```
import pandas as pd
import matplotlib.pyplot as plt
file path = r"C:\Users\72526\SuperStore Orders.csv"
df = pd.read csv(file path, encoding="latin1")
shape = df.shape
head = df.head()
info = df.dtypes
shape, head, info
((51290, 21),
           order id
                    order date ship date
                                                  ship mode
customer name \
       AG-2011-2040
0
                     01-01-2011 06-01-2011 Standard Class
                                                             Toby
Braunhardt
                    01-01-2011 08-01-2011 Standard Class
      IN-2011-47883
Joseph Holt
      HU-2011-1220
                    01-01-2011 05-01-2011
                                               Second Class
                                                               Annie
2
Thurman
3 IT-2011-3647632
                    01-01-2011 05-01-2011
                                               Second Class
                                                                Eugene
Moren
4
      IN-2011-47883 01-01-2011 08-01-2011 Standard Class
Joseph Holt
                                    country
                                             market
                                                      region
        segment
                           state
 0
                                    Algeria
                                                      Africa
       Consumer
                     Constantine
                                            Africa
1
                 New South Wales
       Consumer
                                 Australia
                                               APAC
                                                     Oceania
 2
       Consumer
                        Budapest
                                    Hungary
                                               EMEA
                                                        EMEA
                                     Sweden
 3
   Home Office
                       Stockholm
                                                 EU
                                                       North
       Consumer
                 New South Wales
                                 Australia
                                               APAC
                                                     Oceania
           category sub category
                                                 product name sales
quantity \
   Office Supplies
                                          Tenex Lockers, Blue
0
                        Storage
                                                                408
2
1 Office Supplies
                        Supplies
                                     Acme Trimmer, High Speed
                                                                120
3
2
                                      Tenex Box, Single Width
   Office Supplies
                        Storage
                                                                 66
4
3
   Office Supplies
                           Paper Enermax Note Cards, Premium
                                                                 45
3
4
          Furniture
                     Furnishings
                                  Eldon Light Bulb, Duo Pack
                                                                114
5
                       shipping_cost
   discount
               profit
                                     order_priority
                                                      year
         0.0
              106.140
                               35.46
                                             Medium
                                                      2011
 0
 1
         0.1
               36.036
                                9.72
                                              Medium
                                                      2011
```

```
2
         0.0
               29.640
                                 8.17
                                                        2011
                                                  High
 3
         0.5
              -26.055
                                 4.82
                                                        2011
                                                  High
 4
         0.1
               37.770
                                 4.70
                                                Medium 2011
 [5 rows x 21 columns],
 order id
                    object
 order date
                    object
 ship \overline{d}ate
                    object
 ship mode
                    object
 customer name
                    object
 segment
                    object
 state
                    object
 country
                    object
                    object
market
 region
                    object
 product id
                    object
 category
                    object
 sub category
                    object
 product name
                    object
 sales
                    object
                      int64
 quantity
discount
                    float64
 profit
                   float64
 shipping cost
                   float64
                    object
 order priority
                      int64
vear
dtype: object)
import pandas as pd
import numpy as np
df new = pd.read csv(file path, encoding="latin1")
df new['sales'] = df new['sales'].replace(r'[^0-9.\\-]', '',
regex=True)
df new['sales'] = pd.to numeric(df new['sales'], errors='coerce')
df new['order date'] = pd.to datetime(df new['order date'],
errors='coerce', dayfirst=True)
df new['ship date'] = pd.to datetime(df new['ship date'],
errors='coerce', dayfirst=True)
desc stats =
df_new[['sales','quantity','discount','profit','shipping_cost']].descr
ibe()
category stats = df_new.groupby("category")
[['sales','profit']].describe()
segment stats = df new.groupby("segment")
[['sales','profit']].describe()
```

```
region stats = df new.groupby("region")[['sales','profit']].describe()
print("Descriptive Statistics (Overall)", desc stats)
Descriptive Statistics (Overall)
                                                sales
                                                           quantity
                profit shipping_cost
discount
count 51290.000000 51290.000000 51290.000000
                                                  51290.000000
51290.000000
         246.498440
                         3.476545
                                       0.142908
mean
                                                     28.641740
26.375915
std
         487.567175
                         2.278766
                                       0.212280
                                                    174.424113
57.296804
           0.000000
                         1.000000
                                       0.000000
                                                 -6599.978000
min
0.000000
25%
          31.000000
                         2.000000
                                       0.00000
                                                      0.000000
2.610000
50%
          85.000000
                         3.000000
                                       0.000000
                                                      9.240000
7.790000
                         5.000000
75%
         251.000000
                                       0.200000
                                                     36.810000
24.450000
max
       22638.000000
                        14.000000
                                       0.850000
                                                   8399.976000
933,570000
import numpy as np
import pandas as pd
PATH = "/mnt/data/SuperStore Orders.csv"
df = pd.read csv(file path, encoding="latin1")
df["sales"] = pd.to numeric(df["sales"].astype(str).str.replace(r"[^0-
9.\-]", "", regex=True), errors="coerce")
for col in ["quantity", "discount", "profit", "shipping_cost"]:
    df[col] = pd.to numeric(df[col], errors="coerce")
df["order date"] = pd.to datetime(df["order date"], errors="coerce",
davfirst=True)
df["ship date"] = pd.to datetime(df["ship date"], errors="coerce",
dayfirst=True)
numeric cols = ["sales", "quantity", "discount", "profit",
"shipping cost"
def manual stats(series: pd.Series) -> pd.Series:
    s = series.dropna().astype(float)
    return pd.Series({
                   int(s.shape[0]),
        "count":
        "missing": int(series.isna().sum()),
        "mean":
                   float(s.mean()) if len(s) else np.nan,
                   float(s.std(ddof=1)) if len(s) > 1 else np.nan,
        "std":
```

```
"min":
                    float(s.min()) if len(s) else np.nan,
         "q25":
                    float(s.quantile(0.25)) if len(s) else np.nan,
         "median":
                    float(s.quantile(0.50)) if len(s) else np.nan,
         "q75":
                    float(s.quantile(0.75)) if len(s) else np.nan,
        "max":
                    float(s.max()) if len(s) else np.nan,
    })
overall stats = pd.concat({col: manual stats(df[col]) for col in
numeric cols}, axis=1)
print("\n=== Overall numeric stats (manual) ===")
print(overall stats)
def group summary(df: pd.DataFrame, by: str) -> pd.DataFrame:
    out = (
        df.groupby(by)
           .agg(
               orders=("order id", "count"),
               sales_total=("sales", "sum"),
sales_mean=("sales", "mean"),
               profit total=("profit", "sum"),
               profit mean=("profit", "mean"),
           )
           .sort values("sales total", ascending=False)
    out["margin pct"] = (out["profit total"] / out["sales total"]) *
100
    return out
category_summary = group_summary(df, "category")
segment_summary = group_summary(df, "segment")
region summary = group summary(df, "region")
print("\n=== By Category (orders, totals, means, margin %) ===")
print(category_summary)
print("\n=== By Segment (orders, totals, means, margin %) ===")
print(segment summary)
print("\n=== By Region (orders, totals, means, margin %) ===")
print(region summary)
=== Overall numeric stats (manual) ===
                 sales
                             quantity
                                            discount
                                                             profit
shipping cost
count
         51290.000000 51290.000000
                                       51290,000000
                                                       51290.000000
51290.000000
missing
              0.000000
                             0.000000
                                            0.000000
                                                           0.000000
0.000000
           246,498440
                             3.476545
                                            0.142908
                                                          28.641740
mean
```

```
26.375915
std
                           2.278766
                                         0.212280
                                                      174.424113
           487.567175
57.296804
             0.000000
                           1.000000
                                         0.000000
                                                    -6599.978000
min
0.000000
            31.000000
                           2,000000
                                         0.000000
                                                        0.000000
q25
2.610000
median
            85.000000
                           3,000000
                                         0.000000
                                                        9.240000
7.790000
q75
           251.000000
                           5,000000
                                         0.200000
                                                       36.810000
24.450000
max
         22638.000000
                          14.000000
                                         0.850000
                                                    8399.976000
933.570000
=== By Category (orders, totals, means, margin %) ===
                 orders sales total sales mean profit total
profit mean \
category
Technology
                  10141
                             4744691 467.872103
                                                  663778.73318
65.454958
Furniture
                   9876
                             4110884
                                      416.249899 286782.25380
29.038300
Office Supplies
                  31273
                             3787330 121.105426 518473.83430
16.578961
                 margin pct
category
Technology
                  13.989925
Furniture
                   6.976170
Office Supplies
                  13,689693
=== By Segment (orders, totals, means, margin %) ===
             orders sales total sales mean profit total
profit mean
             1
segment
Consumer
              26518
                         6508141 245.423524 749239.78206
28.254008
Corporate
              15429
                         3824808 247.897336
                                              442785.85866
28.698286
                         2309956 247.239217 277009.18056
Home Office
               9343
29.648847
             margin_pct
segment
Consumer
              11.512347
Corporate
              11.576682
Home Office
              11.991968
```

=== By Region	(orders, orders			=== profit total
profit_mean region	\	sates_totat	sates_mean	profit_totat
Central	11117	2822399	253.881353	311403.98164
28.011512 South 21.122011	6645	1600960	240.927013	140355.76618
North 40.668329	4785	1248192	260.855172	194597.95252
0ceania 34.891495	3487	1100207	315.516777	121666.64200
Southeast Asi 5.705442	a 3129	884438	282.658357	17852.32900
North Asia 70.820539	2338	848349	362.852438	165578.42100
EMEA 8.728966	5029	806184	160.307019	43897.97100
Africa	4587	783776	170.868978	88871.63100
19.374674 Central Asia	2048	752839	367.597168	132480.18700
64.687591 West	3203	725514	226.510771	108418.44890
33.849032 East	2848	678834	238.354635	91522.78000
32.135808 Caribbean	1690	324281	191.882249	34571.32104
20.456403 Canada 46.399453	384	66932	174.302083	17817.39000
	margin_	pct		
region Central South North Oceania Southeast Asi North Asia EMEA Africa Central Asia West East Caribbean Canada	19.517 5.445 11.338 17.597 14.943 13.482 10.660 26.620	975 386 523 494 725 155 907 413 674 351 915		
# Quantil import numpy		der & binner	(no seaborn)	

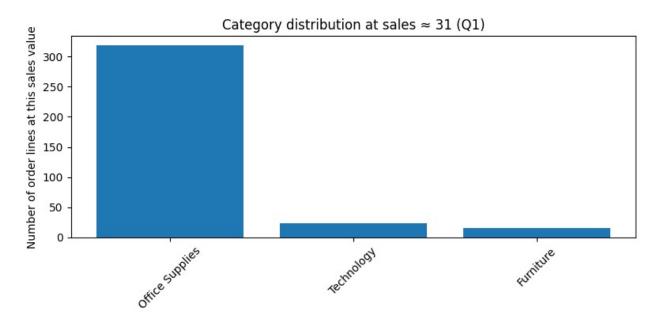
```
import pandas as pd
import matplotlib.pyplot as plt
from pathlib import Path
# 0) Load & basic cleaning
CANDIDATES = [
    r"C:\path\to\SuperStore Orders.csv",
                                                 # <- put your local
path here
    r"C:\Users\72526\SuperStore_Orders.csv", # <- example
                                                 # <- fallback
    "/mnt/data/SuperStore_Orders.csv",
(uploaded file in this chat)
for p in CANDIDATES:
    if Path(p).exists():
        path = p
        break
else:
    raise FileNotFoundError("Update CANDIDATES to point at your
SuperStore Orders.csv")
df = pd.read csv(PATH, encoding="latin1")
# Clean 'sales' to numeric
df["sales"] = pd.to numeric(df["sales"].astype(str).str.replace(r"[^0-
9.\-]", "", regex=True),
                            errors="coerce")
# 1) Helper: slice rows around a target value
def slice_sales_at_value(data: pd.DataFrame, value: float, *, tol:
float=None, window: float=None) -> pd.DataFrame:
    s = data["sales"]
    if window is not None:
        mask = s.between(value - window, value + window,
inclusive="both")
    elif tol is not None:
        mask = np.isclose(s, value, atol=tol)
        mask = (s == value)
    return data.loc[mask].copy()
# 2) Helper: aggregate counts (bin) by category / sub category /
product name
def build bins(df slice: pd.DataFrame) -> dict:
    out = \{\}
    out["by category"] = (
        df_slice.groupby("category", dropna=False)
                .size().sort values(ascending=False)
                .rename("count").reset index()
    out["by subcategory"] = (
```

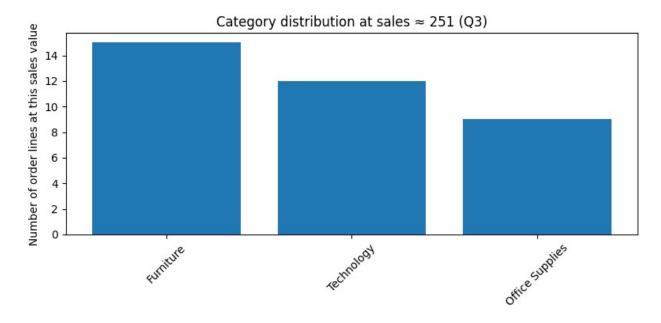
```
df_slice.groupby(["category", "sub_category"], dropna=False)
                .size().sort values(ascending=False)
                .rename("count").reset index()
   out["by product"] = (
       df_slice.groupby("product_name", dropna=False)
                .size().sort values(ascending=False)
                .rename("count").reset index()
    )
    return out
# 3) Ouantiles
q25 = float(df["sales"].quantile(0.25)) # ~ 31
q75 = float(df["sales"].quantile(0.75)) # ~ 251
print(f''Q1 (25th pct) sales \approx {q25:.0f}'')
print(f"Q3 (75th pct) sales \approx {q75:.0f}")
# Choose ONE of the modes below:
MODE = "tolerance" # options: "exact", "tolerance", "window"
TOL = 0.5
                  # used if MODE == "tolerance"
WIN = None
                   # e.g., 5.0 for ±5 range if MODE == "window"
# 4) Get slices at Q1 and Q3
if MODE == "exact":
   eq25 = slice sales at value(df, q25, tol=None, window=None)
   eq75 = slice sales at value(df, q75, tol=None, window=None)
elif MODE == "tolerance":
   eq25 = slice sales at value(df, q25, tol=TOL)
   eq75 = slice sales at value(df, q75, tol=T0L)
elif MODE == "window":
   eq25 = slice_sales_at_value(df, q25, window=WIN)
   eq75 = slice_sales_at_value(df, q75, window=WIN)
    raise ValueError("MODE must be 'exact', 'tolerance', or
'window'.")
{len(eq75)}")
# 5) Build binned summaries
bins25 = build bins(eq25)
bins75 = build bins(eq75)
# Show top products (binned by same name)
print("\nTop products at/near Q1:")
print(bins25["by product"].head(20))
print("\nTop products at/near 03:")
print(bins75["by product"].head(20))
```

```
print("\nCategory counts at/near Q1:")
print(bins25["by_category"])
print("\nCategory counts at/near Q3:")
print(bins75["by category"])
print("\nTop (category, sub category) at/near Q1:")
print(bins25["by subcategory"].head(20))
print("\nTop (category, sub category) at/near Q3:")
print(bins75["by subcategory"].head(20))
# 6) Plot category distributions at Q1 and Q3
def plot category counts(cat df: pd.DataFrame, title: str):
    if cat df.empty:
        print(f"[WARN] No rows to plot for: {title}")
        return
    x = cat df["category"].astype(str)
    y = cat df["count"].values
    plt.figure(figsize=(8, 4))
    plt.bar(x, y)
    plt.title(title)
    plt.ylabel("Number of order lines at this sales value")
    plt.xticks(rotation=45)
    plt.tight layout()
    plt.show()
plot category counts(bins25["by category"], f"Category distribution at
sales \approx \{q25:.0f\} (Q1)")
plot category counts(bins75["by category"], f"Category distribution at
sales \approx \{q75:.0f\} (Q3)"
Q1 (25th pct) sales \approx 31
Q3 (75th pct) sales ≈ 251
Rows at/near Q1: 358 | Rows at/near Q3: 36
Top products at/near Q1:
                                          product name count
0
                              Boston Pens, Fluorescent
                                                            10
1
                                 BIC Pens, Fluorescent
                                                             9
2
                                 Ibico Binder, Economy
                                                             9
3
                                 Tenex Box, Wire Frame
                                                             8
4
                                                             7
                              Cardinal Binder, Durable
5
                                  Rogers Folders, Blue
                                                             7
6
        Green Bar Computer Printout Paper, Multicolor
                                                             6
7
                                                             6
                            Rogers Folders, Industrial
8
                                               Staples
                                                             5
```

```
9
                                    Smead Folders, Blue
10
                       Logitech Flash Drive, Bluetooth
                                                              4
11
                                Accos Staples, 12 Pack
                                                              4
          SanDisk Computer Printout Paper, Multicolor
                                                              4
12
                                                              4
13
                       Stockwell Rubber Bands, 12 Pack
    GlobeWeis Manila Envelope, with clear poly window
14
                                                              4
                          Stockwell Staples, Bulk Pack
                                                              4
15
16
                 Sterilite Officeware Hinged File Box
                                                              4
                                                              3
17
                       Acco Hole Reinforcements, Clear
                                                              3
18
                         Green Bar Note Cards, Premium
                                                              3
                              Stiletto Scissors, Steel
19
Top products at/near Q3:
                                           product name
                                                         count
0
                          Ikea Corner Shelving, Mobile
                                                              3
1
                    Cardinal Binding Machine, Recycled
                                                              2
2
                                                              2
                            Bush Corner Shelving, Pine
3
                                 Enermax Keyboard, USB
                                                              2
4
                      Samsung Signal Booster, Cordless
                                                              2
5
                                                              2
                         Kleencut Box Cutter, Serrated
                                                              2
6
                             HP Personal Copier, Color
7
                                                              1
                           Canon Fax and Copier, Color
8
                                                              1
                      Brother Wireless Fax, High-Speed
9
                                                              1
             Bevis Round Conference Table Top, X-Base
10
                           Avery 3-Hole Punch, Economy
                                                              1
                        Apple Signal Booster, Cordless
                                                              1
11
12
                     Green Bar Message Books, 8.5 x 11
                                                              1
                           Enermax Mouse, Programmable
13
                                                              1
                                                              1
14
                              Elite Shears, High Speed
                             Eldon Door Stop, Duo Pack
15
                                                              1
                  Hon Steel Folding Chair, Set of Two
                                                              1
16
                          Logitech Numeric Keypad, USB
17
                                                              1
18
                          Novimex Chairmat, Adjustable
                                                              1
    Harbour Creations Executive Leather Armchair, ...
                                                              1
Category counts at/near Q1:
          category count
   Office Supplies
                       318
1
        Technology
                        24
2
         Furniture
                        16
Category counts at/near Q3:
          category count
0
         Furniture
                        15
                        12
1
        Technology
   Office Supplies
                         9
Top (category, sub_category) at/near Q1:
           category sub category
                                   count
    Office Supplies
                          Binders
                                       64
```

```
1
    Office Supplies
                              Paper
                                         60
2
    Office Supplies
                                         53
                           Storage
3
    Office Supplies
                                Art
                                         35
4
    Office Supplies
                                         33
                         Envelopes
5
                                         28
    Office Supplies
                             Labels
6
    Office Supplies
                         Fasteners
                                         24
7
          Technology
                                         23
                       Accessories
8
    Office Supplies
                          Supplies
                                         15
9
           Furniture
                       Furnishings
                                         14
10
    Office Supplies
                        Appliances
                                          6
                                          2
11
           Furniture
                             Chairs
12
                                          1
                             Phones
          Technology
Top (category, sub category) at/near Q3:
            category sub category
0
           Furniture
                         Bookcases
                                          6
                                          5
1
          Technology
                           Copiers
2
                                          4
           Furniture
                       Furnishings
3
           Furniture
                             Chairs
                                          4
4
                                          4
          Technology
                       Accessories
5
                                          3
          Technology
                             Phones
6
                                          3
3
    Office Supplies
                           Binders
7
    Office Supplies
                          Supplies
                                          1
8
           Furniture
                            Tables
9
    Office Supplies
                                          1
                           Storage
                                          1
10
    Office Supplies
                                Art
                                          1
    Office Supplies
11
                              Paper
```





Berdasarkan data diatas ditemukan bahwa dalam persenan kuantil Q1 dalam "sales" ditemukan dominasi oleh office supplies. dan kuantil Q3 terbagi rata. Hal ini menunjukkan bahwa penjualan sales di dominasi oleh office supplies seperti

- 1. Boston Pens, Fluorescent 10 lines
- 2. BIC Pens, Fluorescent 9 lines
- 3. Ibico Binder, Economy 9 lines
- 4. Tenex Box, Wire Frame 8 lines
- 5. Rogers Folders, Blue 7 lines

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
# 0) Load data (change PATH if needed)
PATH = "/mnt/data/SuperStore Orders.csv" # or your local CSV path
df = pd.read_csv(file_path, encoding="latin1")
# Ensure numeric shipping cost
df["shipping cost"] = pd.to numeric(df["shipping cost"],
errors="coerce")
# 1) Country-level shipping cost summary
country ship = (
    df.groupby("country", dropna=False)
      .agg(
          orders=("order id", "count"),
          avg_shipping=("shipping_cost", "mean"),
          median_shipping=("shipping_cost", "median"),
          p75 shipping=("shipping cost", lambda s: s.quantile(0.75)),
```

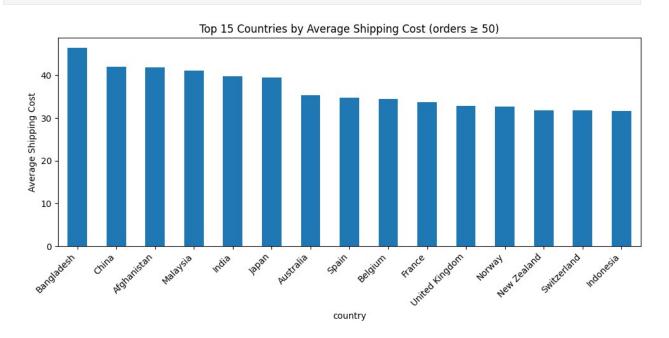
```
total shipping=("shipping cost", "sum"),
      )
      .sort values("avg shipping", ascending=False)
# Optional: filter to avoid small-sample outliers
MIN ORDERS = 50
country ship filtered = country ship.query("orders >=
@MIN_ORDERS").copy()
print("\n== Country shipping cost summary (ALL) ==")
print(country ship.round(3).head(20))
print(f"\n== Country shipping cost summary (orders >= {MIN ORDERS})
print(country_ship filtered.round(3).head(20))
# 2) Region-level shipping cost summary + compare to overall average
overall avg = df["shipping cost"].mean()
region ship = (
    df.groupby("region", dropna=False)
      .aga(
          orders=("order id", "count"),
          avg shipping=("shipping cost", "mean"),
          median shipping=("shipping cost", "median"),
          p75 shipping=("shipping cost", lambda s: s.quantile(0.75)),
          total shipping=("shipping cost", "sum"),
      .sort values("avg shipping", ascending=False)
)
region ship["delta from overall"] = region ship["avg shipping"] -
overall avg
region ship["abs delta"] = region ship["delta from overall"].abs()
region closest to overall = region ship["abs delta"].idxmin()
print("\n== Region shipping cost summary (with distance to overall
avg) ==")
print(region ship.round(3))
print(f"\n0verall average shipping cost: {overall avg:.3f}")
print(f"Region closest to overall average: {region closest to overall}
      f"({region_ship.loc[region_closest to overall,
'avg shipping']:.3f})")
# 3) Plots
# Top-N countries by average shipping cost (filtered for min orders)
TOP N = 15
plt.figure(figsize=(10, 5))
country ship filtered.head(TOP N)["avg shipping"].plot(kind="bar")
```

```
plt.title(f"Top {TOP N} Countries by Average Shipping Cost (orders ≥
{MIN ORDERS})")
plt.ylabel("Average Shipping Cost")
plt.xlabel("country")
plt.xticks(rotation=45, ha="right")
plt.tight_layout()
plt.show()
# Region average with overall average line
plt.figure(figsize=(8, 5))
region_ship["avg_shipping"].plot(kind="bar")
plt.axhline(overall avg, linestyle="--", linewidth=1)
plt.title("Average Shipping Cost by Region (dashed = overall
average)")
plt.ylabel("Average Shipping Cost")
plt.xlabel("region")
plt.xticks(rotation=45, ha="right")
plt.tight layout()
plt.show()
== Country shipping cost summary (ALL) ==
                           orders avg shipping median shipping
p75 shipping \
country
Taiwan
                               14
                                        155.661
                                                           21,605
163.295
Chad
                                2
                                        148.970
                                                          148.970
222,525
Lesotho
                                6
                                        135.650
                                                           21.310
284.628
                                4
                                                           39.840
Montenegro
                                         93.938
120.083
Slovenia
                                3
                                         61.220
                                                           28.160
89.095
Republic of the Congo
                                6
                                         59.303
                                                           29.515
39.645
Central African Republic
                                7
                                         57.626
                                                           16.590
71.310
Namibia
                                9
                                         50.370
                                                           12.810
22.110
Bangladesh
                              163
                                         46.403
                                                           16.710
50.020
Estonia
                               13
                                         46.070
                                                            7.180
25.820
                               24
                                         45.230
                                                            3.965
Uruguay
23.118
Mauritania
                               10
                                         44.115
                                                            3.885
97.325
```

Albania	16	43.661		6.040	
29.765 Qatar	16	43.078		15.005	
32.050	10	131070		131003	
China	1880	41.998		13.755	
43.152		41 000		11 010	
Afghanistan 40.970	55	41.822		11.010	
Malaysia	176	41.111		15.260	
44.675	170	111111		131200	
South Sudan	2	40.855		40.855	
55.428					
Cambodia	45	40.483		14.030	
59.780	1555	20 720		12 270	
India 38.515	1555	39.730		12.370	
20.313					
	total s	shipping			
country	_				
Taiwan		2179.25			
Chad		297.94			
Lesotho		813.90			
Montenegro Slovenia		375.75 183.66			
Republic of the	Congo	355.82			
Central African		403.38			
Namibia		453.33			
Bangladesh		7563.67			
Estonia		598.91			
Uruguay		1085.51			
Mauritania		441.15			
Albania		698.57			
Qatar China		689.25			
Afghanistan	•	78957.02 2300.23			
Malaysia		7235.57			
South Sudan		81.71			
Cambodia		1821.74			
India	(51780.72			
			,		
== Country shipp	oing cost summary orders avg_shipp	orders >= 50 oing median_s		75_shipping	\
country			- '		
Bangladesh		. 403	16.710	50.020	
China		.998	13.755	43.152	
Afghanistan Malaysia		. 822 . 111	11.010 15.260	40.970 44.675	
India		. 111 . 730	12.370	38.515	
Japan		. 459	13.745	40.662	
	30				

Australia Spain Belgium France United Kingdom Norway New Zealand Switzerland Indonesia Germany Singapore Senegal Zambia Ecuador	2837 859 147 2827 1633 70 628 78 1390 2065 141 112 102 56	35.375 34.747 34.506 33.742 32.811 32.638 31.803 31.741 31.618 30.976 30.872 30.872 30.816 30.071 29.534	11.590 12.920 14.270 12.580 11.340 10.880 10.065 12.455 8.390 11.850 12.580 11.750 14.170 8.500	32.660 35.130 37.890 32.480 33.670 37.420 28.448 37.490 29.212 32.400 29.760 22.980 28.988 23.098
count ry	total_ship	pping		
country Bangladesh China Afghanistan Malaysia India Japan Australia Spain Belgium France United Kingdom Norway New Zealand Switzerland Indonesia Germany Singapore Senegal Zambia Ecuador	7895 236 723 6178 986 10035 2984 507 9538 5358 228 1997 247 4394 6396 435	53.67 57.02 50.23 55.57 50.72 54.65 59.02 18.09 72.37 37.81 30.27 34.68 72.34 75.81 18.62 55.18 52.89 51.37 57.20 53.88		
== Region shipp			distance to over median shipping	
region North Asia Central Asia Oceania Southeast Asia North Central East South	2338 2048 3487 3129 4785 11117 2848 6645	40.646 38.003 34.594 29.938 27.476 26.710 25.542 25.354	13.315 11.955 11.160 9.280 8.930 8.560 5.260 7.890	41.392 36.062 31.860 28.790 26.790 26.110 20.242 24.470

West Caribbean Canada Africa EMEA	3203 1690 384 4587 5029	23.888 21.059 19.285 19.215 17.573	5.65 7.44 6.27 5.15 5.07	10 22 70 15 50 16	.535 .405 .897 .085
region North Asia Central Asia Oceania Southeast Asia North Central East South	95030. 77830. 120628. 93675. 131474. 296940. 72743. 168474.	ng delta_fro 61 15 51 84 09 56 62		abs_delta 14.270 11.627 8.218 3.562 1.100	
West Caribbean Canada Africa EMEA Overall average Region closest		15 63 47 73 t: 26.376	-2.488 -5.317 -7.090 -7.161 -8.803	2.488 5.317	





Caribbean

Canada

Africa

EMEA

Average Shipping Cost by Region (dashed = overall average)

40

35

30

25

20

15

10

5

Central Asia

Oceania

Average Shipping Cost

Data dalam shipping cost menunjukkan bahwa median memiliki nilai rentang 7-8 USD. dan average memiliki nilai 26.375915. Hal ini menujukkan bahwa 50% data memiliki shipping cost dibawah 7. Setelah di cek negara tujuan yang mendekati average adalah negara negara dari EMEA atau ASIA, yang menunjukkan bahwa shipping cost tinggi berpengaruh dengan nilai profit dari region yang dituju, berdasarkan region profit South east asia dna EMEA adalah yang terendah

£35^X

region

SOUTH

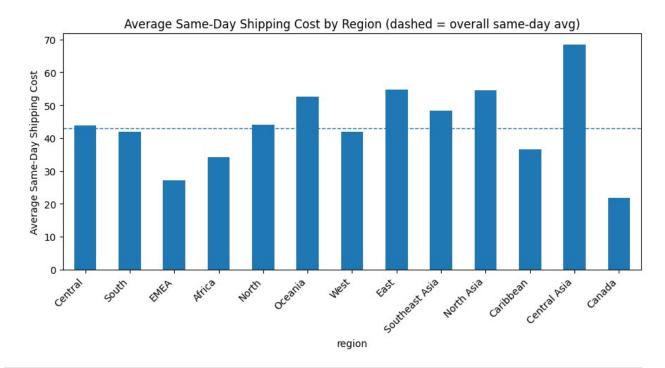
central

North

```
# Normalize ship mode and filter Same Day
ship = df["ship_mode"].astype(str).str.strip().str.lower()
same day df = df[ship.eq("same day")].copy()
# Ensure numeric shipping cost
same day df["shipping cost"] =
pd.to numeric(same day df["shipping cost"], errors="coerce")
# Counts and averages per region for Same Day
same day region = (
    same day df.groupby("region")
               .agg(
                   same day orders=("order id", "count"),
                   same day avg shipping=("shipping cost", "mean"),
                   same day median shipping=("shipping cost",
"median"),
                   same day p75 shipping=("shipping cost", lambda s:
s.quantile(0.75)),
                   same day total shipping=("shipping cost", "sum")
```

```
.sort values("same day orders", ascending=False)
)
# Add share of orders within each region
region totals = df.groupby("region").agg(total orders=("order id",
"count"))
same day region = same day region.join(region totals, how="left")
same day region["same_day_share_%"] =
(same_day_region["same_day_orders"] / same_day_region["total_orders"]
* 100)
# Show interactive table
print(
    "Same-Day shipping by region: count, share, and average costs",
    same day region.reset index().round(3)
)
# Plot average Same-Day shipping cost by region
overall same day avg = same day df["shipping cost"].mean()
plt.figure(figsize=(9.5))
same day region["same day avg shipping"].plot(kind="bar")
plt.axhline(overall same day avg, linestyle="--", linewidth=1) #
overall same-day avg
plt.title("Average Same-Day Shipping Cost by Region (dashed = overall
same-day avg)")
plt.ylabel("Average Same-Day Shipping Cost")
plt.xlabel("region")
plt.xticks(rotation=45, ha="right")
plt.tight layout()
plt.show()
overall same day avg
Same-Day shipping by region: count, share, and average costs
region same_day_orders same_day_avg_shipping
           Central
                                 568
                                                     43.882
0
1
                                 341
                                                     41.976
             South
2
              EMEA
                                 300
                                                     27.114
3
            Africa
                                 257
                                                     34.235
4
             North
                                 246
                                                     44.126
5
           Oceania
                                 205
                                                     52.630
6
              West
                                 185
                                                     41.880
7
                                 155
                                                     54.804
              East
8
    Southeast Asia
                                 145
                                                     48.328
9
        North Asia
                                 106
                                                     54.513
10
                                 85
         Caribbean
                                                     36.442
11
      Central Asia
                                 79
                                                     68.367
                                                     21.777
12
            Canada
                                  29
```

same	dav medi:	an_shipping	same	day_p75_ship	nina
same_day_			Janic_	_day_p/3_3111p	priig
0	_	13.745		42	.862
24925.07		14 060		4.1	000
1 14313.70		14.860		41	.890
2		9.275		25	.832
8134.33		01270			
3		7.940		26	.250
8798.43		16 005		F.1	425
4 10854.95		16.805		51	. 425
5		17.900		49	.200
10789.21					
6		8.230		36	. 430
7747.71 7		10.040		40	. 285
8494.63		10.040		40	. 205
8		16.460		45	.170
7007.52					
9 5778.43		16.225		63	.777
10		11.310		28	.820
3097.57					
11		16.640		64	.580
5400.98 12		7.780		10	.700
631.53		7.700		10	. 700
001.00					
	_orders	same_day_sh			
0 1	11117 6645		5.109 5.132		
0 1 2	5029		5.965		
3	4587		5.603		
4	4785		5.141		
5	3487 3203		5.879 5.776		
5 6 7	2848		5.442		
8 9	3129		4.634		
	2338		4.534		
10	1690		5.030		
11 12	2048 384		3.857 7.552		
	50 .				



np.float64(42.93745279526102)

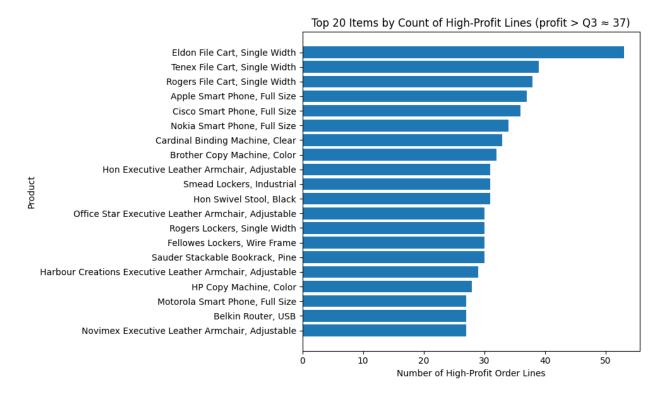
Alasan mengapa nilai average shipping cost north, central, wesst, east, dan south tinggi adalah banyaknya pengguna same day dengan price average 40. Berdasarkan data count negara yang menggunakan same day region central, west, east, north, dan south adalah yang tertinggi dan menyebabkan average shipping day region mereka tinggi.

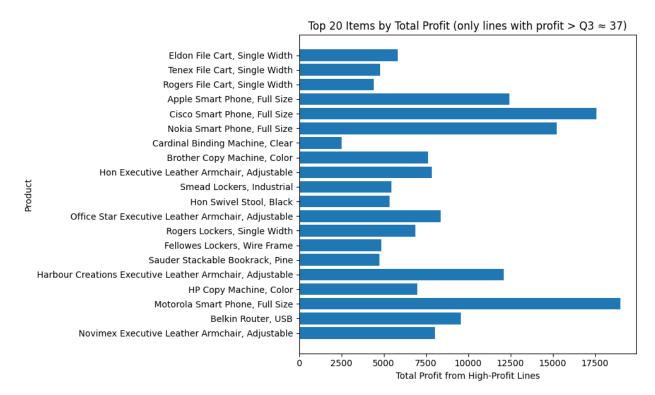
```
df["sales"] = pd.to numeric(df["sales"].astype(str).str.replace(r"[^0-
9.\-]", "", regex=True), errors="coerce")
for col in ["quantity", "discount", "profit", "shipping_cost"]:
    df[col] = pd.to numeric(df[col], errors="coerce")
q75 profit = float(df["profit"].quantile(0.75))
high = df[df["profit"] > q75 profit].copy()
print(f"Q3(profit) threshold ≈ {q75 profit:.2f}")
print(f"High-profit rows: {len(high)} / {len(df)}")
item high = (
    high.groupby(["product_name", "category", "sub_category"],
as index=False)
        .agg(
            high profit orders=("order id", "count"),
            high_profit_total=("profit", "sum"),
            high_profit_median=("profit", "median"),
            sales_total=("sales", "sum"),
        )
```

```
.sort_values(["high_profit_orders", "high_profit_total"],
ascending=False)
TOP N = 20
top items = item high.head(TOP N)
print("\nTop items by count of high-profit order lines:")
print(top_items[["product_name", "category", "sub_category",
                 "high profit orders", "high profit total",
"high_profit_median", "sales_total"]])
plt.figure(figsize=(10, 6))
plt.barh(top items["product name"], top items["high profit orders"])
plt.title(f"Top {TOP N} Items by Count of High-Profit Lines (profit >
Q3 ≈ {q75 profit:.0f})")
plt.xlabel("Number of High-Profit Order Lines")
plt.ylabel("Product")
plt.gca().invert yaxis()
plt.tight layout()
plt.show()
plt.figure(figsize=(10, 6))
plt.barh(top items["product name"], top items["high profit total"])
plt.title(f"Top {TOP N} Items by Total Profit (only lines with profit
> Q3 \approx \{q75\_profit:.0f\})"
plt.xlabel("Total Profit from High-Profit Lines")
plt.ylabel("Product")
plt.gca().invert vaxis()
plt.tight layout()
plt.show()
cat high = (
    high.groupby("category")
        .agg(high profit orders=("order id", "count"),
             high profit total=("profit", "sum"))
        .sort_values("high_profit_orders", ascending=False)
subcat high = (
    high.groupby(["category", "sub category"])
        .agg(high profit orders=("order id", "count"),
             high profit total=("profit", "sum"))
        .sort_values("high_profit_orders", ascending=False)
print("\nHigh-profit summary by Category:")
print(cat high)
print("\nHigh-profit summary by (Category, Sub-category):")
print(subcat high.head(20))
```

```
03(profit) threshold \approx 36.81
High-profit rows: 12819 / 51290
Top items by count of high-profit order lines:
                                            product name
category \
                          Eldon File Cart, Single Width Office
678
Supplies
                          Tenex File Cart, Single Width Office
2127
Supplies
1749
                         Rogers File Cart, Single Width Office
Supplies
                           Apple Smart Phone, Full Size
140
Technology
                           Cisco Smart Phone, Full Size
542
Technology
                           Nokia Smart Phone, Full Size
1560
Technology
                        Cardinal Binding Machine, Clear Office
482
Supplies
366
                            Brother Copy Machine, Color
Technology
1120
             Hon Executive Leather Armchair, Adjustable
Furniture
                              Smead Lockers, Industrial Office
2005
Supplies
                                Hon Swivel Stool, Black
1151
Furniture
1626 Office Star Executive Leather Armchair, Adjust...
Furniture
                           Rogers Lockers, Single Width Office
1753
Supplies
829
                           Fellowes Lockers, Wire Frame Office
Supplies
1963
                        Sauder Stackable Bookrack, Pine
Furniture
1034 Harbour Creations Executive Leather Armchair, ...
Furniture
                                 HP Copy Machine, Color
976
Technology
                        Motorola Smart Phone, Full Size
1528
Technology
                                     Belkin Router, USB
262
Technology
         Novimex Executive Leather Armchair, Adjustable
1577
Furniture
     sub category high profit orders high profit total
high profit median \
678
          Storage
                                   53
                                              5820,64700
```

76.70000 2127 Storage 39 4786.07790 99.55800 1749 Storage 38 4436.43800 100.63500 140 Phones 37 12425.45050	
99.55800 1749 Storage 38 4436.43800 100.63500 140 Phones 37 12425.45050	
1749 Storage 38 4436.43800 100.63500 140 Phones 37 12425.45050	
140 Phones 37 12425.45050	
7 LM 3 3 MMM	
210.33000 542 Phones 36 17603.42960	
390.80000	
1560 Phones 34 15224.69000	
299.22000 482 Binders 33 2534.17590	
482 Binders 33 2534.17590 64.26000	
366 Copiers 32 7631.52220	
188.78508	
1120 Chairs 31 7842.34560	
165.34800 2005 Storage 31 5472.61000	
167.04000	
1151 Chairs 31 5338.05560	
135.36240	
1626 Chairs 30 8385.94200 253.42500	
1753 Storage 30 6886.47900	
178.82925	
829 Storage 30 4849.30200	
132.06000 1963 Bookcases 30 4765.46930	
113.46000	
1034 Chairs 29 12108.40900	
314.19000	
976 Copiers 28 6986.00992 193.44000	
1528 Phones 27 18989.15380	
674.73000	
262 Accessories 27 9576.62200 243.42000	
1577 Chairs 27 8053.72400	
282.42000	
sales_total 678 23254	
2127 14849	
1749 21265	
140 72314 542 75724	
542 75724 1560 60520	
482 6397	
366 23118	
1120 45200	





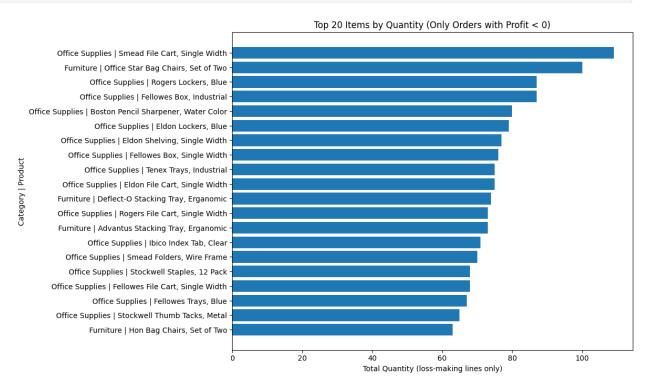
High-profit summary by Category:
high_profit_orders high_profit_total category Technology
category 4638 900587.77102 Office Supplies 4588 570769.95870 Furniture 3593 610181.40910 High-profit summary by (Category, Sub-category): high_profit_orders high_profit_total category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Technology 4638 900587.77102 Office Supplies 4588 570769.95870 Furniture 3593 610181.40910 High-profit summary by (Category, Sub-category):
Office Supplies 4588 570769.95870 Furniture 3593 610181.40910 High-profit summary by (Category, Sub-category): high_profit_orders high_profit_total category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Furniture 3593 610181.40910 High-profit summary by (Category, Sub-category): high_profit_orders high_profit_total category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies
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high_profit_orders high_profit_total category sub_category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
high_profit_orders high_profit_total category sub_category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
category sub_category Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Technology Phones 1555 295772.94560 Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Furniture Chairs 1378 222431.57410 Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Technology Copiers 1337 323747.93342 Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Furniture Bookcases 1303 256453.91240 Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Office Supplies Storage 1258 155097.38850 Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Technology Accessories 1087 150064.76820 Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Office Supplies Appliances 837 197366.49020 Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Technology Machines 659 131002.12380 Office Supplies Art 639 43469.60760 Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
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Furniture Furnishings 620 52529.93320 Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Office Supplies Binders 592 86555.12650 Paper 546 39193.77740
Paper 546 39193.77740
SUDDITES 313 21058.00100
Envelopes 302 21654.07860 Furniture Tables 292 78765.98940
Furniture Tables 292 78765.98940

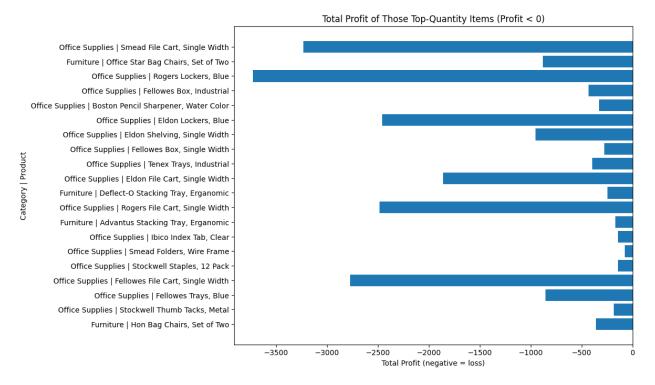
Office Supplies	Fasteners	56	2875.54980
	Labels	45	3499.87850

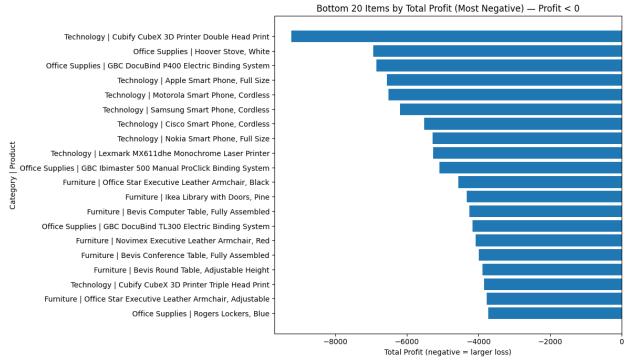
berdasarkan data barang top 3 "file cart (elden, tenex, roger)" adalah barang barang dengan kuantitas tinggi yang memiliki profit diatas 25% (profit 37). Akan tetapi barang seperti "smart phone (motorola, apple, cisco, nokia)" memiliki jumlah profit yang lebih tinggi dengan kuantitas yang setara

```
df["sales"] = pd.to numeric(df["sales"].astype(str).str.replace(r"[^0-
9.\-]", "", regex=True), errors="coerce")
for col in ["quantity", "discount", "profit", "shipping_cost"]:
    df[col] = pd.to_numeric(df[col], errors="coerce")
# --- Filter to loss-making lines (profit < 0) ---
loss only = df[df["profit"] < 0].copy()</pre>
# --- Aggregate by Category + Item ---
aqq = (
    loss_only.groupby(["category", "product_name", "sub_category"],
as index=False)
             .agg(
                 orders=("order_id", "count"),
                 total_quantity=("quantity", "sum"),
                 total_profit=("profit", "sum"),
                 avg profit=("profit", "mean"),
             )
)
# A helper to create readable labels that include the category
def item label(row):
    return f"{row['category']} | {row['product name']}"
# 1) Top 20 (by quantity) among items with profit < 0
top qty = agg.sort values("total quantity",
ascending=False).head(20).copy()
top qty["label"] = top qty.apply(item label, axis=1)
plt.figure(figsize=(12, 7))
plt.barh(top_qty["label"], top_qty["total_quantity"])
plt.title("Top 20 Items by Quantity (Only Orders with Profit < 0)")</pre>
plt.xlabel("Total Quantity (loss-making lines only)")
plt.ylabel("Category | Product")
plt.gca().invert yaxis()
plt.tight layout()
plt.show()
# 2) For those same 20 items: show their total profit (still < 0, so
more negative = worse)
plt.figure(figsize=(12, 7))
```

```
plt.barh(top_qty["label"], top_qty["total_profit"])
plt.title("Total Profit of Those Top-Quantity Items (Profit < 0)")</pre>
plt.xlabel("Total Profit (negative = loss)")
plt.ylabel("Category | Product")
plt.gca().invert yaxis()
plt.tight_layout()
plt.show()
# 3) Items with the lowest total profit (most negative) among profit <
worst loss = agg.sort values("total profit",
ascending=True).head(20).copy()
worst loss["label"] = worst loss.apply(item label, axis=1)
plt.figure(figsize=(12, 7))
plt.barh(worst_loss["label"], worst_loss["total_profit"])
plt.title("Bottom 20 Items by Total Profit (Most Negative) - Profit <</pre>
0")
plt.xlabel("Total Profit (negative = larger loss)")
plt.ylabel("Category | Product")
plt.gca().invert yaxis()
plt.tight layout()
plt.show()
```







Dapat dilihat bahwa barang barang yang memiliki profit bawah Q1 bernilai 0 dalam profit atau (75% barang yang memiliki profit dibawah 0) terlihat bahwa banyak barang office supplies yang memiliki kuantitas tinggi tapi merugikan. tapi dalam total loss 'technology' memiliki nilai tertinggi untuk total loss. jadi dalam kuantitas besar 'office supplies' memiliki banyak barang yang bikin rugi

1) Office Supplies (kuantitas tinggi tapi sering rugi)

Opsi uji 2–4 minggu (pilih sebagian SKU dulu):

- Batasi diskon untuk SKU yang paling sering muncul di transaksi rugi (top loss-by-quantity).
 - Bundling margin: padukan item "Q1/low-ticket" dengan produk komplementer yang marginnya lebih baik (mis. paper/label/organizer) agar basket margin naik.
 - Atur metode kirim: default ke Standard untuk keranjang kecil; Same Day hanya jika nilai keranjang melewati ambang tertentu.
- Yang dipantau: jumlah order rugi per SKU, perubahan conversion, dan margin per order.
- 2) Kategori ber-ticket besar (contoh: Technology) loss per-SKU besar
 - Penyesuaian ringan pada harga & cap diskon untuk SKU yang masuk daftar "bottom total loss".
 - Negosiasi vendor/rebate pada SKU yang kerugiannya paling besar.
 - Arahkan promosi ke segmen yang lebih "willing-to-pay" (mis. Corporate/Home Office) agar diskon tidak terlalu agresif.
 - · Yang dipantau: total loss per-SKU, dampak ke volume, dan margin kategori.
- 3) Menurunkan porsi order non-profit (umum, lintas kategori)
 - Flag ringan di proses order: jika estimasi profit_line ≤ 0, tampilkan peringatan/konfirmasi internal sebelum checkout final.
 - Cap diskon default (mis. $\leq \sim 20\%$) untuk transaksi reguler; diskon lebih tinggi butuh persetujuan singkat (hanya untuk clearance).
 - Simulasi ongkir sebelum konfirmasi: pastikan ongkir + diskon tidak membuat profit_line negatif.
 - Yang dipantau: proporsi profit ≤ 0 dari seluruh order, rata-rata diskon, dan rerata shipping per order.
- 4) Monitoring ringan langsung dari notebook
 - Tiga daftar mingguan :
 - Top-Qty loss items (SKU volume tinggi namun sering rugi).
 - Bottom total loss items (SKU dengan kerugian kumulatif terbesar).
 - Ringkasan per kategori/region (untuk melihat konsentrasi loss).

• KPI sederhana :

- Penurunan proporsi order profit ≤ 0 (target penurunan bertahap).
- Penurunan total loss pada 10 SKU terburuk.
- Stabil/naiknya margin kategori prioritas.