Outlook.com

# Outlook.com IMAP credentials#

Follow these steps to configure the IMAP credentials with an Outlook.com account.

## Set up the credentials#

To set up the IMAP credential with Outlook.com account, use these settings:

• Enter your Outlook.com email address as the User.

• Enter your Outlook.com password as the Password.  
  
App password  
  
Outlook.com doesn't require you to use an app password, but if you'd like to for security reasons, refer to Use an app password.

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• Enter outlook.office365.com as the Host.

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• For the Port, keep the default port number of 993.

993

• Turn on the SSL/TLS toggle.

• Check with your email administrator about whether to Allow Self-Signed Certificates.

Refer to Microsoft's POP, IMAP, and SMTP settings for Outlook.com documentation for more information.

## Connection errors#

You may receive a connection error if you configured your Outlook.com account as IMAP in multiple email clients. Microsoft is working on a fix for this. For now, try this workaround:

• Go to account.live.com/activity and sign in using the email address and password of the affected account.

• Under Recent activity, find the Session Type event that matches the most recent time you received the connection error. Select it to expand the details.

• Select This was me to approve the IMAP connection.

• Retest your n8n credential.

Refer to What is the Recent activity page? for more information on using this page.

The source for these instructions is Outlook.com IMAP connection errors. Refer to that documentation for more information.

## Use an app password#

If you'd prefer to use an app password instead of your email account password:

• Log into the My Account page.

• If you have a left navigation option for Security Info, jump to Security Info app password. If you don't have an option for Security Info, continue with these instructions.

• Go to the Additional security verification page.

• Select App passwords and Create.

• Enter a Name for your app password, like n8n credential.

n8n credential

• Use the option to copy password to clipboard and enter this as the Password in n8n instead of your email account password.

Refer to Outlook's Manage app passwords for 2-step verification page for more information.

### Security Info app password#

If you have a left navigation option for Security Info:

• Select Security Info. The Security Info page opens.

• Select + Add method.

• On the Add a method page, select App password and then select Add.

• Enter a Name for your app password, like n8n credential.

n8n credential

• Copy the Password and enter this as the Password in n8n instead of your email account password.

Refer to Outlook's Create app passwords from the Security info (preview) page for more information.