WhatsApp Business Cloud credentials

# WhatsApp Business Cloud credentials#

You can use these credentials to authenticate the following nodes:

• WhatsApp Business Cloud

• WhatsApp Trigger

## Requirements#

To create credentials for WhatsApp, you need the following Meta assets:

• A Meta developer account: A developer account allows you to create and manage Meta apps, including WhatsApp integrations.

• A Meta business portfolio: WhatsApp messaging services require a Meta business portfolio, formerly called a Business Manager account. The UI may still show either option.

• A Meta business app configured with WhatsApp: Once you have a developer account, you will create a Meta business app.

## Supported authentication methods#

• API key: Use for the WhatsApp Business Cloud node.

• OAuth2: Use for the WhatsApp Trigger node.

## Related resources#

Refer to WhatsApp's API documentation for more information about the service.

Meta classifies users who create WhatsApp business apps as Tech Providers; refer to Meta's Get Started for Tech Providers for more information.

## Using API key#

You need WhatsApp API key credentials to use the WhatsApp Business Cloud node.

To configure this credential, you'll need:

• An API Access Token

• A Business Account ID

To generate an access token, follow these steps:

• Visit the Meta for Developers Apps dashboard.

• Select your Meta app.

• In the left-side menu, select WhatsApp > API Setup.

• Select Generate access token and confirm the access you want to grant.

• Copy the Access token and add it to n8n as the Access Token.

• Copy the WhatsApp Business Account ID and add it to n8n as the Business Account ID.

Refer to Test Business Messaging on WhatsApp for more information on the above steps.

Fully verifying and launching your app will take further configuration. Refer to Meta's Get Started for Tech Providers Steps 5 and beyond for more information. Refer to App Review for more information on the Meta App Review process.

## Using OAuth2#

You need WhatsApp OAuth2 credentials to use the WhatsApp Trigger node.

To configure this credential, you'll need:

• A Client ID

• A Client Secret

To retrieve these items, follow these steps:

• Visit the Meta for Developers Apps dashboard.

• Select your Meta app.

• In the left-side menu, select App settings > Basic.

• Copy the App ID and enter it as the Client ID within the n8n credential.

• Copy the App Secret and enter it as the Client Secret within the n8n credential.

Fully verifying and launching your app will take further configuration. Refer to Meta's Get Started for Tech Providers Steps 5 and beyond for more information. Refer to App Review for more information on the Meta App Review process.