Project Charter

Project Title:

ezamu.com - A High School Career & College Guidance Platform

Team Members:

- Ivy Lo
- Austin Poon
- Matthew Hernandez
- Sai Lakshmi Lingam
- Arshia Rajeshnarayanan

Team Goals

Primary Objectives:

- 1. Students can get hands-on work experience, where they get the opportunity to learn from an experienced team.
- 2. Completing assigned tasks and projects given by the sponsor, conduct market research on similar products, analyze data, and compile reports to provide insights for business decisions.
- 3. Identifying soft skills and hard skills that the students currently possess and which ones to further develop.

Team-Specific Goals:

- 1. Collaborate with stakeholders and business partners to provide high-quality services regarding <u>ezamu.com</u>.
- 2. Identify areas of improvement on <u>ezamu.com</u> and recommend changes that enhance overall usability and performance.
- 3. Implement findings from usability testing and complete sponsor provided task checklist.

Team Roles Initial Roles:

• Ivy Lo:

o Role: SCRUM Master / Leader

o Responsibilities: Organize team meetings, oversee meeting agenda, primary point of contact between team and sponsor, and foster collaboration with the team members.

• Austin Poon:

- o Role: Member of Dev Team / Note Keeper 2
- o Responsibilities: Record topics being discussed during team meetings with the sponsor, track and note progress made between sprints. Collaborate with stakeholders to deliver the final product.

• Matthew Hernandez:

- o Role: Member of Dev Team
- o Responsibilities: Collaborate with stakeholders to deliver the final product.

• Sai Lakshmi Lingam:

- o Role: Member of Dev Team / Note Keeper 1
- o Responsibilities: Take detailed notes about sponsor and team meetings; be a part of the development team and work with stakeholders to deliver the final product.

• Arshia Rajeshnarayanan:

- o Role: Development Team
- o Responsibilities: Designing, building and testing software to meet organizational goals.

Rotating Scrum Master Role:

- Sprint 1: Ivy Lo
- Sprint 2: Austin Poon
- Sprint 3: Sai Lakshmi Lingam
- **Sprint 4:** Arshia Rajeshnarayanan
- **Sprint 5:** *Matthew Hernandez*

Team Norms

Communication Tools:

- Discord Team Meetings
- *iMessages Important Announcements*
- Email Communication w/ Sponsor
- Zoom Team Meetings that Include Sponsor

Frequency of Meetings:

- 1 sponsor meeting each week on Zoom for the first month, changed to 1 sponsor meeting every other week starting in October.
- 2 regular stand up meetings each week on Zoom.

Behavioral Norms:

- **Respect:** Mutually show respect to all team members and be in constant communication.
- **Punctuality:** Team members should be punctual for all meetings and deadlines.

Process Norms:

- Note Keeping: Sai Lakshmi Lingam and Austin Poon will be keeping notes during meetings.
- Task Tracking: Tasks will be tracked using Taiga.

Availability and Meeting Times Team Member Availability:

• Ivy Lo:

- o M: 3:30PM 11:59PM
- o T: 1:15PM 11:59PM
- o W: 3:30PM 5:00PM & 8:00PM 11:59PM
- o TH: 12:00PM 11:59PM
- o F: 10:00 AM 6:00PM
- o SAT: 4:00PM 11:59PM
- o SUN: 10:00AM 6:00PM

Austin Poon:

- o M: 7:00 PM 11:59 PM
- o T: 1:45 PM 4:00 PM & 7:00 PM 11:59 PM
- o W: 1:00 PM 11:59 PM
- o TH: 1:45 PM 4:00 PM & 7:00 PM 11:59 PM
- o F: 9:00 AM 11:00 AM & 3:15 PM 11:59 PM
- o SAT: 2:00 PM 11:59 PM
- o SUN: 7:00 PM 11:59 PM

• Mathew Hernandez:

- o M: 9:00 AM 11:00 AM & 6:30 PM 11:59 PM
- o T: Available All Day
- o W: 9:00 AM 11:00 AM & 6:30 PM 11:59 PM
- o TH: Available All Day
- o F: 9:00 AM 11:00 AM & 2:00 PM 3:00 PM & 6:30 PM 11:59 PM
- o SAT: Available All Day
- o SUN: Available All Day

• Sai Lakshmi Lingam:

- o M: 3:00 PM to 10:00 PM
- o T: 1:30 PM to 3:00 PM & 7:00 PM to 10:00 PM
- o W: 4:00 PM to 10:00 PM
- o TH: 1:30 PM to 3:00 PM & 7:00 PM to 10:00 PM
- o F: 9:00 AM to 3:00 PM
- o SAT: 9:00 AM to 5:00 PM
- o SUN: 9:00 AM to 5:00 PM

• Arshia Rajeshnarayanan:

o M: 2:00 PM - 6:30 PM & 9:30 PM - 11:59 PM

o T: 8:00 AM - 6:00 PM & 9:30 PM - 11:59 PM

o W: 1:30 PM - 2:30 PM & 4:00 PM - 6:30 PM

o TH: 8:00 AM - 7:00 PM & 10:00 PM - 11:59 PM

o F: 8:00 AM - 7:00 PM

o SAT: 10:30 AM - 2:00PM

o SUN: 12:00 PM - 8:00 PM

Scheduled Regular Meeting Times:

- Mondays in September: Stakeholder meetings from 6:00 PM to 7:00 PM.
- Starting in October: Every other Monday will have a meeting from 6:00 PM to 7:00 PM
- Small meetings occur from 1:30 PM to 2:00 PM on Thursdays, based on necessity.