

Louis Whisenant

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EDUCATION

UNIVERSITY OF ST. THOMAS

Houston, TX

Bachelor of Arts (B.A.)

Drama/Philosophy (Dec 2010)

SKILLS

HTML

CSS, Sass

Bootstrap, Materialize

JavaScript, React

Node.js

Gulp, Koala

MERN

Adobe Photoshop

Blender

Office Suite

Quickbooks

LANGUAGES

English (Native)

Italian (Fluent)

H-E-B LLC, San Antonio, TX

PRODUCE LEAD May 2022 - Present

- Lead team to approximately 17% weekly variances over previous year, resulting in multiple all time sales records, including breaking \$430,000 in gross weekly department sales.
- Spearheaded Autumnal Season initiative; planned, designed, and executed an entirely new merchandising display that garnered accolades from company executives.
- Conducted bi-monthly physical product inventory counts to ensure accuracy of total on-hand data.
- Managed team of 4-6 partners in day to day departmental operations to ensure that A+ standards in presentation, quality, and customer service were perpetually met or exceeded. Trained new partners in performing to and maintaining said standards.
- Assisted department manager in administrative duties of the department. Liaised with buyers and direct-to-store vendors as needed to ensure customer needs and desires were met.

PRODUCE SPECIALIST July 2020 - May 2022

- Showed initiative in designing and creating the prototype for a webapp to resolve traffic congestion, and anticipate and react to product shortages on shelf. While the app has not been further developed, it was assessed by WGO leads and given encouraging feedback.

ORDER SELECTOR Feb 2020 - July 2020

- Participated on selection and loading team at PDC that set an all-time weekly record in gross value of product shipped to stores.
- Participated on selection and loading team that recorded over 90 days without registered incident.
- Maintained above-expected selection times, per daily as well as weekly averages.
- Completed ten week training requirements five weeks early. Progressed to a new position (Loader) in the warehouse two months sooner than the norm.

Techland Houston, Houston, TX

OPERATIONS SPECIALIST Jan 2017 - Jan 2019

- Maintained Store Inventory Management System; identified irregularities, redundancies, and missing data from catalog/new stock and corrected system data to reflect accurately.
- Maintained online store inventory; ensured that all information was accurate and up to date, and that all appropriate items were available for purchase through the e-commerce platform.
- Coordinated with vendors and clients to efficiently ship/receive goods in a timely and accurate manner.