**[Booking.com](http://www.booking.com/)Connectivity Inventory List**

In order to start the request of connection for the development of an interface, please have the following questionnaire filled out:

***Company Data***

**Company name:**  iHotel LLC

**Name of the product /services provided:**  iHotel Hotel Management System

**Company Website link:** www.iHotel.mn

**How many properties do you collaborate with?** 50+

**Which type of accommodation do you work with?** Hotel

**Do you represent any chains in your portfolio?** No

***Area of Work***

**Where is your company based?** Mongolia

**In which countries do you represent properties?** Mongolia

***IMPORTANT:*** along with this document please provide an updated list of properties that are connected with your system; have the file split in properties already working with booking.com and not.

***Contacts***

*The feedback of the questionnaire will be email to the following recipients:*

Name of the general contact person: Zoltsengel

E-mail of the general contact person: zoltsengel@gmail.com

Phone number of the general contact person: 976-90106050

Name of the IT contact person: Khangai

E-mail of the IT contact person: khangai@alchemist.mn

Phone number of the IT contact person: 976-88021087

***Functionalities supported***

**What functions do you support?**

*(Please tick all that apply)*

RatesAvailability Restrictions Reservations Modifications Cancellations

**Are you able to handle multiple rate levels for the same room type?** YesNo

**Do you offer single use rates on all room types?** Yes No

If not, for which type of room types:

**Which of the following restrictions do you support?**

*(Please tick all that apply)*

Minimum Stay Arrival Minimum Stay Through Maximum Stay Arrival Maximum Stay Through

Exact Stay Arrival Closed on Arrival Closed On Departure

**Are you able to retransmit extra services?** Yes No

*Extra bed, parking, meal plan, internet for example.*

**Your system can upload:**

*(Please tick all that apply)*

Policies Rate creation Pictures Content

**In our system some rates are manually uploaded but will need to be mapped the same by your system since will need eventually to have reservations retrieved. Are you able to support this function?**

Yes No

**Is your programming according to OTA or standard xml?** Standard XML

**Do you work with Length of Stay (LOS) pricing?**  Yes No

*In case you work with LOS you will be in a second stage provided with complementary information*

**Are hotels able to close certain channels and leave others open?** Yes No

**How often do you refresh data?** Instantly

**In the refresh, do you send only Δ files (changes) or a full refresh of data?** Only changes

**Does your system**

**retransmit error messages to the hotelier?** Yes No

**guarantee last room availability via the interface?** YesNo

**guarantee best available rate via the interface?** YesNo

**process fixed allocations (allotments) in your interface?** YesNo

**support special characters (Chinese, Russian, Turkish…) ?** YesNo

**support auto replenishment (in case of cancellation on B.com)?** YesNo

**support multiple currencies for different channels?** YesNo

**Can you support free text comments in the confirmation message?** YesNo

**Is your software locally installed in the properties/agencies?** YesNo

**Are you PCI compliant?** Yes No

**Are you updating us now already via another script, tool, program, etc?** Yes No

If yes, how? :

**What kind of support do you provide?** Reservations, Phone/email support, Consulting, Sales, Room availability, Adjusting prices, ect

*(operating hours, language of support, phone/e-mail support, etc )*

**With which parties do you have already an interface?** Not any yet

**How much do you charge hotels for the interface?** 5-10% per booking

*(fixed fee, per booking, per month, etc)(Please indicate also the amount)*

***Please return the filled document to*** [***connectivity@booking.com***](mailto:connectivity@booking.com)

***Thank you!***