Zendesk node documentation

# Zendesk node#

Use the Zendesk node to automate work in Zendesk, and integrate Zendesk with other applications. n8n has built-in support for a wide range of Zendesk features, including creating, and deleting tickets, users, and organizations.

On this page, you'll find a list of operations the Zendesk node supports and links to more resources.

Credentials

Refer to Zendesk credentials for guidance on setting up authentication.

This node can be used as an AI tool

This node can be used to enhance the capabilities of an AI agent. When used in this way, many parameters can be set automatically, or with information directed by AI - find out more in the AI tool parameters documentation.

## Operations#

• Ticket  
Create a ticket  
Delete a ticket  
Get a ticket  
Get all tickets  
Recover a suspended ticket  
Update a ticket

• Create a ticket

• Delete a ticket

• Get a ticket

• Get all tickets

• Recover a suspended ticket

• Update a ticket

• Ticket Field  
Get a ticket field  
Get all system and custom ticket fields

• Get a ticket field

• Get all system and custom ticket fields

• User  
Create a user  
Delete a user  
Get a user  
Get all users  
Get a user's organizations  
Get data related to the user  
Search users  
Update a user

• Create a user

• Delete a user

• Get a user

• Get all users

• Get a user's organizations

• Get data related to the user

• Search users

• Update a user

• Organization  
Create an organization  
Delete an organization  
Count organizations  
Get an organization  
Get all organizations  
Get data related to the organization  
Update a organization

• Create an organization

• Delete an organization

• Count organizations

• Get an organization

• Get all organizations

• Get data related to the organization

• Update a organization

## Templates and examples#

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## What to do if your operation isn't supported#

If this node doesn't support the operation you want to do, you can use the HTTP Request node to call the service's API.

You can use the credential you created for this service in the HTTP Request node:

• In the HTTP Request node, select Authentication > Predefined Credential Type.

• Select the service you want to connect to.

• Select your credential.

Refer to Custom API operations for more information.