ServiceNow credentials

# ServiceNow credentials#

You can use these credentials to authenticate the following nodes:

• ServiceNow

## Prerequisites#

Create a ServiceNow developer account.

## Supported authentication methods#

• Basic auth

• OAuth2

## Related resources#

Refer to ServiceNow's API documentation for more information about the service.

## Using basic auth#

To configure this credential, you'll need:

• A User name: Enter your ServiceNow username.

• A Password: Enter your ServiceNow password.

• A Subdomain: The subdomain for your servicenow instance is in your instance URL: https://<subdomain>.service-now.com/. For example, if the full URL is https://dev99890.service-now.com, then the subdomain is dev99890.

https://<subdomain>.service-now.com/

https://dev99890.service-now.com

dev99890

## Using OAuth2#

To configure this credential, you'll need:

• A Client ID: Generated once you register a new app.

• A Client Secret: Generated once you register a new app.

• A Subdomain: The subdomain for your servicenow instance is in your instance URL: https://<subdomain>.service-now.com/. For example, if the full URL is https://dev99890.service-now.com, then the subdomain is dev99890.

https://<subdomain>.service-now.com/

https://dev99890.service-now.com

dev99890

To generate your Client ID and Client Secret, register a new app in System OAuth > Application Registry > New > Create an OAuth API endpoint for external clients. Use these settings for your app:

• Copy the Client ID and add it to your n8n credential.

• Enter a Client Secret or leave it blank to automatically generate a random secret. Add this secret to your n8n credential.

• Copy the n8n OAuth Redirect URL and add it as a Redirect URL.

Refer to How to setup OAuth2 authentication for RESTMessageV2 integrations for more information.