Freshdesk node documentation

# Freshdesk node#

Use the Freshdesk node to automate work in Freshdesk and integrate Freshdesk with other applications. n8n has built-in support for a wide range of Freshdesk features, including creating, updating, deleting, and getting contacts and tickets.

On this page, you'll find a list of operations the Freshdesk node supports and links to more resources.

Credentials

Refer to Freshdesk credentials for guidance on setting up authentication.

## Operations#

• Contact  
Create a new contact  
Delete a contact  
Get a contact  
Get all contacts  
Update a contact

• Create a new contact

• Delete a contact

• Get a contact

• Get all contacts

• Update a contact

• Ticket  
Create a new ticket  
Delete a ticket  
Get a ticket  
Get all tickets  
Update a ticket

• Create a new ticket

• Delete a ticket

• Get a ticket

• Get all tickets

• Update a ticket

## Templates and examples#

Browse Freshdesk integration templates, or search all templates