

LOCATING MODEL & SERIAL NUMBERS – OVERVIEW

General Information

Model and Serial Numbers are most often located on a sticker or label.

These labels are often affixed to locations where the stickers will not detract from the overall aesthetic of the unit. For example, the side, the bottom or back of units.

Sometimes the information is located inside a compartment area such as the battery compartment on a laptop, or a port compartment on a desktop.

Sometimes the stickers are simply on the side of a unit or even the top of a desktop case.

You may need to check more than one area to find the information you need.

Laptop (Fig. 1)

Carefully turn unit upside down.

Be careful of broken parts or jagged edges.

Orient unit so that labels are right side up.

Determine the Brand of the unit.

Read stickers, labels and markings for the name of a manufacturer.

If there are not any stickers or labels on the base, look over the rest of the unit, Top, Palm-rest, etc.

Refer to the specific Brand instruction to locate Model and Serial Numbers.

Desktop (Fig. 2)

Look on the exterior of the unit first.

Front right side (C, D and E), on top (B) or on the back are usual places.

Look inside the unit next. Some like to include the information inside the case (A), others just inside a cover (F).

Figure 1: Carefully rotate laptop upside down.



Figure 2: Desktop Examples

