ServiceNow node documentation

# ServiceNow node#

Use the ServiceNow node to automate work in ServiceNow, and integrate ServiceNow with other applications. n8n has built-in support for a wide range of ServiceNow features, including getting business services, departments, configuration items, and dictionary as well as creating, updating, and deleting incidents, users, and table records.

On this page, you'll find a list of operations the ServiceNow node supports and links to more resources.

Credentials

Refer to ServiceNow credentials for guidance on setting up authentication.

## Operations#

• Business Service  
Get All

• Get All

• Configuration Items  
Get All

• Get All

• Department  
Get All

• Get All

• Dictionary  
Get All

• Get All

• Incident  
Create  
Delete  
Get  
Get All  
Update

• Create

• Delete

• Get

• Get All

• Update

• Table Record  
Create  
Delete  
Get  
Get All  
Update

• Create

• Delete

• Get

• Get All

• Update

• User  
Create  
Delete  
Get  
Get All  
Update

• Create

• Delete

• Get

• Get All

• Update

• User Group  
Get All

• Get All

• User Role  
Get All

• Get All

## Templates and examples#

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## What to do if your operation isn't supported#

If this node doesn't support the operation you want to do, you can use the HTTP Request node to call the service's API.

You can use the credential you created for this service in the HTTP Request node:

• In the HTTP Request node, select Authentication > Predefined Credential Type.

• Select the service you want to connect to.

• Select your credential.

Refer to Custom API operations for more information.