Zendesk credentials

# Zendesk credentials#

You can use these credentials to authenticate the following nodes:

• Zendesk

• Zendesk Trigger

## Prerequisites#

• Create a Zendesk account.

• For API token authentication, enable token access to the API in Admin Center under Apps and integrations > APIs > Zendesk APIs.

## Supported authentication methods#

• API token

• OAuth2

## Related resources#

Refer to Zendesk's API documentation for more information about the service.

## Using API token#

To configure this credential, you'll need:

• Your Subdomain: Your Zendesk subdomain is the portion of the URL between https:// and .zendesk.com. For example, if the Zendesk URL is https://n8n-example.zendesk.com/agent/dashboard, the subdomain is n8n-example.

https://

.zendesk.com

https://n8n-example.zendesk.com/agent/dashboard

n8n-example

• An Email address: Enter the email address you use to log in to Zendesk.

• An API Token: Generate an API token in Apps and integrations > APIs > Zendesk API. Refer to API token for more information.

## Using OAuth2#

To configure this credential, you'll need:

• A Client ID: Generated when you create a new OAuth client.

• A Client Secret: Generated when you create a new OAuth client.

• Your Subdomain: Your Zendesk subdomain is the portion of the URL between https:// and .zendesk.com. For example, if the Zendesk URL is https://n8n-example.zendesk.com/agent/dashboard, the subdomain is n8n-example.

https://

.zendesk.com

https://n8n-example.zendesk.com/agent/dashboard

n8n-example

To create a new OAuth client, go to Apps and integrations > APIs > Zendesk API > OAuth Clients.

Use these settings:

• Copy the OAuth Redirect URL from n8n and enter it as a Redirect URL in the OAuth client.

• Copy the Unique identifier for the Zendesk client and enter this as your n8n Client ID.

• Copy the Secret from Zendesk and enter this as your n8n Client Secret

Refer to Registering your application with Zendesk for more information.