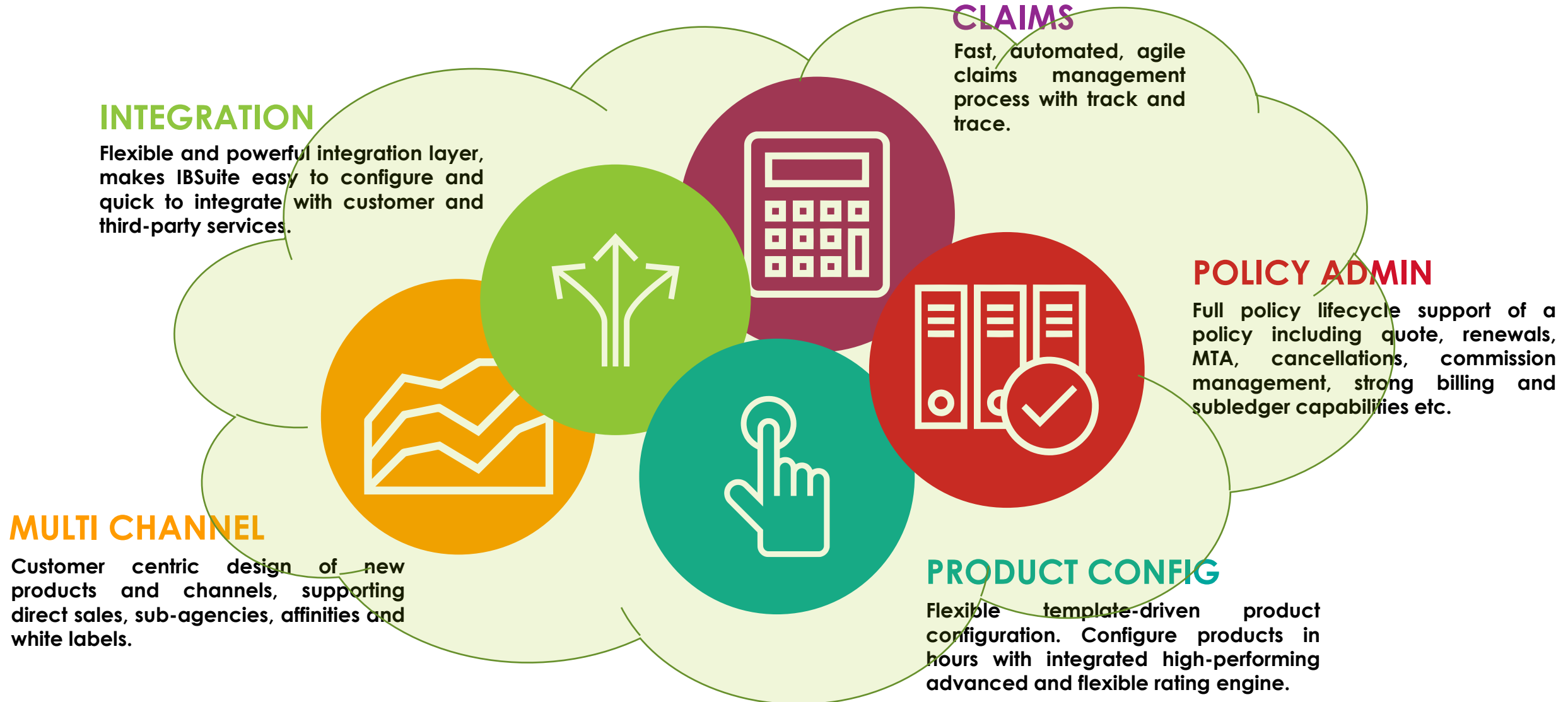
**Rapid delivery model with
strategic partners**

+500M

Transactions

Processed in IBSuite every month

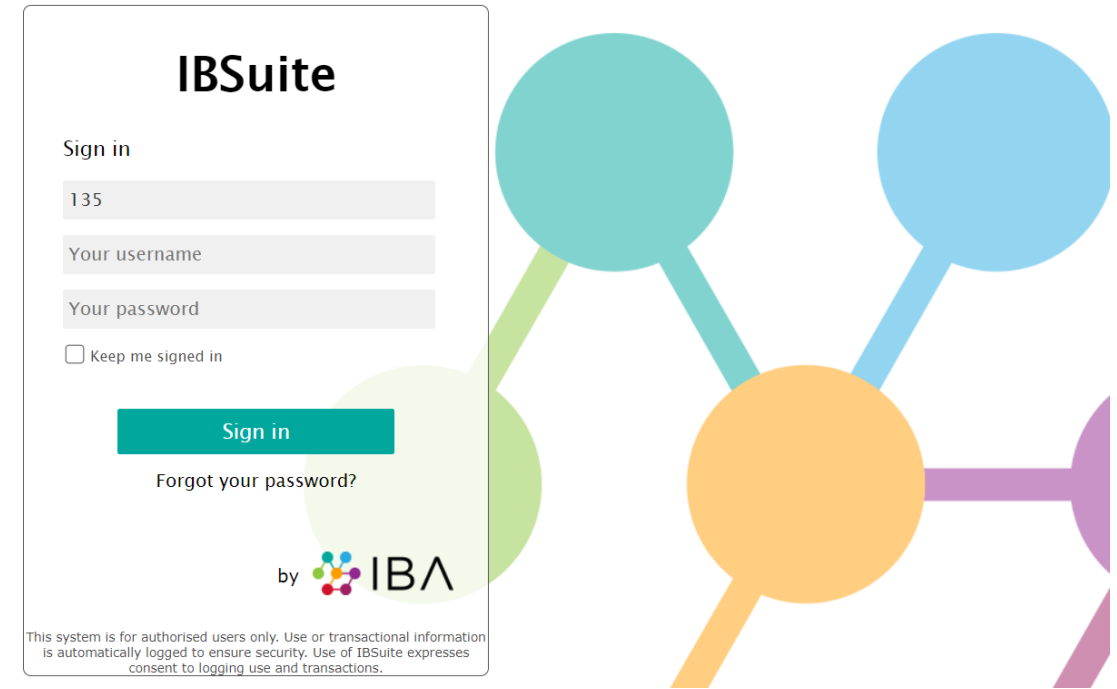
The IBSuite - Proven Next Generation True Cloud SaaS



Training & Certification Concept

Training & Certification

- Training & Trainers
- Training form
 - Presentation
 - Demo
 - Demo with Hands-On
- Communication
 - Raise hand in Teams
 - Conversation in Teams
 - Move in MS Teams separate room for detailed assistance; one trainer will move with one or more participants in a separate room
 - Extra questions – by email:
valentin.szel@ibapplications.com



The image shows a screenshot of the IBSuite login interface. The form is titled "IBSuite" and includes a "Sign in" section with input fields for a username (containing "135"), a password, and a "Keep me signed in" checkbox. A teal "Sign in" button is present, along with a "Forgot your password?" link. The IBA logo is at the bottom of the form. To the right of the form is a network diagram with four colored circles (teal, light blue, orange, and purple) connected by lines, representing a system architecture.

IBSuite

Sign in

135


Your username

Your password

☐ Keep me signed in

Sign in

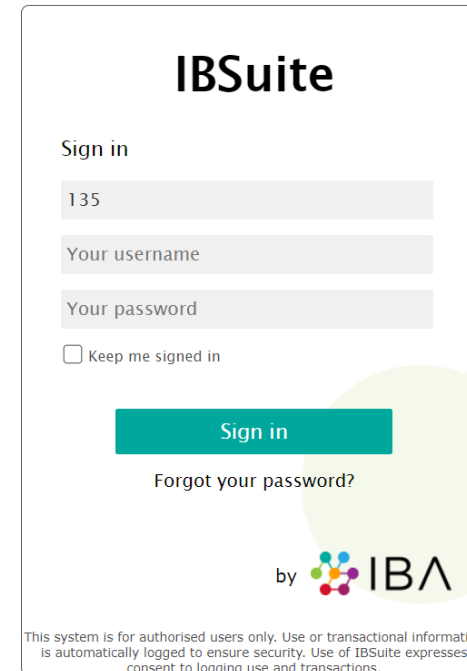
[Forgot your password?](#)

by  **IBA**

This system is for authorised users only. Use or transactional information is automatically logged to ensure security. Use of IBSuite expresses consent to logging use and transactions.

Training & Certification

- Training environment
 - All you need is your PC and internet
 - Chrome & Firefox
 - <https://training.dev.ibapplications.com>
 - Username & password
- Certification
 - 18th February 2021
 - Questions in SurveyMonkey
 - 'Driver's' license to IBSuite



The image shows a login form for IBSuite. The form is titled "IBSuite" and has a "Sign in" section. It includes input fields for "Your username" and "Your password", a checkbox for "Keep me signed in", and a "Sign in" button. Below the button is a link for "Forgot your password?". At the bottom, it says "by IBA" with the IBA logo. A disclaimer at the very bottom states: "This system is for authorised users only. Use or transactional information is automatically logged to ensure security. Use of IBSuite expresses consent to logging use and transactions."

IBSuite

Sign in

135


Your username

Your password

☐ Keep me signed in

Sign in

[Forgot your password?](#)

by  **IBA**

This system is for authorised users only. Use or transactional information is automatically logged to ensure security. Use of IBSuite expresses consent to logging use and transactions.

Certification categories

The following is the schedule for the planned IBSuite Certification Program, the dates of the various sessions

Certification Categories: A,B,C

We will focus on 3 certifications to obtain (A, B and C are used to indicate the audience for the sessions on the following slides)

- IBSuite overview (A) – Roles: Project managers, Other management
- IBSuite overview, functionality and product configuration (B) – Roles: Business Architects, Business Analysts, Test Managers, Testers
- IBSuite Technical (C) – Roles: Solution Architects, Product Specialists

Certification Program – Week 1

Week 1 (18.01 – 22.01.2021)	Certification Categories	Trainer	When (CET)
Introduction <ul style="list-style-type: none"> - Welcome and introduction to IBA - Training plan - IBSuite functional overview 	A, B, C	Mark Degenaar Heidi Nannestad Valentin Szel Jens Broholm	Wednesday (20.01): 14:00 – 17:00 <ul style="list-style-type: none"> • Kick-off: Mark (30 min) • Training plan: Heidi & Valentin (30 min) • IBSuite functional overview: Jens (2h) – including short break
Introduction <ul style="list-style-type: none"> - IBSuite architectural overview 	A, B, C	Simon Pooley	Thursday (21.01): 15:00 - 17:00: <ul style="list-style-type: none"> • Simon (2h) – including short break
IBSuite features <ul style="list-style-type: none"> - Administration - Customers - Hands on 	A, B, C	Heidi Nannestad	Friday (22.01) 10:00 - 14:30: <ul style="list-style-type: none"> • IBSuite Administration (1h) • IBSuite customers (1h) - including short break - break 30 min - • Hands-on: Heidi (2h) - including short break

Certification Program – Week 2

Week 2 (25.01 – 29.01.2021)	Certification Categories	Trainer	When (CET)
IBSuite features - Sales & Quotes - Hands on	A, B, C	Heidi Nannestad	Monday (25.01): <ul style="list-style-type: none">• Heidi (3h) – including short break
IBSuite features - Policy administration - Hands on - Finance administration - Hands on	A, B, C	Heidi Nannestad	Wednesday (27.01): <ul style="list-style-type: none">• Heidi (3h) – including short break- 30 min. break -• Heidi (2h) – including short break
IBSuite features - Claims administration - Hands on	A, B, C	Heidi Nannestad	Friday (29.01): <ul style="list-style-type: none">• Heidi (2h) – including short break

Certification Program – Week 3

Week 3 (01.02 – 05.02.2021)	Certification Categories	Trainer	When (CET)
IQL - Hands on	C	John Hansen	Tuesday (02.02): • John (6h) – including 2 short breaks + 30 min. break
EDO model	A, B, C	Mads Jacobsen	Wednesday (03.02): • Mads (1h)
Requirements gathering and documentation - Project drivers and SSD walk through - Product Description sheet	A, B	Sayani Chatterjee	Wednesday (03.02): • Sayani (2h) – including short break
Requirements gathering and documentation - How to write a Product Description sheet for a Simple Object product - How to write a Product Description sheet for a Complex Object product	B	Sayani Chatterjee	Thursday (04.02): • Sayani (4h) – including 2 short breaks + 30 min. break

Certification Program – Week 4

Week 4 (08.02 – 12.02.2021)	Certification Categories	Trainer	When (CET)
Product configuration - Hands on, Simple Object Product	B	Thor Bressendorff	Monday (08.02): • Thor (6h) – including 2 short breaks + 30 min. break
Product configuration - Hands on, Simple Object Product	C	Thor Bressendorff	Tuesday (09.02): • Thor (6h) – including 2 short breaks + 30 min. break
Product configuration continued and Claims set up - Hands on	C	Heidi Nannestad	Wednesday (10.02): • Heidi (2h) – including short break
Product configuration continued and Claims set up - Hands on	B	Heidi Nannestad	Wednesday (10.02): • Heidi (2h) – including short break
Scripting – API and interfaces - Install software - Code Control / Git Hub - Scripting basic I	C	Thor Bressendorff Martin Hilligsoe	Wednesday (10.02): • Thor (2h) – including short break • Martin (1h) – including short break
Scripting – API and interfaces - Scripting for non-technical	B, C	Nikola Uzunovic	Thursday (11.02): • Niko (3h) – including a break
Scripting – API and interfaces - Scripting Basic II - Customer Validation	C	Martin Hilligsoe Nikola Uzunovic	Thursday (11.02): • Martin (1h) • Niko (1h) – including short break
Scripting – API and interfaces - Event Scripts / Test Scripts - Jobs (without IPU)	C	Nikola Uzunovic Martin Hilligsoe	Friday (12.02): • Niko (2h) – including a break • Martin (1h)

Certification Program – Week 5

Week 5 (15.02 – 19.02.2021)	Certification Categories	Trainer	When (CET)
Scripting – API and interfaces <ul style="list-style-type: none">- Debugging- Integrations and Plugins- IPU simple- IPU advanced	C	Nikola Uzunovic Martin Hilligsoe	Monday (15.02): <ul style="list-style-type: none">• Niko (2h) – with a short break• Martin (2h) – with a short break + 30 min. break
Scripting – API and interfaces <ul style="list-style-type: none">- REST standard services- Advanced Print	C	Martin Hilligsoe	Tuesday (16.02): <ul style="list-style-type: none">• Martin (3h) – with a break
Certification	A, B, C	Heidi Nannestad	Thursday (18.02)



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<https://ibapplications.com> - info@ibapplications.com
<https://www.linkedin.com/company/insurance-business-applications>

