Help Scout node documentation

# Help Scout node#

Use the Help Scout node to automate work in Help Scout, and integrate Help Scout with other applications. n8n has built-in support for a wide range of Help Scout features, including creating, updating, deleting, and getting conversations, and customers.

On this page, you'll find a list of operations the Help Scout node supports and links to more resources.

Credentials

Refer to Help Scout credentials for guidance on setting up authentication.

## Operations#

• Conversation  
Create a new conversation  
Delete a conversation  
Get a conversation  
Get all conversations

• Create a new conversation

• Delete a conversation

• Get a conversation

• Get all conversations

• Customer  
Create a new customer  
Get a customer  
Get all customers  
Get customer property definitions  
Update a customer

• Create a new customer

• Get a customer

• Get all customers

• Get customer property definitions

• Update a customer

• Mailbox  
Get data of a mailbox  
Get all mailboxes

• Get data of a mailbox

• Get all mailboxes

• Thread  
Create a new chat thread  
Get all chat threads

• Create a new chat thread

• Get all chat threads

## Templates and examples#

Browse Help Scout integration templates, or search all templates

## What to do if your operation isn't supported#

If this node doesn't support the operation you want to do, you can use the HTTP Request node to call the service's API.

You can use the credential you created for this service in the HTTP Request node:

• In the HTTP Request node, select Authentication > Predefined Credential Type.

• Select the service you want to connect to.

• Select your credential.

Refer to Custom API operations for more information.