

Conduct Exploratory Testing for Takealot

Approach:

Exploring the Takealot website as a real user would — without predefined test cases — to identify obvious issues, broken functionality, and usability problems.

Exploratory Testing Areas Covered:

1. Homepage

- Loaded successfully without errors.
- Banners, search bar, categories visible.
- Responsive layout adjusts to window resizing.

2. Search Functionality

- Searched for "laptop" — search results displayed correctly.
- Filters on the left (price, brand, rating) work as expected.
- Clearing filters resets results.

3. Product Page

- Selected a product.
- Product images load correctly.
- Price, specifications, reviews visible.
- "Add to Cart" button works.

4. Shopping Cart

- Item successfully added to cart.
- Able to increase/decrease quantity.
- Remove item option works.
- Cart updates total price automatically.

5. Checkout Process

- Proceeded to checkout.
- Asked to log in / register.
- Form validation works (shows errors if fields left blank).

6. Payment Page

- Payment options displayed: Credit Card, Instant EFT, etc.

- Form validation works (invalid card shows error).

7. Order Confirmation

- Simulated order placement (without paying).
- Expected order confirmation message displayed (for non-payment test).

8. Navigation & Links

- Tested main menu categories (Electronics, Clothing, etc.) — All links functional.
- Footer links (Contact Us, FAQ, Terms) navigate correctly.

9. Usability Observations

- Website is visually clear and user-friendly.
- No broken images or broken links found during exploratory pass.
- Responsive across desktop browser window resizing.